

tyrellcurryio@gmail.com

604-999-3828

Coquitlam BC

Additional Skills

- Adobe XD, Illustrator, Indesign, Photoshop
- Mac OS
- Windows OS
- Slack
- Github

Post-Secondary

2021

Graphic Design

BCIT

Vancouver, BC

Tyrell Curry

Summary

Hello! I am a Front-End Web Developer that is focused on producing clean and effective applications. I am a results-driven, detail-oriented individual with a creative mind that offers solutions to ranges of web development projects. I am passionate about making a difference in how users experience technology through my coding skills.

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Digital Portfolio: tyrellcurry.io

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Technical Skills:

- HTML5
- CSS3
- JavaScript
- React.js
- Node.js
- GIT & GIT Workflows
- CLI / Terminal
- Data Structures & Algorithms

Favourite Frameworks/Libraries/Technologies:

- TailwindCSS
- Next.js
- Axios
- Figma

Soft Skills:

- Very Proficient Learner
- Self-taught and Self-motivated
- Strong Communication Skills
- Team Focused
- Great Collaborator
- Presentation Skills
- Punctual and Professional

Experience

VitaSave - E-Commerce Specialist

Burnaby, BC

01/2022 - Current

- Resolved website issues utilizing HTML5, CSS3, and JavaScript.
- Demonstrated clear and effective slack communication when working remotely to ensure team efficiency.
- Exceeded month-over-month revenue sales targets by following market trends, utilizing supplier deals, and implementing strategic competitive pricing.
- Worked successfully with diverse group of coworkers to accomplish goals and address issues related to our products and services.
- Utilized web analytics tools to track and measure sales performance and made adjustments to improve conversion.
- Demonstrated self-reliance by meeting and exceeding workflow needs.

Clio - Customer Support Specialist

Vancouver (Remote), BC

05/2021 - Current

- Resolved in app issue utilizing HTML5 and CSS3
- Fully trained on Zendesk and ticket management
- Experienced with troubleshooting steps such as demo environments, screen sharing, remote control, and remote access
- A top performer on the team with great customer feedback scores
- Fully trained on Phones, Live Chat, and Emails
- Well spoken and well written, able to resolve problems in a polite and quick manner
- A top communicator in our team Slack channel, advising team of holding ques and status changes
- Experienced in hosting ride alongs to train new Support Staff, with great feedback from the trainees
- Written close to 150 Help Center articles
- Experienced in documenting and submitting bugs
- Achieving high performing metrics on a daily basis

Taps & Tacos - Bartender

Coquitlam, BC

02/2020 - Current

- Confirmed customers' ages for alcohol service and discontinued service to intoxicated guests.
- Multitasked to meet customer, business operations and server needs with minimal errors or delays.
- Maximized beverage sales by suggesting appropriate food and drink pairings to suit unique customer preferences.
- Maintained knowledge of menu items, garnishes, ingredients and preparation methods to assist guests with menu selection.
- Checked on guests to verify satisfaction with meals and suggested additional items to increase restaurant sales.

The Princeton Pub - Bar & Social Media Manager

Vancouver, BC

12/2015 - 02/2020

- Managed Website & Social Media.
- Scheduling and employee management.
- Resolved escalated customer complaints quickly to maximize satisfaction and bar loyalty.
- Strategized long-term business needs by gathering guest relations feedback for process improvements.
- Interviewed, hired and trained staff on bar practices, customer service standards and productivity strategies which improved customer retention.
- Responsible for cashing out and locking up the bar at the end of the night.

IPing Marketing - Telemarketing Sales Representative

Vancouver, British Columbia

07/2015 - 07/2015

- Maintained and recorded customer information in database.
- Dialed past and prospective client phone calls to update on newest products and services, inquiring as to current and future needs and setting appointments to pursue opportunities.

- Broke down objections using friendly, persuasive strategies.
- Personalized company sales script to fit my personality and presentation style.
- Proficient at computer dialing and computer software.
- Set up new accounts and inputted payment information in system.