Student House Dashboard  
User Requirements Specification

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Version 1

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Table of Contents

[Revision history 2](#_Toc128930337)

[User roles 3](#_Toc128930338)

[Functional requirements 3](#_Toc128930339)

[Non-functional requirements 4](#_Toc128930340)

[Use cases 4](#_Toc128930341)

# Revision history

|  |  |
| --- | --- |
| Version number | Description |
| Version 1 | Initial version |

# User roles

* System administrator – Admin (for short)
* House manager – Manager (for short)
* Tenants

# Functional requirements

|  |  |
| --- | --- |
| Functional requirement | Description |
| FR0001 | Admin/Manager logs in (WinForms) |
| FR0002 | Admin/Manager logs out (WinForms) |
| FR0003 | Admin creates user |
| FR0004 | Admin/Manager updates user data |
| FR0005 | Admin deletes user |
| FR0006 | Admin/Manager creates announcement |
| FR0007 | Admin/Manager edits announcement |
| FR0008 | Admin/Manager deletes announcement |
| FR0009 | Admin/Manager creates event |
| FR0010 | Admin/Manager edits event data |
| FR0011 | Admin/Manager deletes event |
| FR0012 | Admin/Manager adds response to complaint |
| FR0013 | Admin/Manager edits complaint status |
| FR0014 | Admin/Manager archives complaint |
| FR0015 | Tenant logs in (ASP.NET) |
| FR0016 | Tenant logs out (ASP.NET) |
| FR0017 | Tenant edits their user details |
| FR0018 | Tenant votes on an announcement |
| FR0019 | Tenant creates announcement |
| FR0020 | Tenant edits announcement |
| FR0021 | Tenant deletes announcement |
| FR0022 | Tenant creates event |
| FR0023 | Tenant edits event data |
| FR0024 | Tenant deletes event |
| FR0025 | Tenant creates complaint |
| FR0026 | Tenant adds response to complaint |

# Non-functional requirements

* The project should have an easy-to-use interface with clear instructions.
* The system should have countermeasures against unauthorised access to data.

# Use cases

## UC0001 Admin/Manager logs in (WinForms)

### Actor

System administrator or House manager

### Conditions

none

### Main Success Scenario

1. Actor launches the application.
2. Actor is presented with a login page.
3. Actor chooses which house portal to access.
4. Actor enters their username and password.
5. Actor is authenticated and can access the system.

### Extensions

3a. No house is chosen.

1. Error message “No house selected” is shown.
2. User closes the message.
3. Return to step 3.

4a. Wrong or no username or password given.

1. Error message “Login information is incorrect. Please check the fields.” Is shown.
2. User closes the message.
3. Return to step 4.

## UC0002 Admin/Manager logs out (WinForms)

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor navigates to the main page of the application.
2. Actor selects the log out button.
3. Confirmation message “Do you want to log out” is presented.
4. Actor confirm their action and the application logs them out.
5. Actor is presented with the login page (see UC0001, step 2)

### Extensions

3a. Actor selects No and cancels the action.

1. The message is dismissed.
2. Return to step 1.

## UC0003 Admin creates user.

### Actor

System administrator

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Users tab from the navigation bar.
2. Actor selects the “Create user” button.
3. A menu with data fields is presented to the actor.
4. Actor fills the required fields with correct data.
5. Actor selects “Create user”.
6. Confirmation message “User has been successfully created.” Is shown.
7. Actor dismisses the message.
8. Actor returns to the Users tab.

### Extensions

5a. User data is not fully filled in or is incorrect.

1. Error message “Incorrect user data entered. Please check the fields” is shown.
2. User dismissed the message.
3. Return to step 4.

5b. Actor selects “Cancel”.

1. Actor returns to the Users tab.

## UC0004 Admin/Manager updates user data

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Users tab from the navigation bar.
2. Actor navigates to the desired user in the list.
3. Actor selects “Edit user” next to the username.
4. A menu with pre-filled data fields containing the given user’s data is presented to the actor.
5. Actor edits or replaces data in the profile.
6. Actor selects “Save”.
7. Confirmation message “User has been successfully updated.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Users tab.

### Extensions

6a. User data is not fully filled in or is incorrect.

1. Error message “Incorrect user data given. Please check the fields” is shown.
2. User dismissed the message.
3. Return to step 4.

6b. Actor selects “Cancel”.

1. Actor returns to the Users tab.

## UC0005 Admin deletes user.

### Actor

System administrator

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Users tab from the navigation bar.
2. Actor navigates to the desired user in the list.
3. Actor selects “Delete user” next to the username.
4. Confirmation message “Do you want to delete this user.” Is shown.
5. Actor confirms the action.
6. Actor returns to the Users tab.

### Extensions

4a. Actor selects “No”.

1. Actor returns to the Users tab.

## UC0006 Admin/Manager creates announcement.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Announcements tab from the navigation bar.
2. Actor selects the “Create announcement” button.
3. A menu with data fields is presented to the actor.
4. Actor fills the required fields with correct data.
5. Actor selects the announcement’s priority.
6. Actor selects “Create announcement”.
7. Confirmation message “Announcement has been successfully created.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Announcements tab.

### Extensions

6a. Message is empty or other data is in an invalid format.

1. Error message “Incorrect data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.

6b. Actor selects “Cancel”.

1. Actor returns to the Announcements tab.

## UC0007 Admin/Manager edits announcement.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Announcements tab from the navigation bar.
2. Actor navigates to the desired announcement in the list.
3. Actor selects “Edit announcement” next to the title.
4. A menu with pre-filled data fields containing the given announcement’s details is presented to the actor.
5. Actor edits or replaces data in the announcement.
6. Actor selects “Save”.
7. Confirmation message “Announcement has been successfully updated.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Announcements tab.

### Extensions

6a. Announcement details are not fully filled in or are incorrect.

1. Error message “Incorrect announcement data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 4.

6b. Actor selects “Cancel”.

1. Actor returns to the Announcements tab.

## UC0008 Admin/Manager deletes announcement.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Announcement tab from the navigation bar.
2. Actor navigates to the desired announcement in the list.
3. Actor selects “Delete announcement” next to the title.
4. Confirmation message “Do you want to delete this announcement.” Is shown.
5. Actor confirms the action.
6. Actor returns to the Announcements tab.

### Extensions

4a. Actor selects “No”.

1. Actor returns to the Announcements tab.

## UC0009 Admin/Manager creates event.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Events tab from the navigation bar.
2. Actor selects the “Create event” button.
3. A menu with data fields is presented to the actor.
4. Actor fills the required fields with correct data.
5. Actor selects “Create event”.
6. Confirmation message “Event has been successfully created.” Is shown.
7. Actor dismisses the message.
8. Actor returns to the Events tab.

### Extensions

5a. Event details are not fully filled in or are incorrect.

1. Error message “Incorrect data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.

5b. Actor selects “Cancel”.

1. Actor returns to the Events tab.

## UC0010 Admin/Manager edits event data.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Events tab from the navigation bar.
2. Actor navigates to the desired event in the list.
3. Actor selects “Edit event” next to the title.
4. A menu with pre-filled data fields containing the given event’s details is presented to the actor.
5. Actor edits or replaces data in the event.
6. Actor selects “Save”.
7. Confirmation message “Event has been successfully updated.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Events tab.

### Extensions

6a. Event details are not fully filled in or are incorrect.

1. Error message “Incorrect event data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 4.

6b. Actor selects “Cancel”.

1. Actor returns to the Events tab.

## UC0011 Admin/Manager deletes event.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Events tab from the navigation bar.
2. Actor navigates to the desired event in the list.
3. Actor selects “Delete event” next to the title.
4. Confirmation message “Do you want to delete this event.” Is shown.
5. Actor confirms the action.
6. Actor returns to the Events tab.

### Extensions

4a. Actor selects “No”.

1. Actor returns to the Events tab.

## UC0012 Admin/Manager adds response to complaint.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Complaints tab from the navigation bar.
2. Actor opens the desired complaint.
3. An overview with the complaint details and previous responses is presented.
4. Actor adds a response using a text field.
5. Actor selects “Send response”.
6. The overview is updated, and the new response is shown.
7. Actor can return to the Complaints tab.

### Extensions

5a. Response is empty.

1. Error message “No text has been entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.

## UC0013 Admin/Manager edits complaint status.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Complaints tab from the navigation bar.
2. Actor navigates to the desired complaint in the list.
3. Actor selects “Edit complaint” next to the title.
4. A menu with pre-filled data fields containing the given complaint’s details is presented to the actor.
5. Actor edits or replaces data in the complaint.
6. Actor selects “Save”.
7. Confirmation message “Complaint has been successfully updated.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Complaints tab.

### Extensions

6a. Complaint details are not fully filled in or are incorrect.

1. Error message “Incorrect complaint data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 4.

6b. Actor selects “Cancel”.

1. Actor returns to the Complaints tab.

## UC0014 Admin/Manager archives complaint.

### Actor

System administrator or House manager

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Complaints tab from the navigation bar.
2. Actor navigates to the desired complaint in the list.
3. Actor selects “Archive complaint” next to the title.
4. Confirmation message “Do you want to archive this complaint.” Is shown.
5. Actor confirms the action.
6. Actor returns to the Complaints tab.

### Extensions

4a. Actor selects “No”.

1. Actor returns to the Complaints tab.

## UC0015 Tenant logs in (ASP.NET)

### Actor

Tenant

### Conditions

none

### Main Success Scenario

1. Actor opens the web application.
2. Actor is presented with a landing page.
3. Actor clicks “Log in” link in the navigation bar.
4. Actor enters their username and password.
5. Actor is authenticated and can access the system.

### Extensions

4a. Wrong or no username or password given.

1. Error message “Login information is incorrect. Please check the fields.” Is shown.
2. User closes the message.
3. Return to step 4.

## UC0016 Tenant logs out (ASP.NET)

### Actor

Tenant

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the log out link in the navigation bar.
2. Actor is logged out.

### Extensions

none

## UC0017 Tenant updates their profile.

### Actor

Tenant

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor clicks on their username in the navigation bar.
2. Actor can choose what data to edit using a sidebar.
3. Actor edits or replaces data in the profile.
4. Actor selects “Save” when required.
5. Confirmation message “User has been successfully updated.” Is shown.
6. Actor dismisses the message.
7. Actor returns to the Users tab.

### Extensions

6a. Error in the given data is found.

1. An error message with red text is shown.
2. Return to step 2.

## UC0018 Tenant votes on an announcement.

### Actor

Tenant

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Announcements tab from the navigation bar.
2. Actor navigates to the desired announcement in the list.
3. Actor selects “Like” or “Dislike” button.

### Extensions

none

## UC0019 Tenant creates announcement.

### Actor

Tenant

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Announcements tab from the navigation bar.
2. Actor selects the “Create announcement” button.
3. A menu with data fields is presented to the actor.
4. Actor fills the required fields with correct data.
5. Actor selects “Create announcement”.
6. Confirmation message “Announcement has been successfully created.” Is shown.
7. Actor dismisses the message.
8. Actor returns to the Announcements tab.

### Extensions

5a. Message is empty or other data is in an invalid format.

1. Error message “Incorrect data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.

5b. Actor selects “Cancel”.

1. Actor returns to the Announcements tab.

## UC0020 Tenant edits announcement.

### Actor

Tenant

### Conditions

Actor is successfully logged in.  
The chosen announcement has been created by the actor.

### Main Success Scenario

1. Actor selects the Announcements tab from the navigation bar.
2. Actor navigates to the desired announcement in the list.
3. Actor selects “Edit announcement” next to the title.
4. A menu with pre-filled data fields containing the given announcement’s details is presented to the actor.
5. Actor edits or replaces data in the announcement.
6. Actor selects “Save”.
7. Confirmation message “Announcement has been successfully updated.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Announcements tab.

### Extensions

6a. Announcement details are not fully filled in or are incorrect.

1. Error message “Incorrect announcement data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 4.

6b. Actor selects “Cancel”.

1. Actor returns to the Announcements tab.

## UC0021 Tenant deletes announcement.

### Actor

Tenant

### Conditions

Actor is successfully logged in.  
The chosen announcement has been created by the actor.

### Main Success Scenario

1. Actor selects the Announcement tab from the navigation bar.
2. Actor navigates to the desired announcement in the list.
3. Actor selects “Delete announcement” next to the title.
4. Confirmation message “Do you want to delete this announcement.” Is shown.
5. Actor confirms the action.
6. Actor returns to the Announcements tab.

### Extensions

4a. Actor selects “No”.

1. Actor returns to the Announcements tab.

## UC0022 Tenant creates event.

### Actor

Tenant

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Events tab from the navigation bar.
2. Actor selects the “Create event” button.
3. A menu with data fields is presented to the actor.
4. Actor fills the required fields with correct data.
5. Actor selects “Create event”.
6. Confirmation message “Event has been successfully created.” Is shown.
7. Actor dismisses the message.
8. Actor returns to the Events tab.

### Extensions

5a. Event details are not fully filled in or are incorrect.

1. Error message “Incorrect data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.

5b. Actor selects “Cancel”.

1. Actor returns to the Events tab.

## UC0023 Tenant edits event data.

### Actor

Tenant

### Conditions

Actor is successfully logged in.  
The chosen event has been created by the actor.

### Main Success Scenario

1. Actor selects the Events tab from the navigation bar.
2. Actor navigates to the desired event in the list.
3. Actor selects “Edit event” next to the title.
4. A menu with pre-filled data fields containing the given event’s details is presented to the actor.
5. Actor edits or replaces data in the event.
6. Actor selects “Save”.
7. Confirmation message “Event has been successfully updated.” Is shown.
8. Actor dismisses the message.
9. Actor returns to the Events tab.

### Extensions

6a. Event details are not fully filled in or are incorrect.

1. Error message “Incorrect event data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 4.

6b. Actor selects “Cancel”.

1. Actor returns to the Events tab.

## UC0024 Tenant deletes event.

### Actor

Tenant

### Conditions

Actor is successfully logged in.  
The chosen event has been created by the actor.

### Main Success Scenario

1. Actor selects the Events tab from the navigation bar.
2. Actor navigates to the desired event in the list.
3. Actor selects “Delete event” next to the title.
4. Confirmation message “Do you want to delete this event.” Is shown.
5. Actor confirms the action.
6. Actor returns to the Events tab.

### Extensions

4a. Actor selects “No”.

1. Actor returns to the Events tab.

## UC0025 Tenant creates complaint.

### Actor

Tenant

### Conditions

Actor is successfully logged in.

### Main Success Scenario

1. Actor selects the Complaints tab from the navigation bar.
2. Actor selects the “Create complaint” button.
3. A menu with data fields is presented to the actor.
4. Actor fills the required fields with correct data.
5. Actor selects “Create complaint”.
6. Confirmation message “Complaint has been successfully created.” Is shown.
7. Actor dismisses the message.
8. Actor returns to the Complaints tab.

### Extensions

5a. Complaint details are not fully filled in or are incorrect.

1. Error message “Incorrect data entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.

5b. Actor selects “Cancel”.

1. Actor returns to the Events tab.

## UC0026 Tenant adds response to complaint.

### Actor

Tenant

### Conditions

Actor is successfully logged in.  
The chosen complaint has been created by the tenant.

### Main Success Scenario

1. Actor selects the Complaints tab from the navigation bar.
2. Actor opens the desired complaint.
3. An overview with the complaint details and previous responses is presented.
4. Actor adds a response using a text field.
5. Actor selects “Send response”.
6. The overview is updated, and the new response is shown.
7. Actor can return to the Complaints tab.

### Extensions

5a. Response is empty.

1. Error message “No text has been entered. Please check the fields” is shown.
2. User dismisses the message.
3. Return to step 5.