

Use Case

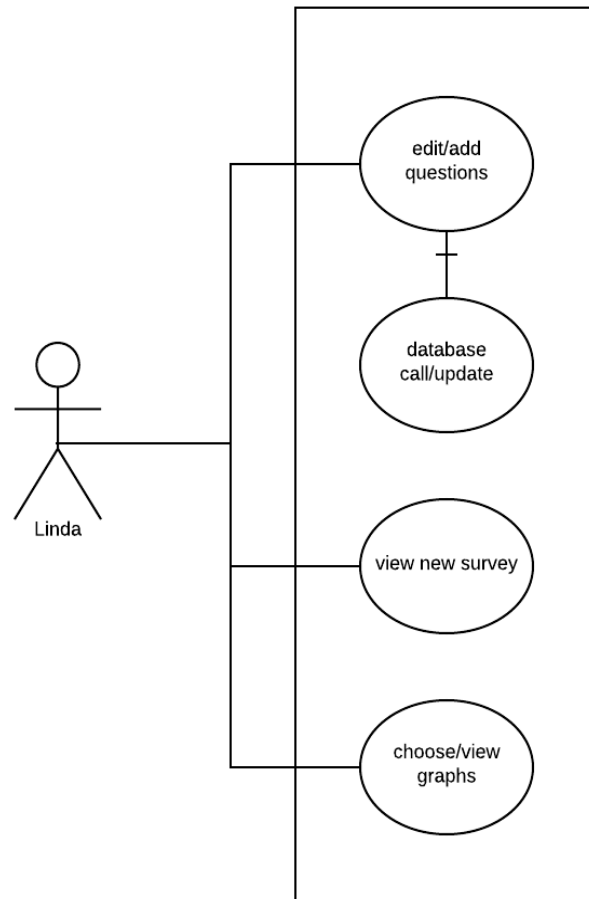
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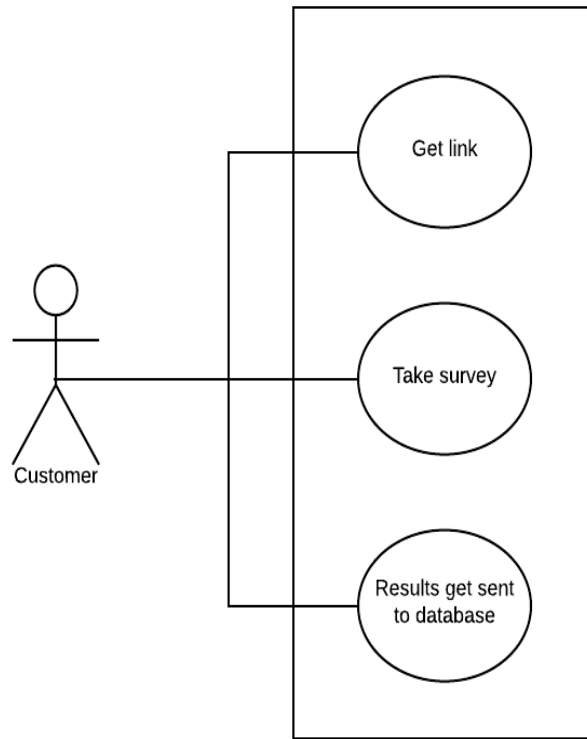
1 Executive Summary

This document simply shows the relationships that different users who will interact with the application have with it. It describes the interactions between Linda/Admin, Customer/Survey Taker, and Super Admin, their roles and abilities within the system.

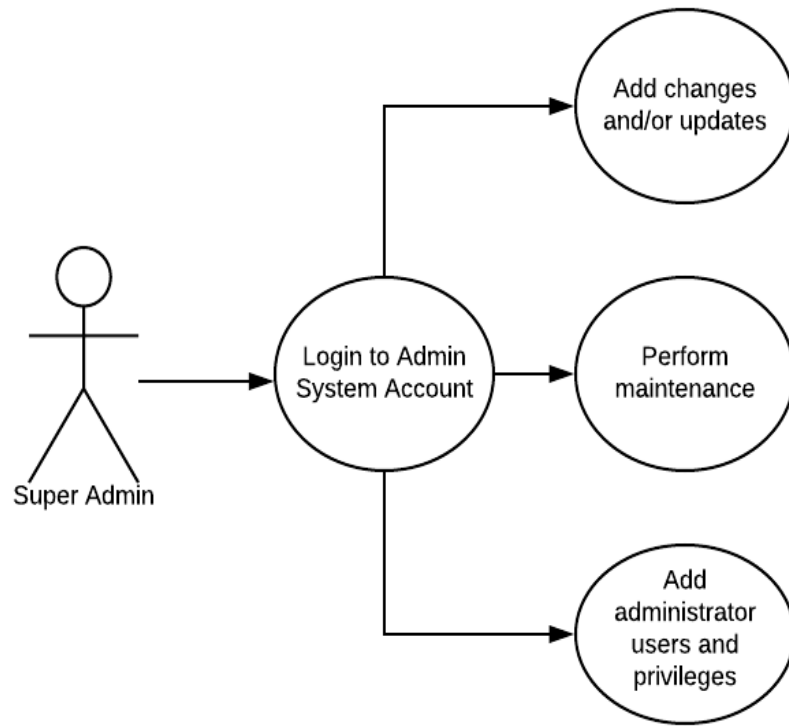
2 Linda/Admin



3 Customer/Survey Taker



4 Super Admin



5 User Roles

Super Admin: This is the overall admin account of the application and system. The user has the ability to login to the admin system account, add changes and/or updates to the surveys, perform maintenance on the system, and add administrator users and privileges.

Admin: This is the admin that will be accessing the dashboard on a daily basis and viewing the survey data. This admin has the ability to edit/add questions to surveys, view new surveys, and choose/view graphs.

Customer/Survey Taker: This user is the survey taker. They will be coming to Dutchess CAP for services, and will be asked to take the surveys. This person can access the survey by clicking on a link or scanning a QR code, take the survey via a computer or mobile device, and the results then get sent to the database for viewing.