

Team: Team 6

Inject Number: 30

Inject Duration: 30 Minutes

Inject Start Date/Time: Sat, 05 Mar 2016 22:47:47 +0000

From: IT Director

To: To Infrastructure Team

Subject: Palo Alto Tech Support Advise

Our Palo Alto Tech support contact is advising to make sure we are running a supported version of the OS. Older or non-supported versions of the OS can cause problems in corporate environments.

Please respond with a memo to the IT Director documenting what version we are running, and if not the recommend version, the steps needed for it to be applied to the environment. Please describe the impact to our environment to perform upgrade.

Thank you.

IT Director