

5 Dec 2019

Dear Ngoc Duong Minh,

I want to congratulate you on completing the Cisco® **CCNA Routing and Switching: Introduction to Networks** course as part of the Cisco Networking Academy® program. This hands-on, lab-oriented course has prepared you for tremendous career opportunities.

You have achieved student level credential for completing CCNA Routing and Switching: Introduction to Networks, and acquired the following capabilities:

- Explain network technologies.
- Explain how devices access local and remote network resources.
- Describe router hardware.
- Explain how switching operates in a small to medium-sized business network.
- Design an IP addressing scheme to provide network connectivity for a small to medium- sized business network.
- Configure initial settings on a network device.
- Implement basic network connectivity between devices.
- Configure monitoring tools available for small to medium-sized business networks.

In today's world, technical literacy is more important than ever, and Cisco is proud to provide you with the knowledge and skills necessary to build and maintain digital networks.

Keep up the great work and best wishes for continued future success.

Sincerely,



Chuck Robbins
Chairman and Chief Executive Officer
Cisco