

## FAQ about system using

Q: What should I do to add event, draw, or games?

A: There are 2 ways to add a schedule of event into system:

The first method is following the requirement document and update an event csv file, the function listed at left side “Batch Upload”, which recommend for large scale of change and update.

The second method is using the function listed at left side bar, sequentially using “add an event”, “add a draw”, “add a game” function to add event schedule.

ATTENTION: Before creating the game that under the draw and event, draw and event must be created first, otherwise the game create operation will failed, because system will be confusing where to store the data.

Q: Where can I get the detail information of each event?

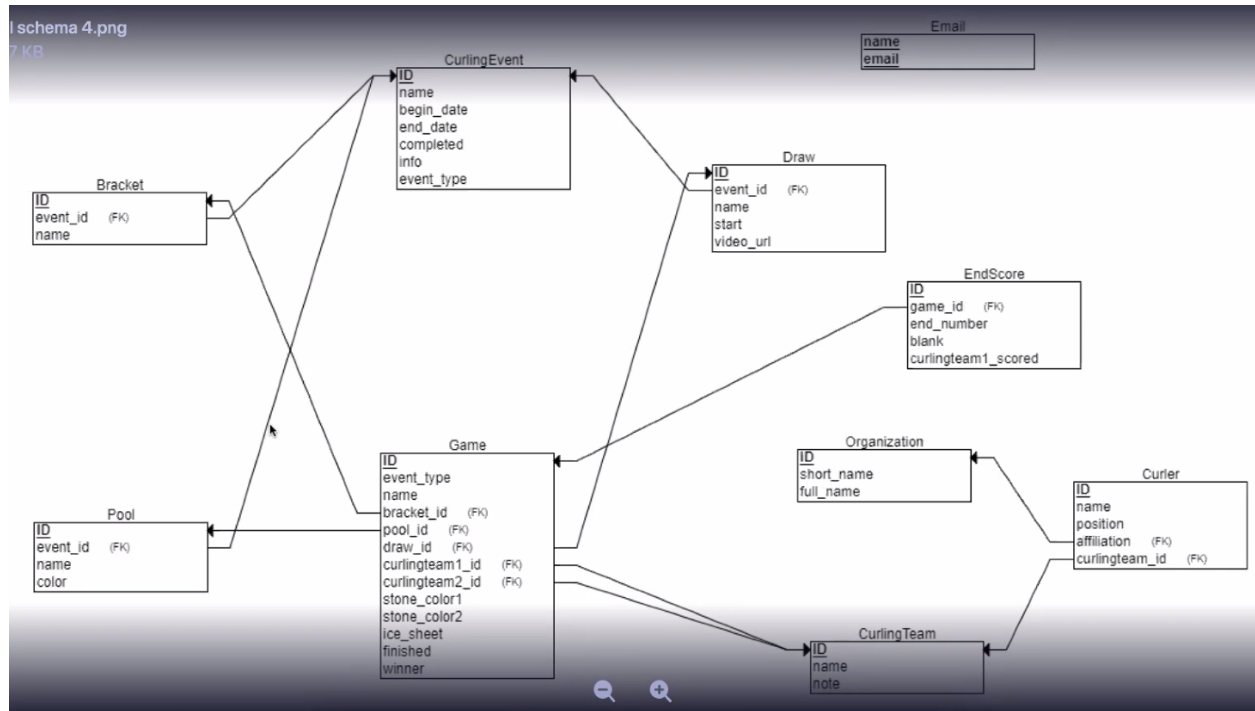
A: the dashboard page in admin interface would provide useful information of each event. With that information, you can use the function listed at left side bar modify them.

Q: Why the curler’s photos not exist?

A: Currently, the system does not support the curler photo, all the image there are the sample that allow future further development using.

Q: What is the data structure of this system?

A: the detailed data structure of this system basically following:



Q: What should I do to manage the user information?

A: Using the right-side user button, there are two options: “Change Password” and “Manage Users”, you can manage the authority of users and change the password of own account. The “Manage Users” page allows you to add, edit or delete existing users.

ATTENTION: please don't delete yourself if you are admin! If this situation happened, don't log out until you create a new admin user; otherwise, please contact your service provider.