

## Ali Rehan

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**From:** Info SkyBlue [info@skybluetravels.co.uk]  
**Sent:** Friday, February 18, 2022 9:05 PM  
**To:** ali  
**Cc:** Sunny sharma  
**Subject:** Fwd: Re: FLIGHT ALERT

1184 e-mail cancellation.

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===== Forwarded message =====

From: Kewssie Nkem <kewssienkem@gmail.com>  
To: "Info SkyBlue" <info@skybluetravels.co.uk>  
Date: Fri, 11 Feb 2022 13:07:15 +0000  
Subject: Re: FLIGHT ALERT

===== Forwarded message =====

Hello Simon

Thanks for your email. Based on our  
Conversation a minute ago and following your written confirmation, I agree the sum of £35 as a return  
fee for my ticket reservation  
Kind regards

Kewssie nkem

On Fri, 11 Feb 2022, 13:00 Info SkyBlue, <[info@skybluetravels.co.uk](mailto:info@skybluetravels.co.uk)> wrote:  
HI SIR,

Hope you are great, as we spoke over the phone please reply back we will process your £35 and  
finished the matter good way, again I am very thankful from your side to understanding us.

Tickets are nonrefundable, non.changeable([TERMS AND CONDITIONS APPLY](#)) and deposits are non-refundable. All fares and schedule are subject to change without Prior notification. Full payment will secure the fares, partial deposit is non-refundable and does not guarantee final price. This booking has been placed under SKY BLUE TRAVELS. £75-£125 cancellation per person before ticket issue and after non refundable([TERMS AND CONDITIONS APPLY](#)). Please check your visa status. Please advice if you do not receive travel documents 7 days before departure. For complete Terms & Conditions please visit [www.skybluetravels.co.uk](http://www.skybluetravels.co.uk). Flight confirmation invoice need to be checked and reply to us on or before the due date shown on the confirmation invoice.

Many Thanks

Best Regards

**SIMON PAUL**  
**0203 883 5667**

*Travel Manager*

**Tel : 0203 883 5667**

**E-mail : [info@skybluetravels.co.uk](mailto:info@skybluetravels.co.uk)**

**Prices and timing are subject to change-unless the full fair is paid and the tickets are issued.**

*\*Please Check in 3 hours before departure time at terminal.*

*\*Please reconfirm your return flight 72 hours before departure.*

*\*Please observe due date. Your due balance and relevant documents should reach in our office before 6 O'clock of due date.*

## **Terms & Conditions**

Please read these carefully as the person making this booking (either for him selves or for any other passenger) accepts all the below terms and conditions.

### **DEPOSITS & TICKETS ARE NEITHER REFUNDABLE NOR CHANGEABLE (Terms & Conditions May Apply).**

Unless Specified, All the deposits paid and tickets purchased / issued are non refundable in case of cancellation or no show (Failure to arrive at departure airport on time) and non changeable before or after departure (date change is not permitted). Once flights reserved, bookings / tickets are non-transferable to any other person means that name changes are not permitted. Issued Tickets are also not re-routable.

### **CHECKING ALL FLIGHT DETAILS & PASSENGER NAME(S)**

It is your responsibility to check all the details are correct i.e. Passenger names (are same as appearing on passport / travel docs), Traveling dates, Transit Time, Origin & Destination, Stop Over, Baggage Allowance and other flight information. Once the ticket is issued then no changes can be made.

### **PASSPORT, VISA & IMMIGRATION REQUIREMENTS**

You are responsible for checking all these items like Passport, Visa (including Transit Visa) and other immigration requirements. You must consult with the relevant Embassy / Consulate, well before the departure time for the up to date information as requirements may change time to time. We regret, we can accept any liability of any transit visa and if you are refused the entry onto the flight or into any country due to failure on your part to carry the correct passport, visa or other documents required by any airline, authority or country.

### **RECONFIRMING RETURN/ONWARD FLIGHTS**

It is your responsibility to RECONFIRM your flights at least 72 hours before your departure time either with your travel agent or the relevant Airline directly. The company will not be liable for any additional costs due to your failure to reconfirm your flights.

### **INSURANCE AND BAGGAGE LOSS**

We recommend that you purchase travel insurance. It is your responsibility to ensure you have valid travel insurance that covers your needs and also ensure that you have complied with all the health and vaccination requirements for the countries you are traveling Advice can be obtained from your GP or travel clinic. We don't accept any claim for the lost / Stolen / Damaged Baggage. You have to contact the relevant airline directly in that case.

### **SPECIAL REQUESTS AND MEDICAL PROBLEMS**

If you have any special requests like meal preference, Seat Allocation and wheel chair request etc., please advise us at time of issuance of ticket. We will try our best to fulfill these by passing this request to relevant airline but we cannot guarantee and failure to meet any special request will not held us liable for any claim.

### **VERY IMPORTANT:**

we do not accept responsibility for any financial loss if the airline fails to operate. Passengers will be solely responsible for that so it is highly recommended that separate travel insurance must be arranged to protect yourself.

## **Disclaimer**

This e-mail and any files transmitted with it may contain information that is property and confidential to sky blue is intended solely for the use of the individual or entity to whom it is addressed. If you have received this e-mail in error, please return it to the sender by replying to it and then delete from your computer. Any disclosure, use, copying or distribution of information contained in this e-mail by anyone other than the named addressee is prohibited. Any views or opinions presented in this e-mail are solely those of the author and do not necessarily represent those of the Company. No employee or agent has authority to conclude any binding agreement on behalf of the Company by e-mail.

You should check this e-mail and any files attached to it for virus. We take no responsibility for any virus which might transfer by way of this e-mail.

