

## Ali Rehan

---

**From:** Refunds [Refunds@Brightsun.co.in]  
**Sent:** Saturday, March 05, 2022 12:46 PM  
**To:** Call Centre  
**Cc:** 'Rao Rashid Hameed'; Ali Rehan  
**Subject:** RE: RR Travels - Fare Rules Request

Dear Travel partner,

Please check below.

IBE10655054

### CANCELLATIONS

ANY TIME

TICKET IS NON-REFUNDABLE IN CASE OF CANCEL/REFUND.

TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.

IBE10655420

### CANCELLATIONS

ANY TIME

TICKET IS NON-REFUNDABLE.

NOTE -

TICKET IS NON REFUNDABLE IN CASE OF

NOSHOW/CANCEL/REFUND

)> --

YQ SURCHARGE IS NON REFUNDABLE

YR SURCHARGE IS NON REFUNDABLE

--

IBE10655504

### CANCELLATIONS

ANY TIME

CHARGE GBP 190.00 FOR CANCEL/NO-SHOW/REFUND.

WAIVED FOR DEATH OF PASSENGER OR FAMILY MEMBER.

NOTE -

WAIVERS MUST BE EVIDENCED BY DEATH CERTIFICATE

-----  
REFUND PERMITTED BEFORE DEPARTURE IN CASE OF

)> -----

REFUND OF UNUSED YR NOT PERMITTED.

)>

**This is an agent responsibility to cancel the pnr to avoid any no-show also we have 24/7 call center you can call and cancel the reservation if you do not have GDS access or GDS restriction.**

Disclaimer: Any quotations for air fares, hotels, and cars and any reissue or date changes and cancellations are valid only till 23:45 GMT on the day they are given out.

**Best Regards,  
Shambhu Ghosh  
Admin-Refund Departments**

Brightsun Travel | 226-228, The Galaxy | Sector 15 Part-II | Gurgaon (Haryana) | INDIA,  
122001 | [www.brightsun.co.uk](http://www.brightsun.co.uk)

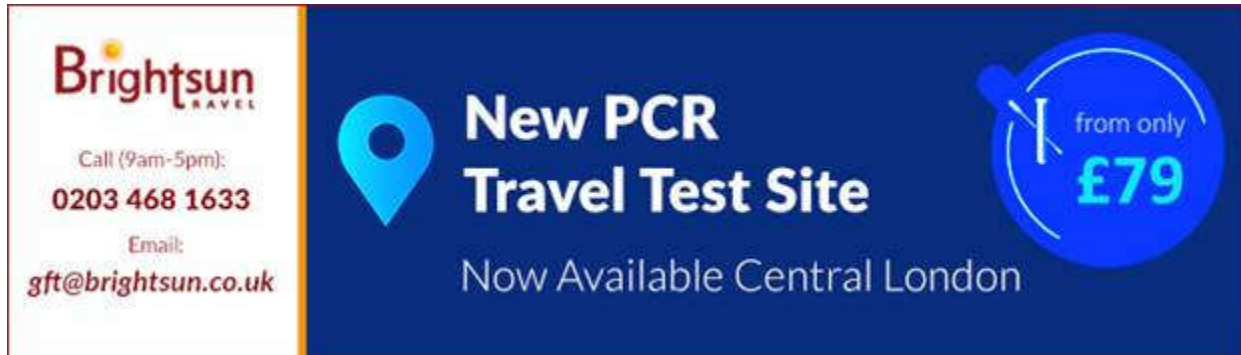
Refunds enquiries Tel: +44 (0) 208 819 1430 | Fax: +91 124 416 3099 | email: [Refunds@brightsun.co.in](mailto:Refunds@brightsun.co.in)

Trade enquiries Tel: +44 (0) 20 8819 1212 | Fax: +44 (0) 872 115 5215 email: [callcentre@brightsun.co.in](mailto:callcentre@brightsun.co.in) 24/7

Corporate enquiries Tel: +44 (0) 20 8819 9852 | Fax: +44 (0) 872 115 5215 email: [premier@brightsun.co.uk](mailto:premier@brightsun.co.uk) 24/7

Brightsun is now offering full freight forwarding services, for more information Visit [www.btfreight.com](http://www.btfreight.com)

Freight enquiries Tel: +44 (0) 20 8819 1123 | Fax: +44 (0) 872 115 5215 email: [info@btfreight.com](mailto:info@btfreight.com)



Follow Us:



 Please consider the environment before printing this e-mail

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company. Finally, the recipient should check this email and any attachments for the presence of viruses. Brightsun Travel UK Ltd is not liable for any damage caused by any virus transmitted by this email.

---

**From:** Call Centre

**Sent:** Saturday, March 5, 2022 11:03 AM

**To:** Refunds <[Refunds@Brightsun.co.in](mailto:Refunds@Brightsun.co.in)>

**Cc:** 'Rao Rashid Hameed' <[rashid@rrtravels.co.uk](mailto:rashid@rrtravels.co.uk)>; Ali Rehan <[ali@rrtravels.co.uk](mailto:ali@rrtravels.co.uk)>

**Subject:** Re: RR Travels - Fare Rules Request

Dear Refund Team,

Kindly assist as per below email.

**Important :** - All the above given flight fares & hotel rates are subject to availability at the time of booking.

Thank you for your patience. We value your business

Regards,  
Satish

*If this email contains a quotation it cannot be guaranteed as they change dynamically.*

Brightsun Travel | 14 Hanworth Road | Hounslow | Middx | TW3 1UA

If calling from USA / Europe : +44 02088190531

If calling from Asia Pacific Region : +91 124 416 3000

If calling from Gulf / UAE : +97 316198819

To book online please visit: [www.brightsun.co.uk](http://www.brightsun.co.uk)

**We are open as per below UK timings :-**


**Monday to Saturday from 04:30 hrs till 18:00 hrs**

**Sunday from 10:00 hrs till 1800 hrs**



Follow Us:



 Please consider the environment before printing this e-mail

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company. Finally, the recipient should check this email and any attachments for the presence of viruses. Brightsun Travel UK Ltd is not liability for any damage caused by any virus

---

**From:** Ali Rehan <[ali@rrtravels.co.uk](mailto:ali@rrtravels.co.uk)>

**Sent:** Friday, March 4, 2022 15:36

**To:** Call Centre <[Call.Centre@Brightsun.co.in](mailto:Call.Centre@Brightsun.co.in)>

**Cc:** 'Rao Rashid Hameed' <[rashid@rrtravels.co.uk](mailto:rashid@rrtravels.co.uk)>

**Subject:** RR Travels - Fare Rules Request

Call Center please provide fare rules for below.

IBE10655054 / IBE10655420 / IBE10655504

**Regards,**

 **Ali Rehan**  
Admin & Accounts  
RR Travels Ltd.  
020-70784246  
[ali@rrtravels.co.uk](mailto:ali@rrtravels.co.uk)