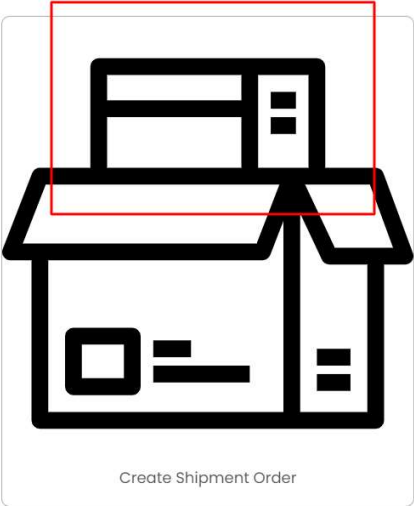1)

Welcome to **Viahop**

~~We are glad to see you!~~
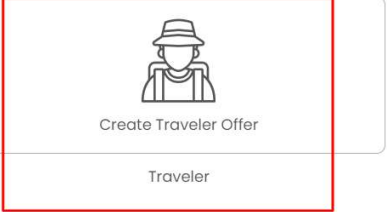
Get started As:

Need to send anything?

Travelling & having extra luggage space?

Create Traveler Offer

Traveler

Dispropotional boxes, need to centralise and aling

Create Shipment Order

Sender

2)

To

Country*

Vietnam

City*

Hanoi, Hoàn Kiếm, Hanoi, Vietnam

Address*

saas

⊘ First mile pick up   ?   ⊘ Last mile delivery   ?

Aditional Notes   When you fill up everyhing in Sender form, and double click

jjj   The form gets empty

Next →

3)

viahop

Explore Current Offers   Home   About Us   Terms of Use   FAQs   abzal raim   En ▾

Create Shipment offer

Sentence starts with capiral letter

select shipment date

○ As soon as possible

Can we improve the page to make it more user friendly? I looks to me the date line it too long.
As option, we can shrink it and place Days flexiable next to it.

Date*

mm/dd/yyyy

− 0 + Days Flexible

Please think about this

← Back   Next →

4)

Shipment type:
Parcel Type*

Shipment type: Document, Parcel, Luggage.
Should be drop down menu, make it intuitive.

Please Select

Estimated Value of Parcel in USD*   Replace   Estimated value of Document, Parcel, Luggage in USD*   Is it possible to make it changable depending on the shipment type selection?

$200

Parcel Weights*   Replace Shipment weight [This is avalable for all three type of shiplemt Document, Parcel and Luggage]

KG

Parcel Length* Not applicable to document   Parcel Width* Not applicable to document   Parcel Height* Not applicable to document

CM   CM   CM

Are the items new & sealed/boxed by original manufacturer?

Please Select

Do you require transit insurance for your Parcel?

Please Select

○ I agree to to Packaging Terms & Conditions
When I double click on this line, I do not even need to read T&C. It automatically allows to bypass without readying T&C

← Back   Next →

5)

Differenciate please

We recommended you setting following price(service cost only) for your shipment offer 30$ if you dont agree with recommended price you Set your own price.

Give your Offer

Make this line readable. Please align all text across the website.

We recommended you setting following price for your shipment offer.

Cost Summery → Cost summary:

Service Cost:	30$
✓ Insurance:	10$
✓ First mile pickup:	15$
✓ Last mile delivery:	20$
Total Shipment Cost:	75 $

This one not changed, When I gave my offer

Services Cost + Insaurance Price + First Mile Pickup + Last Mile Delivery= Total Shipment Cost

75 $

Please offer your price to increase chances to find traveller quickly

(The amount be more than recommended Service Cost)

Your Own Offer 35

Differenciate to make it visible

Your own cost should be greater then recommended cost

Give your Own Offer

35 [   ] Confirm Cancel

6)

agree with recommended price you Set your own price.

We r... ...er.

Cost Summery

Service Cost:	75$
✓ Insurance:	10$
✓ First mile pickup:	15$
✓ Last mile delivery:	20$
Total Shipment Cost:	120 $

✓

Congratulations!

Order#SO-31

We have recieved your order details,
You'll be shortly notified on your contact info!

Done

Services Cost + Insaurance Price + First Mile Pickup + Last Mile Delivery= Total Shipment Cost

120 $

Please offer your price to increase chances to find traveller quickly

(The amount be more than recommended Service Cost)

Your own cost should be greater then recommended cost

Solution: Need to have loading bar or something else related to Viahop to signal the Sender that the order # is being generated.

When I pressed "Done", there is 2-3 seconds gap until Order # generated. People may escape without finishing.

← Back   Done

7)

Sender Offers

1. Right after as Sender I created the order I went to Explore Current Offer, but my offer was not there.
2. I have not verified my Phone and Email, but still could see All Offers.
3. How we can notify first registered Sender and Traveler that they must Verify themselves first???

Order ID	Order Created Date	From	To	Package	When	Offer Price	Status	Click for details
SO-10	2023-01-07		Kazakhstan		ASAP	0$	pending	See details
SO-12	2023-01-07				2Days	45$	pending	See details
SO-14	2023-01-08		Kazakhstan	Box	2Days	9.25$	pending	See details
SO-15	2023-01-08		Kazakhstan	Box	2Days	9.25$	pending	See details
SO-16	2023-01-08	Pakistan	United States	Luggage	ASAP	292$	pending	See details
SO-17	2023-01-11	Argentina	Australia	Box	ASAP	55$	pending	See details
SO-18	2023-01-11	United States	United Arab Emirates	Luggage	2Days	90$	pending	See details
SO-19	2023-01-11	United States	United Arab Emirates	Luggage	2Days	90$	pending	See details
SO-20	2023-01-11	United States	United Arab Emirates	Luggage	2Days	90$	pending	See details
SO-21	2023-01-11	United States	United Arab Emirates	Luggage	2Days	90$	pending	See details
SO-22	2023-01-13	Canada	Kazakhstan	Box	3Days	90$	pending	See details
SO-23	2023-01-14	Pakistan	United States	Luggage	ASAP	160$	pending	See details
SO-24	2023-01-20	Singapore	Thailand	Parcel	2Days	90$	pending	See details
SO-25	2023-01-20	France	Poland	Parcel	2Days	90$	pending	See details

8)

Identify verification : **Phone verification or Email verification**

Verifications

I think this image is not suitable, let do the verification image and cells like in clickup
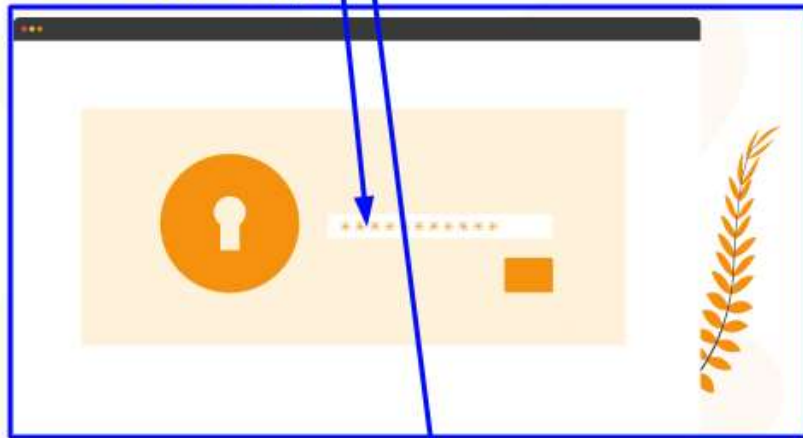
(2) (2) (8) (2) (6)

Invalid OTP

Verify

Didn't recieve the OTP?

34 sec Resend OTP

9)

There is timelag then you press verify Now and pop up
Verification window

Verifications

Email vefification

Similar comment as before, not suitable here

Example: Clickup

Email

abzal.r@uplan

Verify Now

Phone Number

+971523756207

Verified

ID Verification Stat

Id Verified Succe

Verified

Verify

Didn't recieve the OTP?

51 sec Resend OTP

Cancel   Save

10)

My Sender Orders

Why so many orders created ???

Accepted	Active	History

#	Order#	From	To	Type	Order Date	Match Status	Payment	Verification	Delivery status	Action
1	26	Singapore	Vietnam		2023-01-20	pending	65 $	--	pending	See details
2	27	Singapore	Vietnam		2023-01-20	pending	65 $	--	pending	See details
3	28	Singapore	Vietnam		2023-01-20	pending	65 $	--	pending	See details
4	29	Singapore	Vietnam		2023-01-20	pending	65 $	--	pending	See details
5	30	Singapore	Vietnam		2023-01-20	pending	65 $	--	pending	See details
6	31	Singapore	Vietnam	Parcel	2023-01-20	pending	120 $	--	pending	See details

11)

12)

abzal raim   En

Verifications

6 3 0 8 6

Invalid OTP

Verify

Didn't recieve the OTP?
32 sec Resend OTP

Verify Now

Verified

Verified

Cancel   Save

mall

abzal.r@uplan

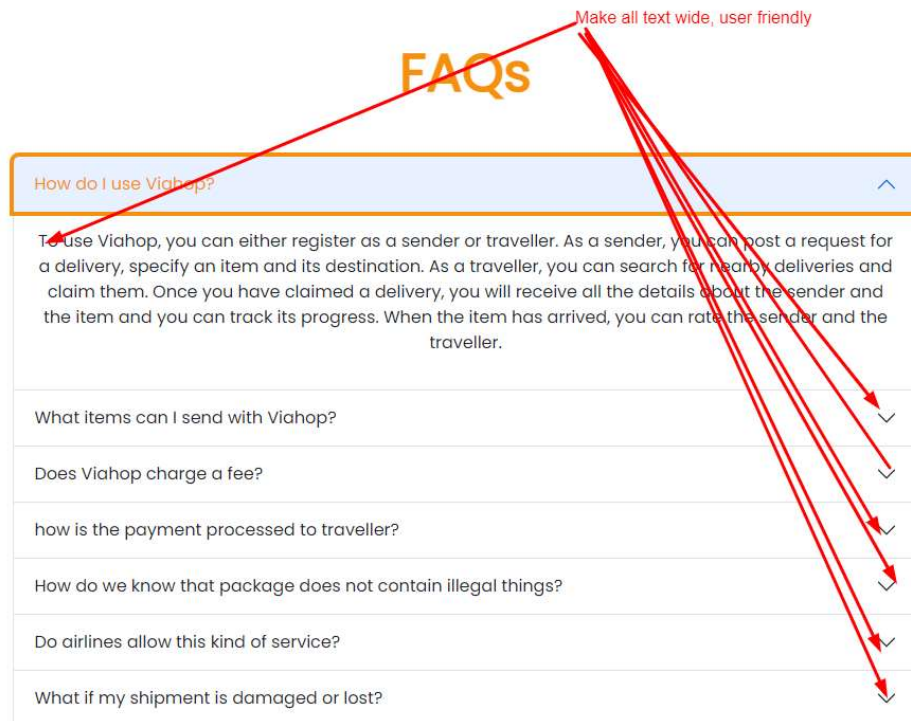one Number

+97152375620

Verification Stat

d Verified Succe
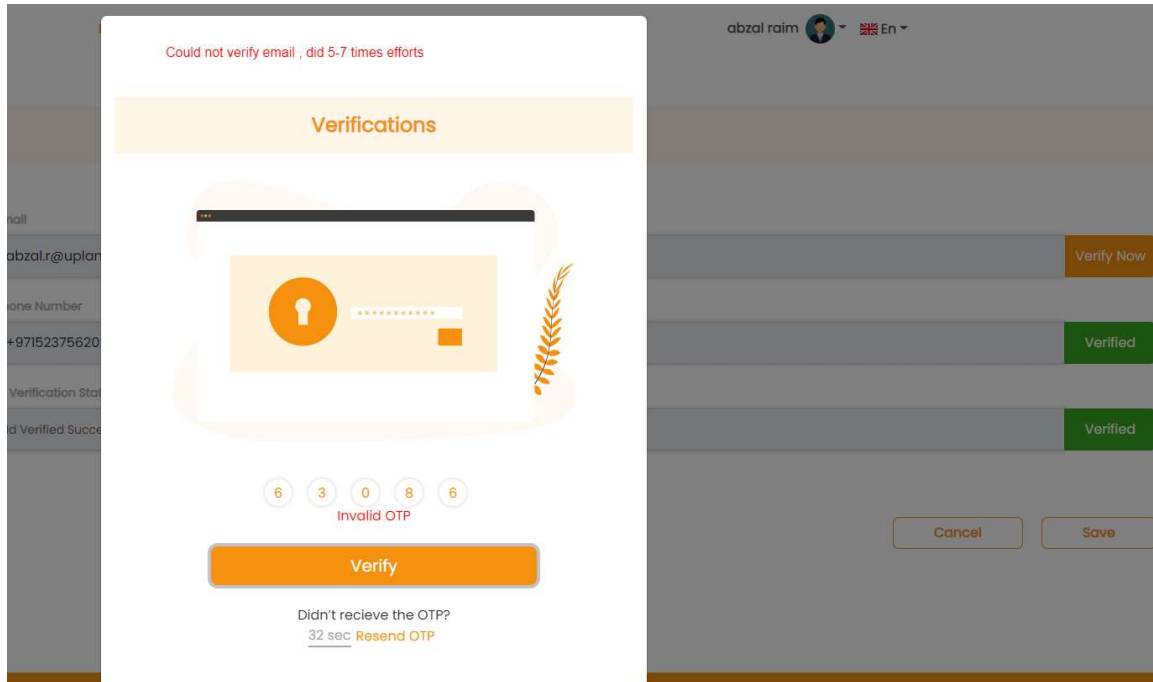
About Us

We are a courier and traveller service that connects senders with travellers to send items quickly, cheaply and securely. Our platform operates over the internet and provides users with a fast, secure, and convenient way to send items. We are based in Dubai, UAE and expanding rapidly across the globe. We are committed to providing a safe and reliable service that puts our users first.
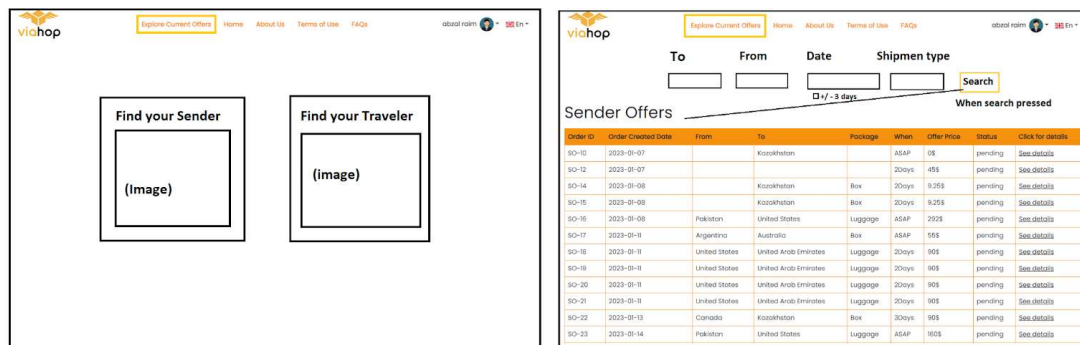
Make all text wide

13)

FAQs

How do I use Viahop? ⌃

To use Viahop, you can either register as a sender or traveller. As a sender, you can post a request for a delivery, specify an item and its destination. As a traveller, you can search for nearby deliveries and claim them. Once you have claimed a delivery, you will receive all the details about the sender and the item and you can track its progress. When the item has arrived, you can rate the sender and the traveller.

What items can I send with Viahop? ⌄

Does Viahop charge a fee? ⌄

how is the payment processed to traveller? ⌄

How do we know that package does not contain illegal things? ⌄

Do airlines allow this kind of service? ⌄

What if my shipment is damaged or lost? ⌄

14)

15) Explore Current Offers to change as below both for Sender Orders and Traveler Orders:

test london to test mexico

Order ID   2
Order Created Date: 2023-01-17
Created by: Faisal Ayaz

From: test london   To: test mexico
First mile delivery: No   Last mile delivery: No

When: 2023-01-19   Not able to give offer

Package: Box
Dimensions (cm):   23 x32 x23
Package weight (kg):   4000 CM
Description:

Offer Price:
Status: Watting for Match

Accept Offer   Counter Offer   Close

16)

not working for me

Need Any Help?

Feel free to Ping us anytime in case you need any help regarding any topic or have query about us.
We are there for you and we would love to assist you in any case of assistance you need.

Contact Us

17)

Need Any Help?

Feel free to Ping us anytime in case you need any help regarding any topic or have query about us.
We are there for you and we would love to assist you in any case of assistance you need.

Contact Us

Same font as other text.

18)

Not working

Need Any Help?

Feel free to Ping us anytime in case you need any help regarding any topic or have query about us.
We are there for you and we would love to assist you in any case of assistance you need.

Contact Us

19)

Not dospalyed properly

20)

For Traveler | For Sender

1) Create Shipment Offer

List your shipment details or select from the list of existing traveller offers

2) Accept Order, Hand Package

Accept your order and hand your package

3) Pay for Order

Confirm your delivery, make payment

Make it 1. with a dot not brakcet

21)

Click to go back, hold to see history

viahop

Explore Current Offers | Home | About Us | Terms of Use | FAQs | Sign In/Register | En ▾

Not working

The Best Move you'll ever make!

After I click here it takes me to Login page. where I cannot click Back afterwards.

We connect users with travellers heading to or leaving from any location in the world so they may send, order and receive packages.

Get Started As:

Sender | Traveler

Hey! I wanna send this package to US!

Sure! I am going to US, I can help you!

Why Choose Viahop ?

Our Platform is incredibly quicker than any conventional logistics systems while also being one of the safest ways to get your packages to the locations you need.

I have sent you two logos to use instead of these.

Traveler Perks

- Earn extra income
- Travel the world and get paid
- Meet new people
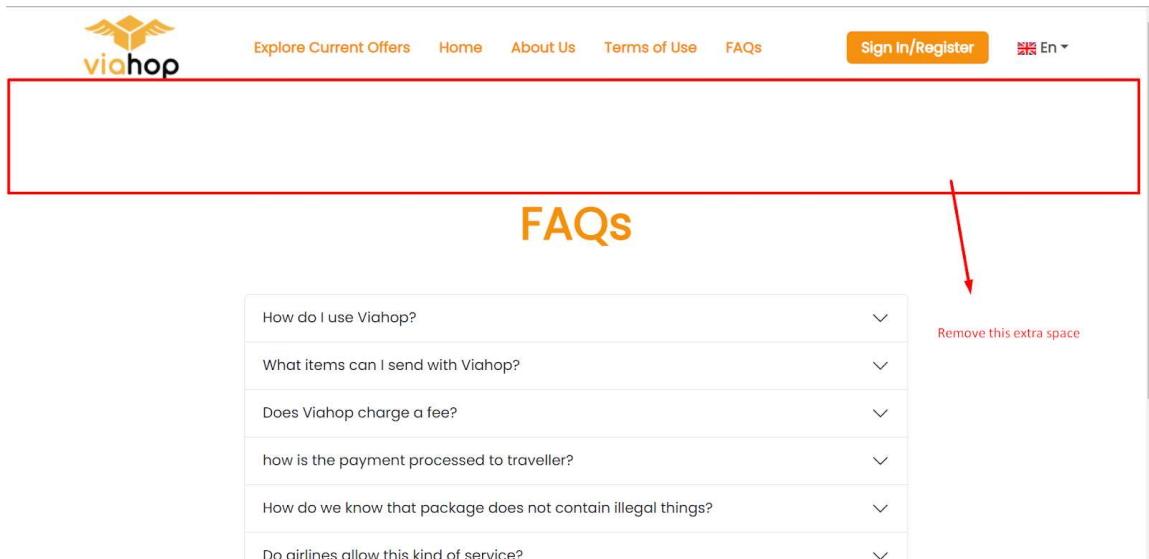- Get discounts on flights and hotels

Learn More

Sender Perks

- Securely ship parcels in no time
- Quick courier service
- Keep track of of your order
- Save on courier services costs
- Shop anywhere and get it delivered to you.

Learn More

22)

viahop

Explore Current Offers   Home   About Us   Terms of Use   FAQs   Sign In/Register   En ▾

FAQs

How do I use Viahop?	∨
What items can I send with Viahop?	∨
Does Viahop charge a fee?	∨
how is the payment processed to traveller?	∨
How do we know that package does not contain illegal things?	∨
Do airlines allow this kind of service?	∨

Remove this extra space

23)

viahop

Explore Current Offers   Home   About Us   Terms of Use   FAQs   Sign In/Register   En ▾

The Best Move you'll ever make!

Change to"Send and Travel with Viahop" (viahop should be in orange font)

We connect users with travellers heading to or leaving from any location in the world so they may send, order and receive packages.

Get Started As:

Sender	Traveler

Hey! I wanna send this package to US!

Sure! I am going to US, I can help you!

24)

25)

Why is it such a low resolution. We have sent you proper files. please change.

The Best Move you'll ever make!

We connect users with travellers heading to or leaving from any location in the world so they may send, order and receive packages.

Explore Current Offers   Home   About Us   Terms of Use   FAQs   Sign In/Register   En

26)

Welcome to vahop!

Viahop

Register Your account

Capital A

First Name

Last Name

Phone Number

Enter Phone Number

Email

admin@gmail.com

Password

27)

viahop.net/acount_verify

Sign in>Forgot Password>Verify. After I verify the OTP no pop up message comes in tha we have sent you reset instructions to your email.

Verify

Didn't recieve the OTP?

46 sec Resend OTP

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28)

viahop

Explor...

Verifications

Attach Your Passport Copy

📷

Drag and Drop Files here.

Yerlan Mukhambetov

👤 Profile

🛡 Verifications

📦 My Sender Orders

✈ My Trips

💝 Support

🔒 Security Settings

🔁 Logout

*Please Upload a clear photo of your Passport.
It must not hide any significant piece of information.
The text must be legible.
Maximum file size 5MB
Supported file formats are JPG, PDF, PNG

After I upload the doc and click save. nothing happens.

Cancel   Save

29)

Verifications

Attach Your Passport Copy

1. Make sure that the passport is valid and not expired.
2. Ensure that the passport is placed on a flat surface and is not folded or creased.
3. Make sure that the passport is not blurred or pixelated.
4. Ensure that the passport is taken in good lighting and is not too dark or too bright.
5. Make sure that all four corners of the passport are visible in the image.
6. Ensure that the passport is not covered by any other objects or materials.
7. Supported file formats are JPG, PDF, PNG
8. All your information and uploads are kept highly confidential and are not disclosed to any third parties.

Drag and Drop Files here.

*Please Upload a clear photo of your Passport.
It must not hide any significant piece of information.
The text must be legible.
Maximum file size 5MB
Supported file formats are JPG, PDF, PNG

Cancel   Save

Yerlan Mukhambetov

- Profile
- Verifications
- My Sender Orders
- My Trips
- Support
- Security Settings
- Logout

Search Orders... | Search

My Sender Orders

On al tables please keep the format of the header as orange cell with white font. as in here

Accepted | **Active** | History

#	Order#	From	To	Type	Order Date	Match Status	Payment	Verification	Delivery status	Action
					There is no Offer					

30)

v‌iahop.net/main_profile

Whole format is very poor of this screen. Consider improving.

Please change to higher resolution.

viahop

Can we change format of this text? looks poor.

Data Processing... Please Wait

Change the text to: "Hang tight while we do our magic!"

31)
32)

viahop

Create Traveler Offer

Select Departure & Destination

CHange to ""Fill in the *starred* fields for a smooth ride!"

Note: Fields with * are all required

Form

Country*

Enter a location

33)

viahop

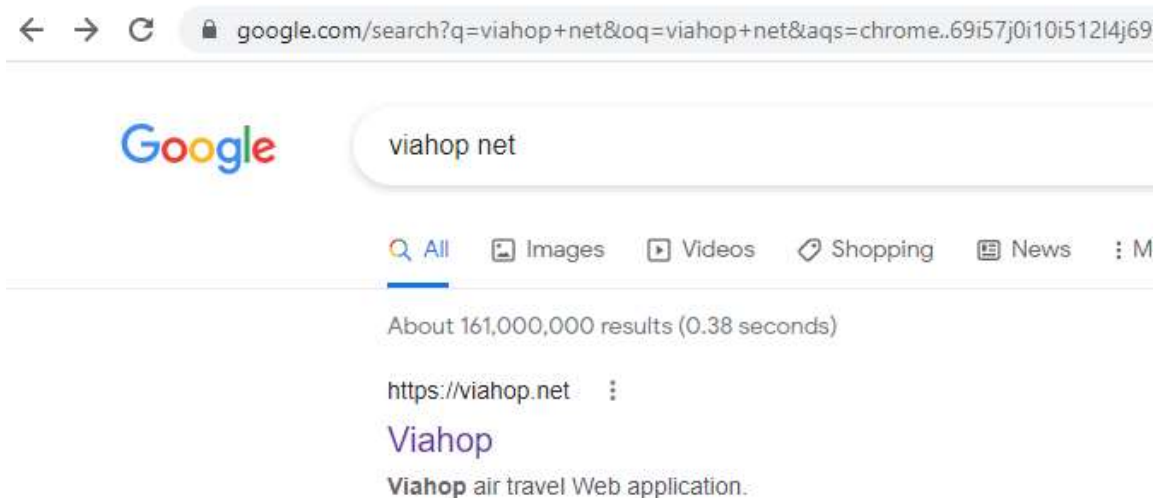Explore Current Offers   Home   About Us   Terms of Use   FAQs   Yerlan Mukhambeto   En ▾

Sender Offers

White font

Order ID	Order Created Date	From	To	Package	When	Offer Price	Status	Click for details

Traveller Offers

Order ID	Order Created Date	From	To	Package	When	Offer Price	Status	Click for details

34)

google.com/search?q=viahop+net&oq=viahop+net&aqs=chrome..69i57j0i10i512l4j69

Google   viahop net

Q All   Images   Videos   Shopping   News   : M

About 161,000,000 results (0.38 seconds)

https://viahop.net ⋮

Viahop

Viahop air travel Web application.

https://bishart.net ⋮

35)

Replace "**Viahop** air travel Web application." to:

We connect travelers with parcel/documents/luggage shippers, allowing them to earn extra money by carrying packages to their destination. Shippers benefit from

faster and cheaper shipping options. Say goodbye to expensive shipping fees and hello to Viahop - the smart choice for package shipping.

36) No pop-up or confirmation after I click counter offer

Create Sender Counter Offer

Offer Amount

1

Offer Descrition

why there is no notification and this does not disappear or no pop-up confirming my counter offer?

Cancel   Save

Dimensions (cm):   3 CMx3 CMx3 CM
Package weight (kg):   3 KG
Description:

Offer Price:
Status: pending

Accept Offer   Counter Offer   Close

37) After clicking Accept , it goes back to accept/counter offer or close, no confirmation after I click accept.

Accept Traveller Offer

Add Personal Note (Optional)

Enter Offer Descriptions

Cancel   Accept

When: 2Days

Package: Parcel
Dimensions (cm):   22 x22 x22

38) After submitting message to support no pop-up or any confirmation just goes back to profile - same with the password change

Explore Current Offers   Home   About Us   Terms of Use   FAQs   Alsan Djdjd   🔵 ▾   🇬🇧 En ▾

Support

Alsan Djdjd

Profile
Verifications
My Sender Orders
My Trips
Support
Security Settings
Logout

Full Name   Email

How may we Help you?

Cancel   Submit

39) Multiple issues with accepted - My trips - changing only one match status manually changes other trips as well - are there any individual trip caching issues?

My Trips

Accepted	Active	History

#	Order#	From	To	Type	When	Match Status	Payment	Verification	Delivery status
1	SO-8		Kazakhstan		ASAP	Ready	0 $	--	Ready
2	SO-9		Kazakhstan		ASAP	Ready	0 $	--	Ready
3	SO-10		Kazakhstan		ASAP	Ready	0 $	--	Ready
4	SO-11		Kazakhstan		ASAP	Ready	0 $	--	Ready
5	SO-12		Kazakhstan		ASAP	Ready	0 $	--	Ready
6	SO-13		Kazakhstan		ASAP	Ready	0 $	--	Ready
7	SO-14		France		1Days	Accepted by Traveler	55 $	--	Accepted by Traveler
8	SO-15		France		1Days	Accepted by Traveler	55 $	--	Accepted by Traveler

40) Cannot see details of sender or details of traveler

My Sender Orders

to Kazakhstan

Order# SO-15

Package Informations:	Offer Informations:	Sender Informations:
Package Weight: 3 KG	Offer Time: 2Days	Sender Name: Alsan Djdjd
Package Length: 20 CM CM	Address:	Sender Address:
Package Width: 10 CM CM	Status: pending	
Package Height: 10 CM CM	Offer Price: 9.25$	
Package Value: $	Payment: Unpaid	

Counter Offers

#	Offers Amount	Description	Action button
1	$300	deliver to my location	(Accept Counter Offer) 👁
2	$8		(Accept Counter Offer) 👁

41) No email or sms notifications of any changes to my order or travel

42) When I did stripe payment, I noticed that the confirmation message was not correct. Remove irrelevant text and make it simple. Like "Payment Successful!"

43) No notification received on Email when My Sender Order was accepted. Need to fix that. Same for Traveler.