# Chapter 02 Intelligent Agents

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#### Instructor's Information

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#### Acknowledgment

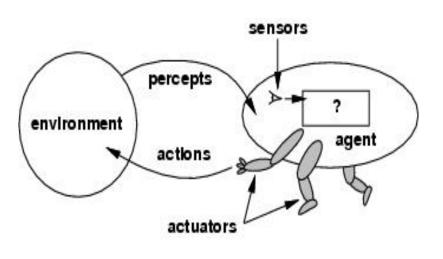
The slides in this PPT file are composed using the materials supplied by

- are currently from University of California,
  Berkeley. They are also the author of the book
  "Artificial Intelligence: A Modern Approach", which
  is used as the textbook for the course
- Prof. Tom Lenaerts, from Université Libre de Bruxelles

#### **Outline**

- ❖ Agents and environments.
  - The vacuum-cleaner world
- \* The concept of rational behavior.
- \* Environments.
- ❖ Agent structure.

#### Agents and environments

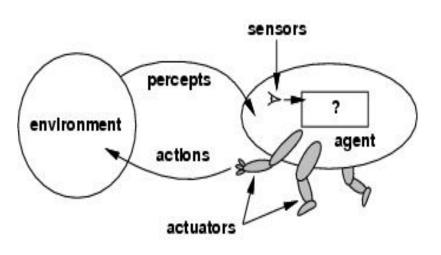


- Agents include human, robots, softbots, thermostats, etc.
- The agent function maps percept sequence to actions

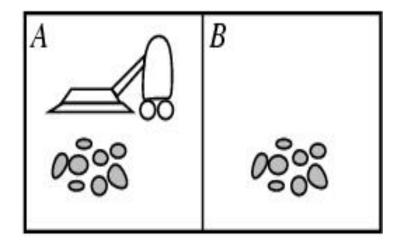
$$f: P^* \to A$$

An agent can perceive its own actions, but not always its effects.

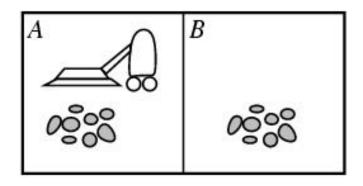
#### Agents and environments



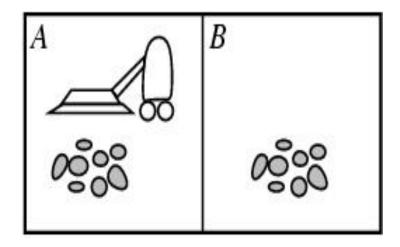
- The *agent function* will internally be represented by the *agent program*.
- ❖ The agent program runs on the physical architecture to produce f.



- \* Environment: square A and B
- Percepts: [location and content] e.g. [A, Dirty]
- \* Actions: left, right, suck, and no-op



Percept sequence	Action
[A,Clean]	Right
[A, Dirty]	Suck
[B, Clean]	Left
[B, Dirty]	Suck
[A, Clean],[A, Clean]	Right
[A, Clean],[A, Dirty]	Suck
•••	



function REFLEX-VACUUM-AGENT ([location, status]) return an action if status == Dirty then return Suck else if location == A then return Right else if location == B then return Left

What is the right function? Can it be implemented in a small agent program?

## The concept of rationality

- ❖ A rational agent is one that does the right thing.
  - Every entry in the table is filled out correctly.
- **\*** What is the right thing?
  - Approximation: the most *successful* agent.
  - Measure of success?
- Performance measure should be objective
  - E.g. the amount of dirt cleaned within a certain time.
  - ➣ E.g. how clean the floor is.
  - **D** ...
- \* Performance measure according to what is wanted in the environment instead of how the agents should behave.

#### Rationality

- \* What is rational at a given time depends on four things:
  - > Performance measure,
  - Prior environment knowledge,
  - Actions,
  - > Percept sequence to date (sensors).
- ❖ DEF: A rational agent chooses whichever action maximizes the expected value of the performance measure given the percept sequence to date and prior environment knowledge.

#### Rationality

- **♦** Rationality ≠ omniscience
  - An omniscient agent knows the actual outcome of its actions.
- **♦** Rationality ≠ perfection
  - Rationality maximizes *expected* performance, while perfection maximizes *actual* performance.

#### Rationality

- \* The proposed definition requires:
  - Information gathering/exploration
    - √ To maximize future rewards
  - Learn from percepts
     ∴
    - ✓ Extending prior knowledge
  - △ Agent autonomy
    - ✓ Compensate for incorrect prior knowledge

#### **Environments**

- To design a rational agent we must specify its task environment.
- ❖ PEAS description of the environment:
  - Performance
  - **Environment**
  - Actuators
  - **Sensors**

#### **Environments**

- ❖E.g. Fully automated taxi:
  - ✓ PEAS description of the environment:
    - Performance
      - » Safety, destination, profits, legality, comfort
    - Environment
      - » Streets/freeways, other traffic, pedestrians, weather,,
    - Actuators
      - » Steering, accelerating, brake, horn, speaker/display,...
    - Sensors
      - » Video, sonar, speedometer, engine sensors, keyboard, GPS, ...

	Solitaire	Backgammom	Internet shopping	Taxi
Observable??				
Deterministic??				
Episodic??				
Static??				
Discrete??				
Single-agent??				

**Fully vs. partially observable**: an environment is full observable when the sensors can detect all aspects that are *relevant* to the choice of action.

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Observable??				
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	Solitaire	Backgammom	Internet shopping	Taxi
Observable??	FULL	FULL	PARTIAL	PARTIAL
Deterministic??				
Episodic??				
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Single-agent??				

**Deterministic vs. stochastic:** if the next environment state is completely determined by the current state the executed action then the environment is deterministic.

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Deterministic??	YES	NO	YES	NO
Episodic??				
Static??				
Discrete??				
Single-agent??				

**Episodic vs. sequential**: In an episodic environment the agent's experience can be divided into atomic steps where the agents perceives and then performs A single action. The choice of action depends only on the episode itself

	Solitaire	Backgammom	Internet shopping	Taxi
Observable??	FULL	FULL	PARTIAL	PARTIAL
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Episodic??				
Static??				
Discrete??				
Single-agent??				

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Episodic??	NO	NO	NO	NO
Static??				
Discrete??				
Single-agent??				

Static vs. dynamic: If the environment can change while the agent is choosing an action, the environment is dynamic. Semi-dynamic if the agent's performance changes even when the environment remains the same.

	Solitaire	Backgammom	Internet shopping	Taxi
Observable??	FULL	FULL	PARTIAL	PARTIAL
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Static??				
Discrete??				
Single-agent??				

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Deterministic??	YES	NO	YES	NO
Episodic??	NO	NO	NO	NO
Static??	YES	YES	SEMI	NO
Discrete??				
Single-agent??				

**Discrete vs. continuous**: This distinction can be applied to the state of the environment, the way time is handled and to the percepts/actions of the agent.

	Solitaire	Backgammom	Internet shopping	Taxi
Observable??	FULL	FULL	PARTIAL	PARTIAL
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Discrete??	YES	YES	YES	NO
Single-agent??				

Single vs. multi-agent: Does the environment contain other agents who are also maximizing some performance measure that depends on the current agent's actions?

	Solitaire	Backgammom	Internet shopping	Taxi
Observable??	FULL	FULL	PARTIAL	PARTIAL
Deterministic??	YES	NO	YES	NO
Episodic??	NO	NO	NO	NO
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Single-agent??				

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	Solitaire	Backgammom	Internet shopping	Taxi
Observable??	FULL	FULL	PARTIAL	PARTIAL
Deterministic??	YES	NO	YES	NO
Episodic??	NO	NO	NO	NO
Static??	YES	YES	SEMI	NO
Discrete??	YES	YES	YES	NO
Single-agent??	YES	NO	NO	NO

- \* The simplest environment is
  - Fully observable, deterministic, episodic, static, discrete and single-agent.
- ❖ Most real situations are:
  - Partially observable, stochastic, sequential, dynamic, continuous and multi-agent.

#### Agent types

- How does the inside of the agent work?
  - □ Agent = architecture + program
- ❖ All agents have the same skeleton:
  - Input = current percepts
  - Solution Solution
    Solution
  - ➣ Program = manipulates input to produce output
- ❖ Note difference with agent function.

#### Agent types

Function TABLE-DRIVEN\_AGENT(percept) returns an action

static: percepts, a sequence initially empty
table, a table of actions, indexed by percept sequence

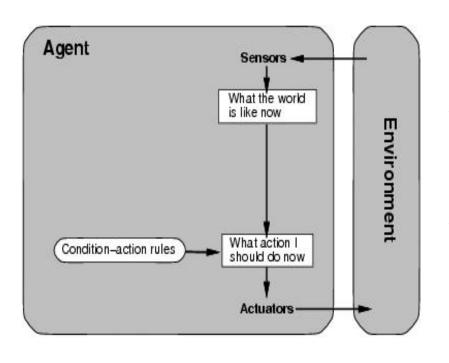
append percept to the end of percepts  $action \leftarrow LOOKUP(percepts, table)$  return action

This approach is doomed to failure

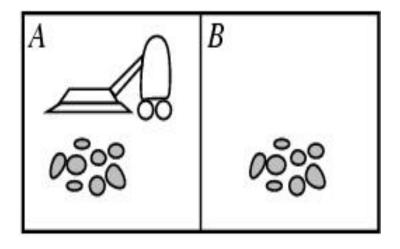
#### Agent types

- Four basic kind of agent programs will be discussed:
  - Simple reflex agents
  - Model-based reflex agents
  - Goal-based agents
  - □ Utility-based agents
- ❖ All these can be turned into learning agents.

## Agent types; simple reflex



- Select action on the basis of only the current percept.
  - ≥ E.g. the vacuum-agent
- \* Large reduction in possible percept/action situations (next page).
- Implemented through condition-action rules
  - If dirty then suck



function REFLEX-VACUUM-AGENT ([location, status]) return an action if status == Dirty then return Suck else if location == A then return Right else if location == B then return Left

#### Reduction from 4<sup>T</sup> to 4 entries

# Agent types; simple reflex

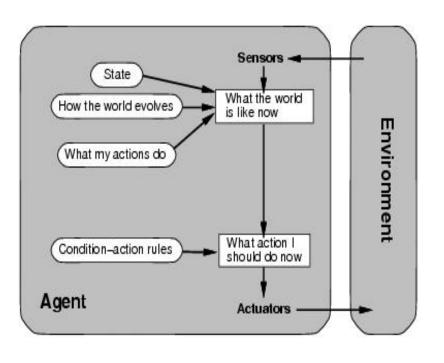
**function** SIMPLE-REFLEX-AGENT(percept) **returns** an action

static: rules, a set of condition-action rules

 $state \leftarrow INTERPRET-INPUT(percept)$   $rule \leftarrow RULE-MATCH(state, rule)$   $action \leftarrow RULE-ACTION[rule]$  return action

Will only work if the environment is *fully observable* otherwise infinite loops may occur.

#### Agent types; reflex and state

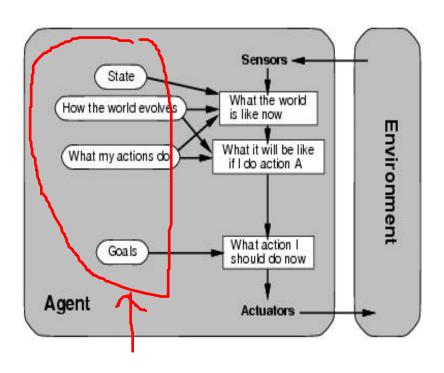


- \* To tackle *partially observable* environments.
  - Maintain internal state
- Over time update state using world knowledge
  - How does the world change.
  - Move How do actions affect world.
  - ⇒ Model of World

## Agent types; reflex and state

function REFLEX-AGENT-WITH-STATE(percept) returns an action

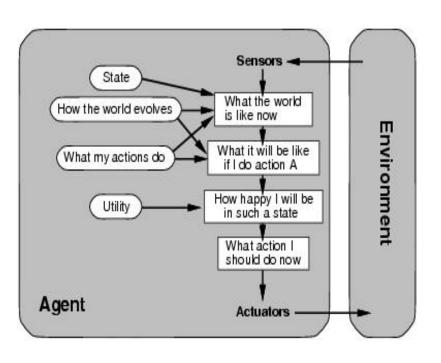
# Agent types; goal-based



dependent factor

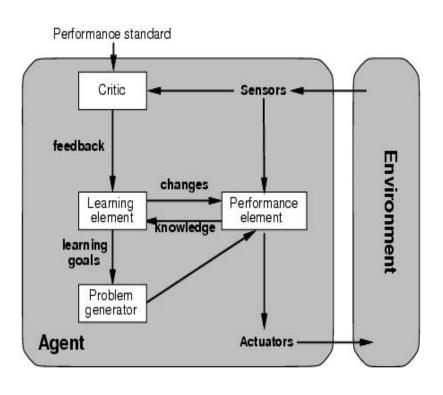
- \* The agent needs a goal to know which situations are *desirable*.
  - Things become difficult when long sequences of actions are required to find the goal.
- ❖ Typically investigated in search and planning research.
- Major difference: future is taken into account
- ❖ Is more flexible since knowledge is represented explicitly and can be manipulated.

## Agent types; utility-based



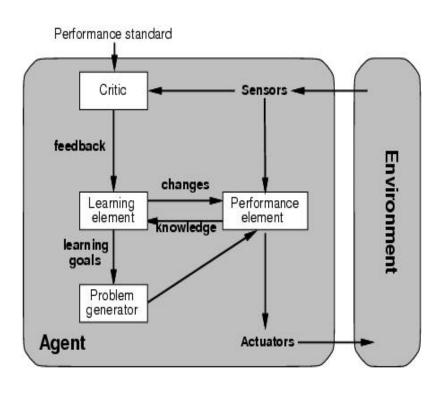
- Certain goals can be reached in different ways.
  - Some are better, have a higher utility.
- Utility function maps a (sequence of) state(s) onto a real number.
- Improves on goals:
  - Selecting between conflicting goals
  - Select appropriately between several goals based on likelihood of success.

## Agent types; learning



- All previous agent-programs describe methods for selecting *actions*.
  - Yet it does not explain the origin of these programs.
  - Learning mechanisms can be used to perform this task.
  - Teach them instead of instructing them.
  - Advantage is the robustness of the program toward initially unknown environments.

## Agent types; learning



- \* Learning element: introduce improvements in performance element.
  - Critic provides feedback on agents performance based on fixed performance standard.
- \* Performance element: selecting actions based on percepts.
  - Corresponds to the previous agent programs
- Problem generator: suggests actions that will lead to new and informative experiences.
  - Exploration vs. exploitation