

David Hansen

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<https://captainkobby616.github.io/hansendavid.github.io/>

I have excellent teamwork and communication abilities, and I enjoy writing code and playing piano. I'm eager to learn new things, have a proactive personality, and am willing to adapt. I believe love and passion can make everything great.

Skills

- Technical support and troubleshooting
- Coding, HTML, CSS, and JavaScript, React
- Figma (Prototyping, Wireframe design)
- Adobe Photoshop (Design)
- Research, Testing and Jailbreaking
- Empathy
- Problem-Solving

Languages

- English - Expert
- Twi - Fluent

Certifications and Licenses

Google Foundations of User Experience (UX) Design Professional Certificate

October 2023 to Present

Verify at....

<https://coursera.org/verify/249KMMRQT5B4>

Diploma Computer Science

October 2017 to June 2019

Byte Systems PC Hardware Certification

April 2018

LINK TO MY PORTFOLIO

 Portfolio

Work Experience

National Service Personnel

Northern Electricity Distribution Co - VRA - Tamale

November 2022 to October 2023

- I assisted the computer officer with hardware repairs, network troubleshooting, building, and expansion.
- Data entry, manipulation, printing, and distribution of customer bills
- Evaluation and coordination of bills with the billing office
- Participated in revenue mobilization and disconnecting of faulty electric meters

Intern

Ghana Education Service - Christ Faith Mission, JHS - Accra

October 2021 to December 2021

- I enabled students to achieve their learning goals by providing individualized and small-group support.
- I helped teachers maintain a healthy learning atmosphere by providing IT/PC support, organizing documents, and keeping a check on pupils.

Volunteer

BYTE SYSTEMS - BONO - Techiman

September 2018 to April 2019

- Training users on good IT practices and typing skills
- Use good interpersonal communication skills to convey information to others.
- I helped out with a PC support contract with a third-party business (BACSOD Techiman), performing tasks including setting up and maintaining an office network, installing Windows, and providing support for MS Word and Excel to staff.

Intern

Ghana Revenue Authority - Spintex MTO - Accra

May 2018 to June 2018

- Utilized TRIPS, a specialized program to assist clients in viewing and managing their taxes.
- I was responsible for ensuring the office servers and backup power plants were always operating at full capacity.
- Assist the system administrator in approving tax identification numbers for clients. • I provided IT/PC support for other departments of the company.

Education

Bachelor's degree in Computer Science

University of Energy and Natural Resources - Sunyani

October 2019 to Present

Diploma in Computer Science

University of Energy and Natural Resources - Sunyani

October 2017 to May 2019

High School in General Science

St. James Seminary and Senior High - Sunyani

September 2014 to May 2017

Additional Information

Mr. DANIEL YEABOAH

The VICE RECTOR

SAINT JAMES SEMINARY AND SENIOR HIGH SCHOOL

SUNYANI – BONO-AHAFO

stjamessemrector@yahoo.co.uk

03520-27123

LLOYD AMAARH

SYSTEM ADMINISTER

GHANA REVENUE AUTHORITY, P.O. BOX 2202

MINISTRIES, ACCRA 0243381164

MRS PEGGY MAYFAIR

THE HEADTEACHER, ADENTA EDUCATION OFFICE,

ACCRA, GHANA

0244890366

MR. APPIAH ISSAC

The COMPUTER OFFICER

Northern Electricity Distribution Co - VRA

Sunyani Area Office

054 590 0153