

# BORIS COHAJIL

## IT TECHNICIAN

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### PROFESSIONAL OVERVIEW

I am a 4 Year IT Technician with a background in sales. I have been promoted to head technician in multiple companies. I have received 95% repair satisfaction from clients. I have been handpicked to lead a team of technicians.

### WORK EXPERIENCE

#### Computer Service Technician

DHE Computer Systems, LLC., Centennial | 2024 - Present

- Diagnose, repair and replaced laptop and desktop components.
- Use CompTIA A+ diagnostic techniques to provide the best service for walk-in clients.
- Participate in meetings with potential clients.
- Remote into clients' systems to diagnose software issues inside of Windows, Linux or MacOS.

#### Lead Service Technician

Action Computers, Inc., Arvada | 2021- 2024

- Repaired and diagnosed desktops and laptops daily. I oversaw all quality control for all outgoing repairs.
- Handpicked to oversee and co-manage the Arvada location. Performed multiple on-site support for MSP clients
- I learned CompTIA A+ diagnostic techniques. I learned basic networking skills.

#### Retail Store Manager

UnlimitedPCS, Inc., Aurora | 2020- 2021

- Sold and provide support for mobile devices.
- Top Sales performer. Turned a store from the bottom 500 performing location to a top 100 nationwide.
- Received multiple recognitions in service to customers and in over-the-counter sales.

### EDUCATION

#### Highschool Diploma

Vanguard Classical Highschool  
2019

### SKILLS

- Communication
- Teamwork
- Critical thinking
- Leadership
- Adaptability
- Programing