

Matheus Cardoso

FullStack Developer

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Brazil

[Portfolio](#)

EDUCATION

Faculdade Internacional da Paraíba

January 2023 - July 2025

Analisis and System Development

SUMMARY

.FullStack Developer with 3 years of experience in software development, specialized in building scalable web applications. Skilled in front-end development with React, back-end with Java, and database management with PostgreSQL. Experienced in consuming REST APIs, bug fixing, and integrating AI into customer support systems. Seeking new challenges and career growth.

WORK EXPERIENCE

Platech

Java/ JavaScript Developer.

João Pessoa, PB, Br

November 2024 – Present

- Responsible for creating a customer self-accreditation system in January 25;
- Responsible for updating and maintaining the Digital account and Dashboard system March 25;
- Responsible for implementing the main customer service system in Jira Jun 25;
- I implemented N1 support with artificial intelligence to automate and solve low complexity problems via Whatsapp July 25;
- I developed the integration between WhatsApp and Gemini, allowing customers to ask questions about products and plans and be directed to quick and efficient solutions. I also integrated the Jira API so that, in situations where AI couldn't resolve the issue, a ticket was automatically opened, transferring support to a human agent with the full message history and a case summary.

Tech Stack:

- Java
- JavaScript
- PostgreSQL
- Postman
- Git