

Areas

Project Title:

ArchiveFlow

Group Number (Registered in Canvas): 20

Group Members' Names, NUS Student ID

1. Wang Wenjie, A0296855H
2. Wu Zhengxi, A0296199E
3. Sun Yanshu, A0296705U

Introduction

Our project, ArchiveFlow, introduces an innovative approach to knowledge management and decision automation through advanced AI techniques. This system is designed to transform the way organizations manage information retrieval, decision-making processes, and resource optimization. In today's data-driven world, efficiently accessing, analyzing, and utilizing large amounts of information is critical to business success. ArchiveFlow addresses this need by combining cutting-edge language models with sophisticated data mining and cognitive technologies.

The primary objectives of our project are:

- To develop a robust Retrieval-Augmented Generation (RAG) system that enhances decision-making processes.
- To facilitate knowledge discovery and data mining, leading to improved recommendations and diagnostics.
- To design a system incorporating advanced cognitive tools, including knowledge graphs and natural language interfaces.

By achieving these objectives, ArchiveFlow aims to provide substantial value to both businesses and individuals, streamlining operations, enhancing efficiency, and uncovering new insights from existing data.

Project Background / Market Context

Explain the background and context of the project.

ArchiveFlow is an innovative project that aims to revolutionize knowledge management and decision-making processes within organizations. It uses advanced AI technologies, particularly Retrieval-Augmented Generation (RAG) systems, to create a more efficient and intelligent way of processing information and automating decisions.

Describe the problem or challenge that your project addresses.

Many organizations struggle with efficiently managing vast amounts of data and knowledge.

This leads to:

- Difficulty in accessing relevant information quickly
- Inefficient decision-making processes

- Underutilization of valuable organizational knowledge
- Challenges in onboarding new employees and communicating company policies

Present an overview of the research or market landscape related to your project.

The knowledge management and AI-driven decision support market is rapidly growing.

Key trends include:

- Increasing adoption of AI and machine learning in enterprise solutions
- Rising demand for intelligent chatbots and virtual assistants
- Growing emphasis on data-driven decision making
- Cloud-based knowledge management solutions proliferate

ArchiveFlow positions itself at the intersection of these trends, offering a comprehensive solution that combines knowledge management, decision automation, and intelligent information retrieval.

Preliminary Literature Review / Market Research

A preliminary market analysis for ArchiveFlow, focusing on the RAG (Retrieval-Augmented Generation) system and knowledge management space:

Current Market Overview

The market for AI-powered knowledge management and retrieval systems is rapidly growing, driven by the increasing need for efficient information processing in enterprises.

Key Players and Competitors

- OpenAI's GPT models with fine-tuning capabilities
- Google's BERT and T5 models
- Hugging Face's transformers library
- Elastic's neural search capabilities
- Pinecone for vector database solutions

Market Trends

- Increasing adoption of AI in enterprise knowledge management
- Growing demand for personalized and context-aware information retrieval
- Rising interest in explainable AI for decision-making processes

- Integration of multi-modal data (text, images, audio) in knowledge systems

Market Demands and User Needs

- Efficient handling of large-scale knowledge bases
- Improved accuracy and relevance in information retrieval
- Enhanced privacy and security features for sensitive data
- Seamless integration with existing enterprise systems
- User-friendly interfaces for non-technical users

Potential Opportunities

- Development of domain-specific RAG models for industries like healthcare, finance, and legal
 - Creation of multilingual knowledge management solutions
 - Integration of real-time data sources for up-to-date information retrieval
 - Offering customizable AI agents for specific business processes
- This market research provides a foundation for positioning ArchiveFlow in the competitive landscape and identifying key areas for development and differentiation.

Project Scope

Focus Areas

- **Retrieval-Augmented Generation (RAG) systems** for enterprise knowledge management
- **Optimizing vector embeddings** to enhance large-scale data retrieval
- **Developing customizable AI agents** tailored to specific business use cases

Intelligent Reasoning Systems/Techniques

- **Knowledge-based reasoning:** Utilizing RAG systems to integrate business models with enterprise knowledge bases
- **Data mining and knowledge discovery:** Enhancing vector representations to enable efficient information retrieval
- **Cognitive system design:** Creating intuitive interfaces for seamless natural language interactions with AI agents

Limitations and Constraints

Academic Research

- **Limited access to large-scale enterprise datasets** for comprehensive testing and validation

- **Ethical considerations** in AI-driven decision-making processes
- **Balancing model complexity with interpretability**, crucial for practical business applications

Market Applicability

- **Integration challenges** with existing enterprise infrastructure
- **Scalability issues** when managing large volumes of data in real-time
- **Addressing privacy and security concerns**, especially in sensitive business environments
- **Ensuring user adoption and trust** in AI-powered decision support systems

Data Collection and Preparation

Data Resources

Our data resources include:

- Various document types, such as PDFs, PowerPoints, URLs and so on.
- Internal company documents, including policies, procedures, and reports
- Customer service logs and transcripts
- Product manuals and specifications
- Industry-specific publications and research papers

Brief Data Description

The data consists of a mixture of structured and unstructured text, covering multiple aspects of our business operations, product details, and customer interactions. It includes both historical and current information, providing a comprehensive knowledge base for our ArchiveFlow system.

Data Handling Approach

To effectively manage our data, we will:

- Apply data cleaning techniques to eliminate duplicates and irrelevant information
- Utilize natural language processing (NLP) to extract key information and entities
- Embed the content into vector representations
- Aggregate the most relevant vectors using PCA or unsupervised clustering methods

System Design (if available) - preliminary

