

## Carine Jackson

📍 Remote/Hybrid | U.S. Work Authorized

✉ carinejackson48@gmail.com | [GitHub] | [LinkedIn] | [Tableau Portfolio]

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## Professional Summary

Entry-level cybersecurity analyst with practical, hands-on experience gained through a full-time, 8-week Cybersecurity Tech Residency Program at Coding Temple. Skilled in data protection, incident response, phishing simulation, vulnerability assessments, and AWS cloud security. Applied NIST CSF, HIPAA, and PCI-DSS frameworks in real-world simulated enterprise environments. Strong data analytics background using SQL, Tableau, and Excel for compliance dashboards and threat metrics. Bilingual in English and Japanese with excellent communication and documentation skills.

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## Technical Skills

**Security & Incident Response:** NIST CSF, Threat Detection, SIEM (basic), EDR, IDS/IPS (Snort), VPNs, Firewalls

**Cloud Security:** AWS (IAM, MFA, EC2 hardening, S3 encryption), Secure Architecture Design, HIPAA Compliance

**Vulnerability & Phishing Tools:** Nessus, Nmap, Burp Suite, GoPhish, Red/Blue Team Exercises

**Security Analytics:** SQL (PostgreSQL, MySQL), Tableau, Excel (Pivot Tables, XLOOKUP), KPI Development

**Tech Stack:** Python (basic), Linux, Git, Metasploit, Wireshark, Jira, Slack

**Languages & QA:** English & Japanese | NLP Localization QA, Chatbot Testing

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## Cybersecurity Program

*Coding Temple | Remote | 2024*

### ► Incident Response & Threat Handling

- Designed and implemented an enterprise-level Incident Response Plan for a simulated healthcare organization

- Defined escalation workflows and led tabletop drills, reducing mock incident response time by 35%
- Classified threats (malware, phishing, insider risk) and improved triage accuracy using EDR tools and SIEM analysis

#### ► **Phishing Simulation Campaigns**

- Launched GoPhish simulations across HR, Finance, and Customer Support
- Reduced click-through rates by 40% through customized phishing training and data-driven iteration
- Tracked campaign metrics and improved user resilience via department-specific reporting

#### ► **Security Policy & Compliance Implementation**

- Drafted enterprise security policy aligned with HIPAA, GDPR, and CCPA
- Implemented Zero Trust principles: MFA, VPN tunneling, EDR, and vendor access control
- Led compliance rollout and internal audit prep; improved audit readiness score by 40%

#### ► **Cloud Security Strategy & Documentation**

- Built HIPAA-compliant AWS architecture for secure handling of PHI
- Applied IAM policies, EC2 hardening, S3 encryption, and access logs
- Delivered technical documentation and architecture diagrams for auditors and security teams

#### ► **Secure E-Commerce Architecture**

- Designed a hybrid network using DMZ and VLAN segmentation for a multilingual e-commerce environment

- Remediated 15+ vulnerabilities based on Nessus and Burp Suite scans
  - Enforced PCI-DSS controls, including AES-256 encryption and RBAC access
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## **Localization & QA Work**

### **Japanese Chatbot QA (Freelance)**

*BeSpoke / Remote / 2023*

- Translated and QA-tested chatbot scripts (100+ prompts) for bilingual consistency
  - Reduced localization cycle time by 30% through automation and NLP-assisted workflows
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## **Education & Certifications**

### **B.A. Political Science & Asian Studies**

*Temple University Japan / 2021*

### **Certifications**

- CompTIA Security+ (In Progress – Expected Fall 2025)