ShowChatWindow for ConnectWise Control
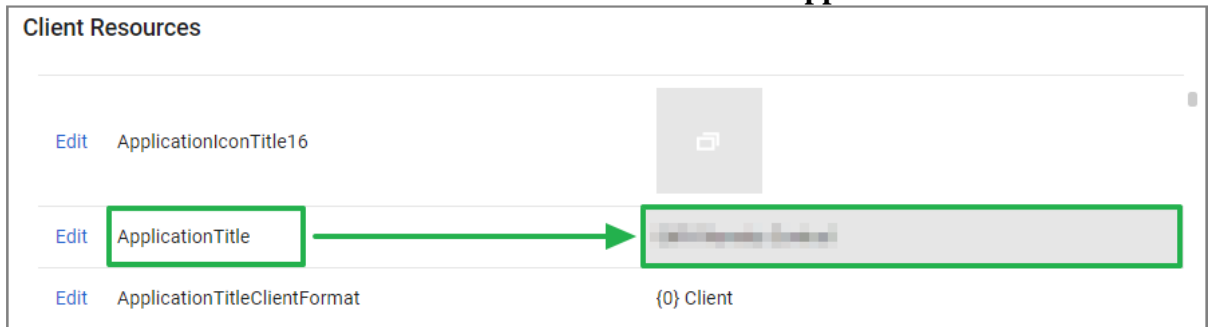
Installation Guide
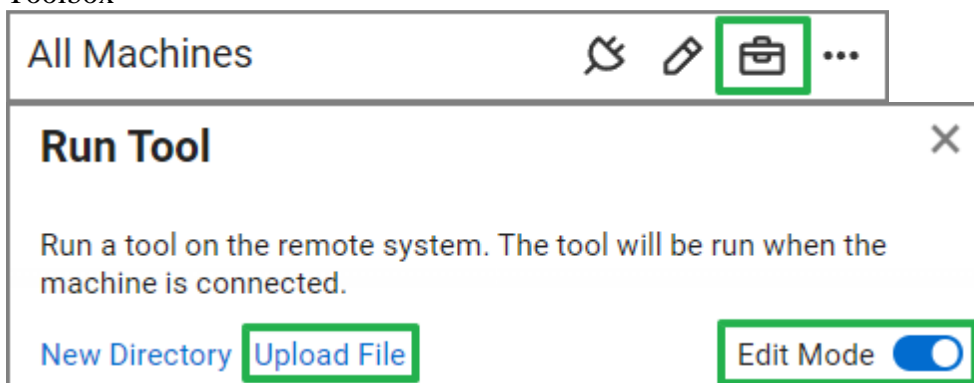
1. Download the ShowChatWindow.exe and ShowChatWindow.txt files from here:
   https://drive.google.com/drive/folders/1K6GXHx64G7N2SasLEJgr4Vf4U3jYrLhd
   There is also a **Winrar SFX Example** folder containing **ShowChatWindow.sfx.exe** if you decide to use Winrar SFX to package up the files at step 5.

2. Open **ConnectWise Control Web Interface** and select **Admin \ Appearance** and scroll down to the **Client Resources** and make a note of the **ApplicationTitle** value:
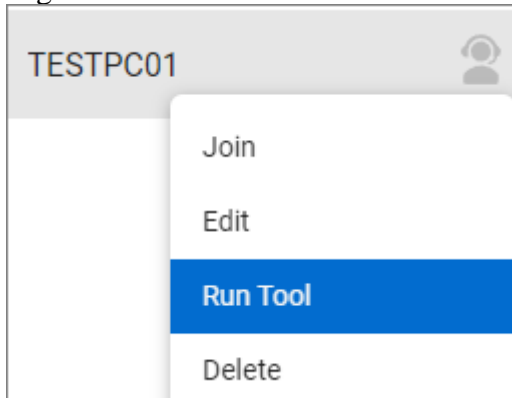

3. You will need a SFX extractor such as **Winrar** as the files need to be packaged up into a self-extracting zip file (aka sfx).

4. Open the ShowChatWindow.txt file and edit it with the values obtained from Step 1:

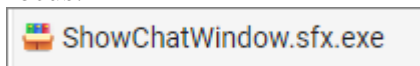| **Default Value:**	%COMPUTERNAME% - ConnectWise Control - Waiting for your host... %COMPUTERNAME% - ConnectWise Control – Connected
Custom Value:	%COMPUTERNAME% - XYZ Remote Control - Waiting for your host... %COMPUTERNAME% - XYZ Remote Control – Connected

5. Package up the ShowChatWindow.exe and ShowChatWindow.txt into a SFX file. The SFX file should be a self-extracting file and all prompts are hidden from user when executed.

6. Upload the ShowChatWindow.sfx.exe file into the ConnectWise Control Shared Toolbox

7. Right click on a PC and choose Run Tool

8. Double click on the ShowChatWindow.sfx.exe file which will copy the file down to the user's session and execute the file which should then bring the Chat Window into focus:

Release Notes
v1.0.0 -15/11/2022
-First public release.