CARL HARIE JESUS I. VALENCIA

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carlharievalencia@gmail.com

Detail-oriented **Data Integrity Analyst** with **1 year and 10 months of experience** ensuring data accuracy, quality, and reliability for enterprise-level databases. Skilled in **data analysis, database management, SQL, and ITIL/ITSM practices**, with a strong foundation in programming and web technologies. Adept at maintaining data integrity and support continuous product improvement.

EXPERIENCE

DATA INTEGRITY ANALYST, 30K.COM

November 2023 – September 2025

- Maintained and updated database content for 20 frequent flyer programs, ensuring accuracy of earning, redemption, and benefit rules.
- Conducted quality assurance checks and coordinated with program partners to retrieve and validate missing or updated information.
- Supported product enhancements by identifying data gaps and recommending improvements to database features and structure.

FULL STACK ENGINEER INTERN, WINNOVEN INC. (OJT)

600 hours

- Developed, customized and integrated ODOO ERP modules to meet specific business requirements.
- Collaborated with the CEO to test, debug, and deploy full-stack solutions.

EDUCATION

Bachelor of Science in Information Systems, Specialization in *Service Management*
University of Santo Tomas – Manila, Philippines | 2019 - 2023
Dean's List – 3rd Year 2nd Term 2022 | 4th Year 2nd Term 2023

Science, Technology, Engineering, and Mathematics Strand
University of Santo Tomas – Manila, Philippines | 2017- 2019

ACADEMIC PROJECTS

EBS-IPEA: EQUIPMENT BORROWING SYSTEM WITH SERVICE REQUEST FULFILLMENT, MONITORING AND EVENTS MANAGEMENT (FULL-STACK)
STACK: NODEJS, EXPRESS, BOOTSTRAP, MYSQL
R&R MERCHANDISE INVENTORY SYSTEM (FULL-STACK)
STACK: NODEJS, EXPRESS, BOOTSTRAP, MYSQL

SKILLS

PROCESS & DATA GOVERNANCE: Controls Documentation (UML, Use Cases), ITIL v3 & 4, ITSM, SDLC, SQL, Excel, Quality Assurance, Process Improvement
PROGRAMMING & ANALYTICS: SQL, JavaScript, Python, Node.js, Jupyter Notebooks, HTML
DATA VISUALIZATION: Power BI, Excel
TOOLS: Microsoft applications (Word, Excel, etc.), Visual Studio Code, Figma, Canva

REFERENCES

JOYCE ARAYATA

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