

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

US259 BR819

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JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



JAMES N PACHASA SR CARMELLA M PACHASA

Green Checking

620496-918-1

Beginning December 10, 2014 through January 12, 2015

Checking

SUMMARY

Balance Calculation

Previous Balance 940.05 Checks 1,707.76 -Withdrawals & Debits 1.223.56 -**Deposits & Credits** 2,391.67 +

Current Balance

400.40 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement period.

Your average daily balance used to qualify this statement period is:

\$869 32

Your number of qualifying transactions this statement period is:

Your next statement period will end on February 10, 2015.

Previous Balance

940.05

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date	Check #	Amount	Date
2647	5.00	12/10	2679	15.80	01/05
2658*	100.00	12/15	2680	56.40	01/08
2668*	90.00	12/19	2682*	225.00	01/09
2658* 2668* 2669 2672*	20.00	12/19	2683	96.00	01/12
2672*	25.72	12/22	2684	115.00	01/12
2673	100.00	12/29	2686*	107.04	01/06
2674	52.99	01/05	2687	138.29	01/08
2675	62.13	01/05	2688	91.00	01/12
<u> 2676</u>	4.50 20.48	01/12	2686* 2687 2688 2691*	34.38	01/06
2677		01/05	2693*	165.00	01/12
2678	19.40	01/05	9002*	163.63	01/06

Total Checks 1,707.76

Withdrawals & Debits

ATM/Purchases

Date Amount Description 12/15 12/22 21.03 120.00 34.95 7116 Dbt Purchase - 420727 Dollar-General #26mckees Roc KS P 7116 ATM Cash - MI7573 Gnt Eagle Kennedy Townshp, Mckees Roc 7116 Dbt Purchase - 237013 Medical Alert/Con 800-906-08 72 P 01/05

Other Withdrawals & Debits

Description Date Amount 801.47 Verizon Financia Payments 141212 Check # 0000002665 27.25 Deluxe Check Check/Acc. 141212 10.10 Rite Aid 10914 Purchase 141215 301.47 12/15 12/16 12/17



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



OF 2

Beginning December 10, 2014 through January 12, 2015

Checking continued from previous page

Other Withdrawals & Debits (continued)			
Date	Amount	Description	
01/08	110.66	Check # 0000002670 Mcke PA Retail Home Equi Check Pymt 010715 Check # 0000002689	
01/09	271.64	Verizon Wireless Payment 150108	
01/09	226.46	Check # 0000002690 Alistateveh∝ Checkpaymt 150108	
01/12	100.00	Check # 0000002685 Hartford Fire IN Checkpymt 150109 Check # 0000002692	

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

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Total Withdrawals & Debits

1,223.56

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	.00	70.00
Total Returned Item Fees	.00	.00

Deposits & Credits

nebosics & credits			
Date	Amount	Description	
12/31	496.67	Shenango Incorpo Pn Pmts/Cp 123114 K66058nfg/14365	
01/02	1,321,00	Shenango Incorpo Pn Pmts/Cp 123114 K66058nfg/14365 SSA Treas 310 Xxsoc Sec 010215	
01/02	574.00	SSA Treas 310 Xxsoc Sec 010215	

(1) —	Total Deposits & Credits
<u> </u>	2,391.67
(=)	Current Balance
	400.40

Daily Balance					
Date	Balance	Date	Balance	Date	Balance
12/10 12/15	935.05 512.55	12/22 12/29	219.48 119.48	01/06 01/08	2,000.35 1,695.00
12/16 12/17	485.30 475.20	12/31	616.15	01/09	971.90
12/19	365.20	01/02 01/05	2,511.15 2,305.40	01/12	400 . 40

MEMO

-- A Note About Fees Shown on Your Statement

If you have paid Overdraft Fees, Sustained Overdraft Fees, Insufficient Available Funds Fees or Returned Item Fees, your account statement includes a table that shows the total amount of these fees that you paid, net of any rebates, for both the statement period and calendar year to date. Transaction descriptions for fees paid in Total Overdraft Fees include "Overdraft Fee" and "Sustained Overdraft Fee." Transactions labeled "Insufficient Available Funds Fee" or Returned Item Fee" are included in Total Returned Item Fees.

For your January 2015 statement, this table (if shown) provides information about two distinct time periods. Any amount listed in the "Total for This Period" section includes fees paid during your current statement period. Dates for this period are listed at the top of this statement. Any amount listed in the "Total Year to Date" section includes only fees paid in calendar year 2014. Any fees paid in January 2015 are not listed in the "Total Year to Date" section of this statement, but will be included in this section beginning with your February 2015 statement.

NEWS FROM CITIZENS

--Let us help you earn more. Our highly competitive rates on Money Markets and Circle Gold Banking(R) CDs are designed to help you maximize your earnings and reach your financial goals. Whether you're saving for a home purchase, child's education, retirement or a rainy day, we can help you get there. For more information on which accounts and programs are right for you or to open a new account, visit your local branch today or call 1-888-821-3900. Member FDIC. See a banker for FDIC coverage amounts and transaction limitations.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- Subtracting any fees or other charges

this state Date	Amount	Date	Amount		
				_ <u></u>	То
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CUSTOMER SERVICE

If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address:

Citizens Bank Customer Service Center P.O. Box 42001 Providence. Rf 02940-2001

Deposit Accounts Are Non-Transferable

Personal deposits accounts, such as CD's and savings accounts, cannot be transferred to another person or to a corporate entity.

Loan Statements

BILLING RIGHTS SUMMARY

In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write to us at the address shown above as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- . Your name and account number.
- . The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error.
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You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

ELECTRONIC TRANSFERS

Total of 4

Total

In Case of Errors or Questions About Your Electronic Transfers

(For Consumer Accounts Used Primarily For Personal, Family or Household Purposes)
Telephone us at the customer service number provided on Page 1 of this statement or write to us at the customer service address provided above as soon as you can, if you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number, if any,
- Describe the error or the transfer you are unsure about, and explain as clearly
 as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error and, if possible, the date it appeared on your statement or receipt.
- It will be helpful to us if you also give us a telephone number at which you can be reached in case we need any further information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

[For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.]

FINANCE CHARGE CALCULATIONS FOR OVERDRAFT LINE OF CREDIT ACCOUNTS BASED ON AVERAGE DAILY BALANCE COMPUTATION METHOD

Calculating your Finance Charge

We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle.

Calculating your Average daily Balance

To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance of your account.

Negative Information

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Change of Address

Please call the number shown on the front of your statement to notify us of a change of address.

Thank you for banking with Citizens Bank.

Subtract 4 from 3. This should match your

checkbook register balance



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US259 BR819

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JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



of 2

JAMES N PACHASA SR CARMELLA M PACHASA

Green Checking

620496-918-1

Beginning November 13, 2014 through December 09, 2014

Checking

SUMMARY

Balance Calculation

 Previous Balance
 599.33

 Checks
 1,544.53

 Withdrawals & Debits
 470.42

 Deposits & Credits
 2,355.67 +

 Current Balance
 940.05 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement period.

Your average daily balance used to qualify this statement period is:

Your number of qualifying transactions this statement period is:

\$729 25

Previous Balance

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date
2613	96.00	11/26
2620*	145.58	11/14
2625* 2626	30.00 25.00	11/19 11/19
2646*	34.38	11/14
2649*	20.48	11/24
2650 2651	56.40	11/21 12/02
2653*	51.00 86.00	12/08
2654	19.40	12/04

Check#	Amount	Date
2655	15.80	12/04
2656	40.96	12/04
2657	, 96 . 56	12/05
2659*	108.49	12/04 12/05
2662*	138.29 225.00	12/09
2663	75.23	12/08
2664	25.00	12/04
2666*	91.33	12/08
9001*	163.63	12/08

599.33

Total Checks
1,544.53

Withdrawals & Debits

ATM/Purchases

Date Amount Description

12/03 34.95 7116 Dbt Purchase - 257013 Medical Alert/Con 800-906-08 72 P

Other Withdrawals & Debits

Date	Amount	Description
11/18	75.00	01 Penn Credit T Checkpaymt 141117 Check # 000002648
12/05	149.81	Allstateveh∝ Checkpaymt 141204 Check # 0000002652
12/08	110.66	Retail Home Equi Check Pymt 120514
12/09	100.00	Check # 0000002661 Hartford Fire IN Checkpymt 141208 Check # 0000002667



Checking continued from previous page

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Checking Account Statement



OF 2

Beginning November 13, 2014 through December 09, 2014

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

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Total Withdrawals & Debits

470.42

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	.00	70.00
Total Returned Item Fees	.00	.00

Deposits & Credits

Date Amount	Description
11/28 496.67 12/03 1,297.00 12/03 562.00	SSA Treas 310 Xxsoc Sec 120314

Total Deposits & Credits

2,355.67

Current Balance 940.05

Daily Balance					
Date	Balance	Date	Balance	Date	B alan ce
11/14 11/18 11/19 11/21 11/24	419.37 344.37 289.37 232.97 212.49	11/26 11/28 12/02 12/03	116.49 613.16 562.16 2,386.21	12/04 12/05 12/08 12/09	2,176.56 1,791.90 1,265.05 940.05

NEWS FROM CITIZENS

-We all have savings goals. Whether it's a new home, a child's education, retirement or preparing for unexpected expenses, Citizens Bank makes it easy and rewarding for you to start saving. We have a range of solutions from savings accounts, money markets, CDs and IRAs, to fit your needs. For more information on which accounts and programs are right for you or to open a new account, call us at 1-888-821-3900, visit citizensbank.com, or stop by your local branch.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- · Subtracting any fees or other charges

Your curi	ent balance o	on this statem	ent	<u>s</u>	Current Balanc
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ELECTRONIC TRANSFERS

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or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on
which the error or problem appeared.

- . Tell us your name and account number, if any,
- Describe the error or the transfer you are unsure about, and explain as clearly
 as you can why you believe it is an error or why you need more information.
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- It will be helpful to us if you also give us a telephone number at which you can be reached in case we need any further information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

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Calculating your Average daily Balance

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US259 BR819

32 1

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



2

JAMES N PACHASA SR **CARMELLA M PACHASA**

Green Checking

620496-918-1

Beginning October 10, 2014 through November 12, 2014

Checking

SUMMARY

Balance Calculation

Previous Balance Checks

1,415.37

1,994.43 ~

Withdrawals & Debits

1,177.28 -

Deposits & Credits

2,355.67 +

Current Balance

599.33 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during

Your average daily balance used to qualify this statement period is: Your number of qualifying transactions this statement period is:

\$725

41

Your next statement period will end on December 09, 2014.

Previous Balance

1,415.37

TRANSACTION DETAILS

Checks * There is a break in check sequence

	•	
Check #	Amount	Date
2591	.80.00	10/15
2598* 2602*	100.00 56.40	10/16 10/14
2604°	60.70	10/10
2605	86.00	10/14
2608* 2609	25.00 50.00	10/10 10/21
2610	100.00	10/27
2611 2612	80.25 15.00	10/21
2615*	111.53	11/03 11/04
2616	138.29	11/05
2619* 2621*	77.35 100.00	11/05 11/12
2622	56.40	11/06
2623	225.00	11/07

Check # 2624 * 2627 * 2628 2629 2630 2631 2632 2633 * 2635 *	Amount 91.05 10.00 86.00 19.40 31.60 10.00 23.15 90.00 30.00	Date 11/05 11/05 11/10 11/05 11/07 11/05 11/05 11/05 11/05
2636	9:87	11/04
2637	15:00	11/06
2638	25:00	11/05
2640*	60:00	11/04
2641	40:00	11/03
2643*	61:44	11/12
2645*	30:00	11/12

Total Checks

1,994.43

Withdrawals & Debits

ATM/Purchases

Date

Amount Description

10/15 11/03

7116 Dbt Purchase - 250003 Giant-Eagle #0002 Mc Kees Ro Cksp 7116 Dbt Purchase - 287013 Medical Alert/Con 800-906-08 72 P



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



OF 2

Beginning October 10, 2014 through November 12, 2014

Checking continued from previous page

Other Withdrawals & Debits				
Date	Amount	Description		
10/10	254.51	Verizon Financia Payments 141009 Check # 0000002592		
10/10	221.32	Retail Home Equi Check Pymt 100914 Check # 0000002596		
11/06	110.66	Retail Home Equi Check Pyrnt 110514		
11/06	100.00	01 Penn Credit T Checkpaymt 141105 Check # 0000002639		
11/10	254.03	Verizon Financia Payments 141107 Check # 0000002617		
11/10	15.00	New York Life Checkpaymt 141107 Check # 0000002618		
11/12	56.49	Rite Aid 10914 Purchase 141107 Check # 0000002642 Mcke PA		

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

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Total Withdrawals & Debits

1,177.28

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	.00	70.00
Total Returned Item Fees	.00	.00

Deposits & Credits

Date	Amount	Description
10/31	496.67	Shenango Incorpo Pn Pmts/Cp 103114 K66058nfg/14304
11/03	1,297.00	SSA Treas 310 Xxsoc Sec 110314
11/03		SSA Treas 310 Xxsoc Sec 110314

7 Total Deposits & Credits
2,355.67
Current Balance
599,33

Daily Balance					
Date	Balance	Date	Balance	Date	Balance
10/10 10/14	853.84 711.44	10/27 10/31	170.87 667.54	11/06 11/07	1,437.29 1,202.29
10/15 10/16 10/21	501.12 401.12 270.87	11/03 11/04 11/05	2,436.59 2,255.19 1,719.35	11/10 11/12	847.26 599.33

NEWS FROM CITIZENS

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Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- · Subtracting any fees or other charges

Your curr	ent balance o	n this stateme	ent	<u>\$</u>	Current B
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- It will be helpful to us if you also give us a telephone number at which you can be reached in case we need any further information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

[For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.]

FINANCE CHARGE CALCULATIONS FOR OVERDRAFT LINE OF CREDIT ACCOUNTS BASED ON AVERAGE DAILY BALANCE COMPUTATION METHOD

Calculating your Finance Charge

We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle.

Calculating your Average daily Balance

To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the brilling cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance of your account.

Negative Information

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Change of Address

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

US259 BR819

16 1

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



OF 2

Beginning September 11, 2014 through October 09, 2014

Checking			
SUMMARY		·	JAMES N PACHASA SR
Balance Calculation			CARMELLA M PACHASA
Previous Balance	1,031.36		Green Checking 620496-918-1
Checks	1,699.50 -		020430-310-1
Withdrawals & Debits	272.16 -		
Deposits & Credits	2,355.67 +		
Current Balance	1,415.37 =		
your account of \$1,500 or by n the statement period. Your average daily balance	intenance fee of \$9.99 by maintaining an average of the same of th		
Your next statement period wil	•		

Withdrawals & Debit

TRANSACTION DETAILS

Checks * There is a break in check sequence

ATM/Purchases

Date	Amount	Description
09/15	108.19	7116 Dbt Purchase - 210003 Giant-Eagle #0002 Mc Kees Ro Cksp
09/15	8.09	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
09/22	53.93	7116 Dbt Purchase - 210003 Giant-Eagle #0002 Mc Kees Ro Cksp
10/03	34.95	7116 Dbt Purchase - 277013 Medical Alert/Con 800-906-08 72 P
10/07	6 7.00	7116 Dbt Purchase - Lk6188 Alleghenyeye Cente412-741-46 36 P

1,699.50

Previous Balance 1,031.36

Total Withdrawals & Debits 272 . 16



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



OF 2

Beginning September 11, 2014 through October 09, 2014

Checking continued from previous page

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	.00	70.00
Total Returned Item Fees	.00	.00

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

Deposits & Credits

Date A	mount Des	cription
09/30 49	96.67 She	enango Incorpo Pn Pmts/Cp 093014 K66058nfg/14273
10/03 1,29	97.00 SSA	A Treas 310 Xxsoc Sec 100314
10/03 56	62.00 SSA	A Treas 310 Xxsoc Sec 100314

2,355.67

Current Balance
1,415.37

Daily Balance					
Date	Balance	Date	Balance	Date	Balance
09/15	915 . 08	09/23	229.19	10/03	2,370.91
09/16	629 . 48	09/25	179.19	10/07	2,070.57
09/19	379 12	09/30	675.86	10/08	1,515.37
09/22	325 19	10/01	546.86	10/09	1,415.37

MEMO

--We're making changes.

Please read the enclosed insert for important information that will help make it easier to manage your account and learn about changes to our Funds Availability Policy, effective December 8, 2014.

NEWS FROM CITIZENS

--Do you, a friend or family member have student loan debt? You could reduce your monthly payments and save money by refinancing your student loans today. Call a loan specialist at 1-888-333-0128 or visit www.citizensbank.com/educationrefinanceloan to find out if our new Education Refinance Loan is right for you.

Education Refinance Loan is right for you.

-We all have savings goals. Whether it's a new home, a child's education, retirement or preparing for unexpected expenses, Citizens Bank makes it easy and rewarding for you to start saving. We have a range of solutions from savings accounts, money markets, CDs and IRAs, to fit your needs. For more information on which accounts and programs are right for you or to open a new account, call us at 1-888-821-3900, visit citizensbank.com, or stop by your local branch.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- Subtracting any fees or other charges

1	Your cum	ent balance o	n this statem	ent	<u>s</u>	Current Balance
2	List depo this state	sits which do ment				
	Date	Amount	Date	Amount		
						
					 	Total of 2
3	Subtotal L	y adding 1 a	nd 2		= \$	Subtotal of 1 and 2
4	POS purci	anding checks hases or without this statemen	drawals that o			
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					-	
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5	Subtract 4	from 3. This	should matc	h your		Total of 4
		register bala				Total

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Loan Statements

BILLING RIGHTS SUMMARY

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Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

ELECTRONIC TRANSFERS

In Case of Errors or Questions About Your Electronic Transfers

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US259 BR819

12 1

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



JAMES N PACHASA SR **CARMELLA M PACHASA**

Green Checking

620496-918-1

Beginning August 12, 2014 through September 10, 2014

Checking SUMMARY

Balance Calculation

Previous Balance 230.74 Checks 994.25 -Withdrawals & Debits 810.24 -**Deposits & Credits** 2,605.11 +

Current Balance

1,031.36 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement period.

Your average daily balance used to qualify this statement period is:

Your number of qualifying transactions this statement period is: Your next statement period will end on October 09, 2014.

Previous Balance

230.74

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date	Check #	Amount	Date
2569	50.00	08/26	2579	86.00	09/08
2569 2572*	160.42	09/03	2581*	19.40	09/08 09/05
2574*	130.49 225.00	09/04	2582 2583	40.96 96.56 60.70 36.72	09/05
2575	225.00	09/09 09/04	2583	96.56	09/05 09/08
2577*	56.40	09/04	2585*	60.70	09/04 09/05
2578	31.60	09/05	2586	36.72	09/05

994.25

Withdrawals & Debits

ATRA/Damahasa

AIM/Purchases		
Date	Amount	Description
08/18	75.44	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
09/02	139,27	7116 Dbt Purchase - 250003 Giant-Eagle #0002 Mc Kees Ro Cksp
09/02	27.67	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
09/02	109.32	7116 Dbt Purchase - 280002 Giant-Eagle #0002 Mc Kees Ro Cksp
09/02	11.77	7116 Dbt Purchase - 220002 Giant-Eagle #0002 Mc Kees Ro Cksp
09/03	34.95	7116 Dbt Purchase - 237013 Medical Alert/Con 800-906-08 72 P
09/05	18.00	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
09/08	93.22	7116 Dbt Purchase - 240002 Giant-Eagle #0002 Mc Kees Ro Cksp
09/09	49.54	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
09/09	13.05	7116 Dbt Purchase - 373564 Dollar-General #26mckees Roc KS P

Other Withdrawals & Debits

Date	Amount	Description						
09/08	223.01	Verizon Financia Payments Check # 0000002576	140905					



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Checking Account Statement



Beginning August 12, 2014 through September 10, 2014

Checking continued from previous page

Other Withdrawals & Debits (continued)

Date

Amount Description

09/08

New York Life Checkpaymt 140905 Check # 0000002584 15.00

JAMES N PACHASA SR **CARMELLA M PACHASA** Green Checking 620496-918-1



Total Withdrawals & Debits

810.24

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	.00	70.00
Total Returned Item Fees	.00	.00

Deposits & Credits

Date Amount 08/29 09/03 09/03 496.67

Shenango Incorpo Pn Pmts/Cp 082914 K66058nfg/14241 SSA Treas 310 Xxsoc Sec 090314 SSA Treas 310 Xxsoc Sec 090314

1,297.00 562.00

249 44 Deposit

—	Total Deposits & Credits
—	2,605.11
(=) —	Current Balance
	1,031.36

Daily Balance

Date	Balance	Date	Balance	Date	Balance
08/18 08/26	155.30 105.30	09/02 09/03	313.94 1,977.57	09/05 09/08	1,583.30 1,318.95
08/29	601. 9 7	09/04	1,729.98	09/09	1,031.36

NEWS FROM CITIZENS

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- · Adding any interest earned
- · Subtracting any fees or other charges

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		Date/	Amount		
Check No.	Amount	Date/			Total

CHSTOMER SERVICE

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Loan Statements

BILLING RIGHTS SUMMARY

In Case of Errors or Questions about Your Bill

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If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

ELECTRONIC TRANSFERS

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US259 BR819

14 1

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



OF 2

Beginning July 11, 2014 through August 11, 2014

Checking

SUMMARY

Balance Calculation

 Previous Balance
 293.07

 Checks
 1,309.80

 Withdrawals & Debits
 1,143.20

 Deposits & Credits
 2,390.67 +

 Current Balance
 230.74 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during

ne statement period.

Your average daily balance used to qualify this statement period is: Your number of qualifying transactions this statement period is:

Your next statement period will end on September 10, 2014.

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

\$616 28

Previous Balance

293.07

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date	Check #	Amount	Date
2534 2549*	50.00 10.00	07/11 07/21	2561 2563*	100.00 56.40	08/11 08/07
2553* 2555*	58.89	07/21 08/04	2564 2565	86.00	08/11 08/07
2557*	202.28	08/06	2566	225.00	08/08
2558 2560*	104 80 130 49	08/08 08/06	2567 2568	90.00	08/07 08/11

1 , 309 , 80

Withdrawals & Debits

ATM/Purchases

ritini, i digilasos		
Date	Amount	Description
07/11	15.00	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
07/14	65.70	7116 Dbt Purchase - 240002 Giant-Eagle #0002 Mc Kees Ro Cksp
07/14	60.00	7116 ATM Cash - MI7573 Gnt Eagle Kennedy Townshp, Mckees Ros
08/01	150.35	7116 Dbt Purchase - 290002 Giant-Eagle #0002 Mc Kees Ro Cksp
08/04	34.95	7116 Dbt Purchase - 297013 Medical Alert/Con 800-906-08 72 P
08/04	29.08	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
08/06	67.04	7116 Obt Purchase - 290002 Giant-Eagle #0002 Mc Kees Ro Cksp
08/11	110.92	7116 Dbt Purchase - 001 Petco 1841 6351pittsburgh PA
08/11	37.85	7116 Obt Purchase - 109100 Rite Aid Store #10mckees Roc KS P

Other Withdrawals & Debits

 Date
 Amount
 Description

 07/22
 18.47
 Rite Aid 10914 Purchase 140718 Check # 0000002550 Mcke PA



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



OF 2

Beginning July 11, 2014 through August 11, 2014

Checking continued from previous page

Other Withd	Irawais & Debit	ts (continued)
Date	Amount	Description
07/30	23.00	Rite Aid 10914 Purchase 140728 Check # 0000002554 Mcke PA
08/07	110.66	Retail Home Equi Check Pymt 080614 Check # 0000002562
08/11	223.14	Verizon Financia Payments 140808 Check # 0000002556
08/11	197.04	Hartford Fire IN Checkpymt 140808 Check # 0000002559

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

Θ-

Total Withdrawals & Debits

1,143.20

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	.00	70.00
Total Returned Item Fees	. 00	.00

Deposits & Credits

Date	Amount	Description
07/18	35.00	Fee Rebate
07/31	496.67	Fee Rebate Original Fee Date On 07/03/14 For Overdraft Shenango Incorpo Pn Pmts/Cp 073114 K66058nfg/14212
08/01	1,297.00	SSA Treăs 310 Xxsoc Sec 080114
08/01	562 00	SSA Treas 310 Xysoc Sec 080114

(+) —	Total Deposits & Credits
<u> </u>	2,390.67
(=) —	Current Balance
	230.74

Daily Balance					
Date	Balance	Date	Balance	Date	Balance
07/11 07/14 07/18 07/21 07/22	228.07 102.37 137.37 68.48 50.01	07/30 07/31 08/01 08/04	27.01 523.68 2,232.33 2,072.30	08/06 08/07 08/08 08/11	1,672.49 1,365.49 1,035.69 230.74

MEMO

--For a limited time only, for the first 90 days from account opening, all NEW CashBack Platinum MasterCard(R) accounts are featuring 10% cash back on up to \$1,000 of gas purchases and 5% unlimited cash back on all additional gas purchases. Plus, you can earn 5% unlimited cash back on grocery and drug store purchases. For terms and conditions visit citizensbank.com/creditcard and apply today!

NEWS FROM CITIZENS

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- · Adding any interest earned
- · Subtracting any fees or other charges

Your curre	ent balance o	ai uns stateme	ent	<u>\$</u>	Current Bal
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FINANCE CHARGE CALCULATIONS FOR OVERDRAFT LINE OF CREDIT ACCOUNTS BASED ON AVERAGE DAILY BALANCE COMPUTATION METHOD

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Citizens Bank y ar

1-888-910-4100

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US259 BR819

26

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement





Beginning June 11, 2014 through July 10, 2014

Checking							
SUMMARY				•			JAMES N PACHASA SR
Balance Calculation	5						CARMELLA IM PACHASA
Previous Balance			777.86				Green Checking 620496-018-1
Checks			1,660.87 -				1-016-064070
Withdrawals & Debil	oits		1,179.59 -				
Deposits & Credits			2,355.67 +				
Current Balance			293.07 =				
You can waive the mo your account of \$1,50	monthly n ,500 or by	nainten y makini	You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement perior	ntaining an average dail ns that post to your acco	y balance in unt during		
Your average dai Your number of q	aily balan Fqualifyin	ce used ig transa	Your average daily balance used to qualify this statement period is: Your number of qualifying transactions this statement period is:	t period is: eriod is:	\$362 41		
וסמו ווכער אופורווס			ol August 11, 2014.				Previous Balance
TRANSACTION DET	ETAILS	ouron.co					777.86
		and and			•		
Unesk# 2518 2519 2520	# * * * * * *	30.08 30.33 33.33 3 33.33 33.33 33.33 33.33 33.33 33.33 33.33 33.33 33.33 33.33 33.3	Date 06/11 06/13 06/13	Chack # 2536 * 2537 2538 2538	Amount 112.80 57.72 57.72	Pate 07/02 07/03	
2522 2523 2524	779	888		25542 2542 2542 2542 3541 3541 3541 3541 3541 3541 3541 3541	<u>388</u> 8 3468	200 200 200 200 200 200 200 200 200 200	
2525 2528 2528 2528	<u>ఫ</u> ెసిసిన	\$24.85 88.88	06/13 06/11 07/01 06/24	2552 2552 2556 2556 2556 257 257 257 257 257 257 257 257 257 257	322 34.80 4.80 4.80 4.80 4.80 4.80 4.80 4.80	2555 5255	
2531* 2533*	252	3.8 88	06/19 06/27	2548 2551*	52.0 0.00	07/01 06/12	
							Total Cheeks
Withdrawals & Deb	bits						
ATM/Purchases Date	Amount	Description	ion				
06/23 06/30 06/30	120.58 112.25 117.97	7116 D	7116 Dbt Purchase - 1 Kennedy Iwp Shop Nmckees Roc KS PA 7116 Dbt Purchase - Lk1028 Busy Beaver-Craftocra PA 7116 Dbt Purchase - Lk1028 Busy Beaver-Craftocra PA	Twp Shop Amckees Rock sy Beaver-Craftocra PA sy Beaver-Craftocra PA	(S P.A		
027/02 01/02 02/02		7116 D 7116 A Non-Cit	bt Purchase - 109100 Rit IM Cash - 424820 101 La tizens ATM Fee - 424820	e Aid Store #10mckees Ringar Drive Mckees Roc K 101 Langar Drive Mckees	S PA S PA Roc KS		
07/03		7116 7116 0	ot Purchase - 277013 Me ot Purchase - 109100 Rit	idical Alert/Con 800-906 e Aid Store #10mckees R	-08 72 P toc KS P		



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



Beginning June 11, 2014 through July 10, 2014

Checking continued from previous page

ATM/Purchase	es (continued	1)	IARAFE NI DACIJACA CD
Date	Amount	Description	JAMES N PACHASA SR
07/09	58.31	7116 Dbt Purchase - 387067 Dollar-General #26mckees Roc KS P	CARMELLA M PACHASA
Other Withdra	awals & Debit	es establishment of the second	Green Checking
Date	Amount	Description	620496-918-1
06/17	24.25	Deluxe Check Check/Acc. 140613	
06/18	13.24	Rite Aid 10914 Purchase 140616	
07/01	50.00	Check # 0000002530 Mcke PA Captial One Auto Nstar Pymt 140630 201200000417489	
07/01	15.00	New York Life Checkpaymt 140630	
07/02	89.56	Check # 0000002532 Cmc Billing Serv 8004721483 140702 T27160367:16534	
07/03	110.66	Retail Home Equi Check Pymt 070214	
07/02	105.00	Check # 0000002540	
07/03 07/07	105.00 221.88	Overdraft Fee (3) Verizon Financia Payments 140703	
0.707	LL1.00	Check # 0000002535	
			Total Withdrawals & Debits

	Total For This Period	Total Year-To-Date
Total Overdraft Fees	105.00	105.00
Total Returned Item Fees	.00	. 00

Deposits & Credits

Date	Amount	Description
06/30 07/03 07/03		Shenango Incorpo Pn Pmts/Cp 063014 K66058nfg/14181 SSA Treas 310 Xxsoc Sec 070314 SSA Treas 310 Xxsoc Sec 070314

(+) —	Total Deposits & Credits
<u>.</u>	2,355.67
	Current Balance

1,179.59

293.07

Daily	Balance
Date	

Date	Balance	Date	Balance	Date	Balance
06/11	557.39	06/23	189.17	07/02	-307.75
06/12	547.39	06/24	169.17	07/03	793.62
06/13	402.24	06/27	150.52	07/07	537.38
06/17	377. 9 9	06/30	381.39	07/09	379.07
06/18	364.75	07/01	63.98	07/10	293.07
06/19	309.75				

NEWS FROM CITIZENS

-We all have savings goals. Whether it's a new home, a child's education, retirement or preparing for unexpected expenses, Citizens Bank makes it easy and rewarding for you to start saving. We have a range of solutions from savings accounts, money markets, CDs and IRAs, to fit your needs. For more information on which accounts and programs are right for you or to open a new account, call us at 1-888-821-3900, visit citizensbank.com, or stop by your local branch.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- · Subtracting any fees or other charges

this state	sits whi ch do i ment	not appear o	n		
Date	Amount	Date	Amount		
		<u> </u>			
Cubtotal				_+ <u>\$</u>	Tota
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CUSTOMER SERVICE

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Citizens Bank Customer Service Center P.O. Box 42001 Providence Rt 02940-2001

Deposit Accounts Are Non-Transferable

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Loan Statements

BILLING RIGHTS SUMMARY

In Case of Errors or Questions about Your Bill

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- . Your name and account number.
- . The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error.
 If you need more information, describe the item you are unsure about.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

ELECTRONIC TRANSFERS

In Case of Errors or Questions About Your Electronic Transfers

(For Consumer Accounts Used Primarily For Personal, Family or Household Purposes)
Telephone us at the customer service number provided on Page 1 of this statement or write to us at the customer service address provided above as soon as you can, if you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem agreed.

- . Tell us your name and account number, if any.
- Describe the error or the transfer you are unsure about, and explain as clearly
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- Tell us the dollar amount of the suspected error and, if possible, the date it appeared on your statement or receipt.
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Negative Information

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US259 BR819

1 25

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



Beginning May 10, 2014 through June 10, 2014

SUMMARY		JAMES N PACHASA SR
5-1		CARMELLA M PACHASA
Balance Calculation		Green Checking
Previous Balance	984.27	620496-918-1
Checks	1,711.90 -	
Nithdrawals & Debits	850.18 -	
Deposits & Credits	2,355.67 +	
Current Balance	777.86 =	

your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement period. \$577 Your average daily balance used to qualify this statement period is:

Your number of qualifying transactions this statement period is:

35

Your next statement period will end on July 10, 2014.

Previous Balance

984.27

TRANSACTION DETAILS

Checking

Checks ' There is a break in check sequence

Check # 2484 2487* 2492* 2494* 2495 2496 2497 2498 2499 2500 2501	Amount 86.00 56.40 225.00 12.20 50.00 25.00 58.45 75.00 70.00 20.00	05/12 05/15 05/15 05/13 05/13 05/13 05/13 05/15 05/14 05/13	Check # 2504 2507* 2508 2509 2510 2511 2513* 2514 2516 2517	Amount 96.00 100.00 128.48 64.35 24.97 133.37 86.00 19.40 20.48 15.80 225.00	06/04 06/09 06/03 06/03 06/03 06/04 06/09 06/05 06/05
2501 2502 2503	20.00 25.00 25.00	05/13 05/13 05/13	2517 2552*	225 00 20 00	06/10 06/10

Total Checks 1,711.90

Withdrawals & Debits

ATM,	Purchases	
------	-----------	--

Date	Amount	Description
05/12 05/12 06/02 06/02 06/03 06/03	34.95	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA 7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P 7116 Dbt Purchase - 001 Petco 1841 6351pittsburgh PA 7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P 7116 Dbt Purchase - 257013 Medical Alert/Con 800-906-08 72 P 7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA



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Checking Account Statement



DF 2

Beginning May 10, 2014 through June 10, 2014

Checking continued from previous page

Other	Withdrav	vals &	Debits
-------	----------	--------	--------

Date	Amount	Description
06/03	50.00	Captial One Auto Nstar Pymt 140602 201200000417489
06/05	110.66	Retail Home Equi Check Pymt 060414
06/06	224.79	Check # 0000002506 Verizon Financia Payments 140605
00/00	221.70	Check # 0000002505
06/06	192.04	Hartford Fire IN Checkpymt 140605 Check # 0000002512
		Check # 0000002512

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

Total Withdrawals & Debits 850 . 18

Deposits & Credits

Date Amou	
05/30 496.	7 Shenango Incorpo Pn Pmts/Cp 053014 K66058nfg/14150
06/03 1,297.	3 SSA Treas 310 Xxsoc Sec 060314
06/03 562.	3 SSA Treas 310 Xxsoc Sec 060314

(+) —	Total Deposits & Credits
<u>—</u>	2,355.67
(=) —	Current Balance
	777.86

Daily Balance Date	Balance	Date	Balance	Date	Balance
05/12	593.45	05/30	623.07	06/05	1,625.69
05/13	427.80	06/02	522.67	06/06	1,208.86
05/14	357.80	06/03	2,021.40	06/09	1,022.86
05/15	126.40	06/04	1,792.03	06/10	777.86

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Before completing this worksheet, please be sure to adjust your checkbook register balance by

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- · Subtracting any fees or other charges

					Current B
Hist depos Hiis stater	sits which do n ment	ot appear or	1		
alate	Amount	Date	Amount		
					
				 	To
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List outsta POS purch appear or Date/	anding checks, hases or withd i this statemen	transfers, de rawals that d t Date/	do not	(=) <u>\$</u>	Subtotal of 1
List outsta POS purch appear or Date/	anding checks, hases or withd i this statemen	transfers, de rawals that d t Date/	do not	(=) <u>\$</u>	Subtotal of 1
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US259 BR819

1 16

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



2

Beginning April 10, 2014 through May 09, 2014

Checking

SUMMARY

Balance Calculation

Previous Balance 796.07 Checks 1,112.54 -Withdrawals & Debits 1,054.93 -

Deposits & Credits

2,355.67 +984.27 =

Current Balance

You can waive the monthly maintenance fee of 9.99 by maintaining an average daily balance in your account of 1,500 or by making 5 qualifying transactions that post to your account during \$728

Your average daily balance used to qualify this statement period is:

28

Your number of qualifying transactions this statement period is:

Your next statement period will end on June 10, 2014.

JAMES N PACHASA SR **CARMELLA M PACHASA** Green Checking 620496-918-1

Provious Balance

796.07

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date	Check #	Amount	Date
2464	104.80	04/11	2480	3.00	04/22
2469*	23.06	04/14	2480 2481	4.45	04/23
2473*	100.00	04/17	2483* 2485* 2486	127.50	05/05
2475*	100.00	04/10	2485*	19.40	05/07
2476	31.45	04/14	2486	88 45 162 91	05/09
2477	30.35	04/15	2490*	162.91	05/06
2478	100.00	04/28	2491	133.37 50.00	05/07
2479	33.80	04/22	2493*	50.00	05/05

Total Checks 1,112.54

Withdrawals & Debits

ATM/Purchases

Date	Amount	Description
04/14	25.00	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
04/16	71.54	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
04/21	34.42	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
04/29	31.49	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
04/30		7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
05/02	109.98	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
05/05	34.95	7116 Dbt Purchase - 217013 Medical Alert/Con 800-906-08 72 P

Other Withdrawals & Debits

Date Amount Description

04/24 12.45

Rite Aid 10914 Purchase 140422 Check # 000002482 Mcke PA Captial One Auto Nstar Pymt 140430 201200000417489 05/01



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



OF :

Beginning April 10, 2014 through May 09, 2014

Checking continued from previous page

Other Withdrawals	& Debits ((continued)
-------------------	------------	-------------

Date	Amount	Description
05/06	280.56	The Hartford Ntaarpivra 140506 88579188
05/08	110.66	Retail Home Equi Check Pymt 050714 Check # 0000002489
05/09	221.90	Verizon Financia Payments 140508
		Check # 0000002488

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

Total Withdrawals & Debits
1,054,93

Deposits & Credits

Date	Amount	Description
04/30	496.67	Shenango Incorpo Pn Pmts/Cp 043014 K66058nfg/14120
05/02	1,297.00	SSA Treas 310 Xxsoc Sec 050214
05/02	562.00	SSA Treas 310 Xxsoc Sec 050214

7 Total Deposits & Credits
2, 355.67
Current Balance
984.27

Daily Balance					
Date	Balance	Date	Balance	Date	Balance
04/10 04/11	696.07 591.27	04/22 04/23	238.65 234.20	05/02 05/05	2,213.97 2,001.52
04/14	511.76	04/24	221.75	05/06	1,558.05
04/15 04/16	481 . 41 409 . 87	04/28 04/29	121.75 90.26	05/07 05/08	1,405.28 1,294.62
04/17 04/21	309 . 87 275 . 45	04/30 05/01	564 . 95 464 . 95	05/09	984.27

MEMO

--Important notice regarding Overdraft Choices(TM) is enclosed.

NEWS FROM CITIZENS

-- The Citizens Bank TruFit Student Loan(R)

It pays to plan ahead and borrow early. Get an early start by completing your TruFit Student Loan application by June 30, 2014, and you will receive an interest rate discount of 0.25 percentage points. Add our loyalty and automatic repayment discounts and you could save a total of up to 0.75 percentage points. Plus, every TruFit Loan for undergraduate and graduate students comes with no application, origination or disbursement fees, a choice of fixed or variable rate options, and flexible repayment terms. Learn more and apply online at citizenshank com/earlystart or call 1.888.716.4767

students comes with no application, origination of disbursement fees, a choice of fixed or variable rate options, and flexible repayment terms. Learn more and apply online at citizensbank.com/earlystart or call 1-888-716-4767.

--For a limited time only, CashBack Platinum MasterCard(R) is featuring 10% cash back on restaurant purchases plus 5% on gas, grocery, and drug store purchases for the first 90 days from account opening for all NEW Credit Cards!

Once you have applied for an account, you will be notified of the status of your application within 30 days. Your 90-day promotional offer will start on the date your account is approved.

within 30 days. Your 90-day promotional offer will start on the status of your application within 30 days. Your 90-day promotional offer will start on the date your account is approved, allowing up to an additional 20 days for you to receive and activate your card. Your card should arrive within 10 days of approval.

-We all have savings goals. Whether it's a new home, a child's education, retirement or

-We all have savings goals. Whether it's a new home, a child's education, retirement or preparing for unexpected expenses, Citizens Bank makes it easy and rewarding for you to start saving. We have a range of solutions from savings accounts, money markets, CDs and IRAs, to fit your needs. For more information on which accounts and programs are right for you or to open a new account, visit your local branch today or call 1-888-821-3900. Member FDIC. See a banker for FDIC coverage amounts and transaction limitations.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- · Subtracting any fees or other charges

	on balance t	on this stateme	ent	<u>S</u>	Current
List depo		not appear o	n		
Date	Amount	Date	Amount		
		<u> </u>		<u> </u>	
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Subtotal E	y adding 1 a	and 2		<u>=</u> <u>\$</u>	Subtotal of
POS purci		s, transfers, de ndrawals that c ent			
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CUSTOMER SERVICE

if you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address:

Citizens Bank Customer Service Center P.O. Box 42001 Providence. Bl 62940-2001

Deposit Accounts Are Non-Transferable

Personal deposits accounts, such as CD's and savings accounts, cannot be transferred to another person or to a corporate entity.

Loan Statements

BILLING RIGHTS SUMMARY

In Case of Errors or Questions about Your Bill

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In your letter, give us the following information:

- . Your name and account number.
- . The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error.
 If you need more information, describe the item you are unsure about.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

ELECTRONIC TRANSFERS

In Case of Errors or Questions About Your Electronic Transfers

(For Consumer Accounts Used Primarily For Personal, Family or Household Purposes)
Telephone us at the customer service number provided on Page 1 of this statement or write to us
at the customer service address provided above as soon as you can, if you think your statement
or receipt is wrong or if you need more information about an electronic transfer on the statement
or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on
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- It will be helpful to us if you also give us a telephone number at which you can be reached in case we need any further information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

[For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.]

FINANCE CHARGE CALCULATIONS FOR OVERDRAFT LINE OF CREDIT ACCOUNTS BASED ON AVERAGE DAILY BALANCE COMPUTATION METHOD

Calculating your Finance Charge

We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle.

Calculating your Average daily Balance

To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance of your account.

Negative Information

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Change of Address

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

US259 BR819

17 1

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



OF

JAMES N PACHASA SR **CARMELLA M PACHASA**

Green Checking

620496-918-1

Beginning March 12, 2014 through April 09, 2014

Checking

SUMMARY

Balance Calculation

Previous Balance Checks

510.85

1,215.54 -

Withdrawals & Debits

854.91 -2,355.67 +

Deposits & Credits **Current Balance**

796.07 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement period.

Your average daily balance used to qualify this statement period is:

\$740

Your number of qualifying transactions this statement period is:

27

Your next statement period will end on May 09, 2014.

Previous Balance

510.85

TRANSACTION DETAILS

Checks ' There is a break in check sequence

Check #	Amount	Date	Check#	Amount	Date
2428	199.00	03/28	2465*	20.48	04/09 04/09
2442* 2455*	100.00 56.40	03/17 03/31	2466 2467 2468	15.80 19.40	04/09 04/09 04/08
2457*	51.35	04/04	2468 2470*	20.00 20.00	04/08
2459* 2460	57.18 167.94	04/04 04/08	2471	10.00	04/08 04/09
2461 2462	225.00	04/07	2472	10.00 125.00	04/09 04/09
2462 2463	86.00 131.99	04/08 04/03	2474*	125.00	04/09

Total Checks 1,215.54

Withdrawals & Debits

ATM/Purchases

William I mi citabes		
Date	Amount	Description
03/31	50.00	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
03/31	35.18	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
03/31	10.00	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
03/31	67.41	7116 Dbt Purchase - 001 Petco 1841 6351 pittsburgh PA
03/31	3.00	Non-Citizens ATM Inquiry Fee
		Pw0314 01608 500 Pine Hollow Rdmc Kees Rockspa 7116 Dbt Purchase - 267013 Medical Alert/Con 800-906-08 72 P
04/03	34.95	7116 Dbt Purchase - 267013 Medical Alert/Con 800-906-08 72 P
04/07	139.58	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
04/07	76.63	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
		· · · · · · · · · · · · · · · · · · ·



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions

Checking Account Statement



Beginning March 12, 2014 through April 09, 2014

Checking continued from previous page

Other	Withdrawals	& Debits
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Date	Amount	Description
04/01 04/07	100.00 110.66	Captial One Auto Nstar Pymt 140331 201200000417489 Retail Home Equi Check Pymt 040614
04/09	227.50	Check # 0000002458 Verizon Financia Payments 140408
0 11 00	LL7.00	Check # 0000002456

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

Total Withdrawals & Debits

854.91

Deposits & Credits

Date	Amount	Description
03/31	496.67	Shenango incorpo Pri Pmts/Cp 033114 K66058nfg/14090
04/03	1,297.00	SSA Treas 310 Xxsoc Sec 040314
04/03		SSA Treas 310 Xxsoc Sec 040314

Total Deposits & Credits 2,355.67 **Current Balance**

796.07

Daily Balance	e
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54.1, 54.4.100						
Date	Balance	Date	Balance	Date	Balance	
03/17	410.85	04/01	486.53	04/07	1,518,19	
03/28	311.85	04/03	2,178.59	04/08	1,224,25	
03/31	586.53	04/04	2,070.06	04/09	796.07	

MEMO

--Effective March 31, 2014, our "Insufficient Available Funds Fee" has been renamed a "Returned Item Fee." There is no change to the fee amount or when the fee is assessed. If you have paid Overdraft Fees, Sustained Overdraft Fees, Insufficient Available Funds Fees, or Returned Item Fees, your account statement includes a table that shows Total Overdraft Fees and Total Returned Item Fees, less any rebates, you paid for the statement period and for the calendar year to date. Transaction descriptions for fees paid in Total Overdraft Fees include "Overdraft Fee" and "Sustained Overdraft Fee". Transactions labeled "Insufficient Available Funds Fee" through March 30, 2014 (and "Returned Item Fee" effective March 31, 2014) are included in Total Returned Item Fees.

NEWS FROM CITIZENS

- --Changes to the Personal and Business Deposit Account Agreements as of February 27, 2014. Please be advised that the Funds Availability section of your Agreement has been revised
- The daily cut-off time for cash deposited at an ATM is eliminated for withdrawals. Cash deposited at any time at an ATM is now available for withdrawal immediately
- All 3:00pm daily cut-off times for checks deposited at an ATM are changed to 10:00pm
- Cash deposited at an ATM up to 10:00pm local time is available to pay checks and purchases that post to your account that night.
- Transfers made at an ATM up to 3:00pm eastern time are available to pay checks and

purchases that post to your account that night.

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Before completing this worksheet, please be sure to adjust your checkbook register balance by

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- · Subtracting any fees or other charges

2	List depo- this state	sits which do ment	not appear o	n		
	Date	Amount	Date	Amount		
						
					_	
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3	Subtotal L	oy adding 1 ar	ıd 2		=)\$	Subtotal of † and 2
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5			<u> </u>			Total of 4

CUSTOMER SERVICE

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Loan Statements

BILLING RIGHTS SUMMARY

In Case of Errors or Questions about Your Bill

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[For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.]

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Negative Information

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Change of Address

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

US259 BR819

24 1

JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



Beginning February 12, 2014 through March 11, 2014

Checking

SUMMARY

Balance Calculation

Previous Balance 619.74 Checks 1,654.28 -Withdrawals 810.28 -Deposits & Additions 2,355.67 + 510.85 =

Current Balance

You can waive the monthly maintenance fee of 9.99 by maintaining an average daily balance in your account of 1,500 or by making 5 qualifying transactions that post to your account during

Your average daily balance used to qualify this statement period is:

Your number of qualifying transactions this statement period is:

Your next statement period will end on April 09, 2014.

JAMES N PACHASA SR **CARMELLA M PACHASA Green Checking** 620496-918-1

\$769

35

Previous Balance

619.74

1,654.28

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date	Check #	Amount	Date
2409	90.00	02/18	2443*	75.00	03/07
2426*	120.00	02/19	2444 2445	60.72	03/10
2427	56.40 225.00	02/26 03/10	2445 2446	5.00 25.00	03/07
2433	101.98	03/03	2447	30.00	03/10
2435*	134.40	03/05	2448 2449	25.00 30.00 30.00 82.11	Ŏ3/1Ŏ
2436	131.99	03/04	2449	82.11	03/10
2437	19.40	03/04	2450	10.00	03/10
2409 * 2426 * 2427 * 2432 * 2433 * 2436 * 2437 * 2438 * 2437 * 2438 * 2440	86.00 50.00	03/06	2450 2451 2452 2453	15.00 20.00	03/07
2440	20.48	03/11	2453	20.00 100.00	03/10
2441	15.80	03/11	2454	150.00	03/11

Total Checks

Withdrawals

Date Amou	t Description
02/13 34.	5 7116 Dbt Purchase - 297013 Medical Alert/Con 800-906-08 72 P
02/24 49.	7116 Dbt Purchase - 1 Wal-Mart #2300 Pittsburgh PA
02/24 110.	3 7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
03/03 34.	
03/10 17.	
03/10 79.	1 7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Checking Account Statement



Beginning February 12, 2014 through March 11, 2014

Checking continued from previous page

Other Withdrawa	ls	
Date	Amount	Description
03/03 03/04	100.00 110.66	Captial One Auto Nstar Pymt 140228 201200000417489 Retail Home Equi Check Pymt 030314 Check # 0000002434
03/05	233.11	Verizon Financia Payments 140304 Check # 000002431
03/06	24.85	New York Life Checkpaymt 140305 Check # 0000002429
03/06	15.00	New York Life Checkpaymt 140305 Check # 000002430

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking 620496-918-1

Total Withdrawals

810.28

Danasite & Additions

	. 4. 4. 1.	
Date	Amount	Description
02/28	496.67	Shenango Incorpo Pn Pmts/Cp 022814 K66058nfg/14059
03/03	1,297.00	SSA Treas 310 Xxsoc Sec 030314
03/03	562.00	SSA Treas 310 Xxsoc Sec 030314

A _	Total Deposits & Additions
<u> </u>	2,355.6

510.85

Daily Balance						
Date	Balance	Date	Balance	Date	Belan ce	
02/13 02/18 02/19 02/24 02/26	584.79 494.79 374.79 214.61 158.21	02/28 03/03 03/04 03/05	654.88 2,276.95 2,014.90 1,647.39	03/06 03/07 03/10 03/11	1,521.54 1,426.54 697.13 510.85	

MEMO

-- If you have paid Overdraft or Insufficient Available Funds Fees, your account statement includes a table that shows Total Overdraft Fees and Total Returned Item Fees, less any rebates, you paid for the statement period and for the calendar year to date. Transaction descriptions for fees paid in Total Overdraft Fees include "Overdraft Fee" and "Sustained Overdraft Fee". Transactions labeled "Insufficient Available Funds Fee" are included in Total Returned Item Fees.

NEWS FROM CITIZENS

- --Changes to the Personal and Business Deposit Account Agreements as of February 27, 2014. Please be advised that the Funds Availability section of your Agreement has been revised
- The daily cut-off time for cash deposited at an ATM is eliminated for withdrawals. Cash deposited at any time at an ATM is now available for withdrawal immediately.
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- Cash deposited at an ATM up to 10:00pm local time is available to pay checks and
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visit your local branch or call the phone number listed on your statement.

--Consolidate your bills and save! Combine your Non-Citizens Bank balances into one lower monthly payment with a great introductory APR on balance transfers with a NEW Citizens Bank Credit Card! Visit citizensbank.com/creditcard to apply for a NEW credit card today.

-We all have savings goals. Whether it's a new home, a child's education, retirement or preparing for unexpected expenses, Citizens Bank makes it easy and rewarding for you to start saving. We have a range of solutions from savings accounts, money markets, CDs and IRAs, to fit your needs. For more information on which accounts and programs are right for you or to open a new account, visit your local branch today or call 1-888-821-3900. Member FDIC. See a banker for FDIC coverage amounts and transaction limitations.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- · Subtracting any fees or other charges

1	Your curr	ent balance o	п this stater	nent	<u>\$</u>	Current Balance	
2	List depo	sits which do ment	not appear	on			
	Date	Amount	Date	Amount			
							
		-	_				
					_ 	Total of 2	
3	Subtotal	by adding 1 a	ınd 2		=)\$	Subtotal of 1 and 2	
4		tanding check					

PUS purchases of withdrawais that do not appear on this statement

Amount

checkbook register balance

Date-

Check No.

Date/

Check No.

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				-	
				-(-) <u>\$</u>	Total of 4
Subtract 4	from 3. This st	nould match	your	= 3	Total

Amount

CUSTOMER SERVICE

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Loan Statements

BILLING RIGHTS SUMMARY

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If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 100 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

FLECTRONIC TRANSFERS

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(For Consumer Accounts Used Primarily For Personal, Family or Household Purposes) Telephone us at the customer service number provided on Page 1 of this statement or write to us at the customer service address provided above as soon as you can, if you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- . Tell us your name and account number, if any,
- . Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- . Tell us the dollar amount of the suspected error and, if possible, the date it appeared on your statement or receipt.
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Negative Information

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Please call the number shown on the front of your statement to notify us of a change of address.



Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

US259 BR819

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JAMES N PACHASA SR 86 FRAZIER AVE MC KEES ROCKS PA 15136-3169

Checking Account Statement



JAMES N PACHASA SR **CARMELLA M PACHASA**

Green Checking

620496-918-1

Beginning January 11, 2014 through February 11, 2014

Checking

SUMMARY

Balance Calculation

Previous Balance 1,193.90 Checks 2.514.27 -Withdrawals 1,015.56 -Deposits & Additions 2,955.67 + **Current Balance** 619.74 =

You can waive the monthly maintenance fee of \$9.99 by maintaining an average daily balance in your account of \$1,500 or by making 5 qualifying transactions that post to your account during the statement period.

Your average daily balance used to qualify this statement period is:

\$749

Your number of qualifying transactions this statement period is:

30

Your next statement period will end on March 11, 2014.

Previous Balance

1,193.90

TRANSACTION DETAILS

Checks * There is a break in check sequence

Check #	Amount	Date	Check #	Amount	Date
2383	225.00	01/13	2413	86.00	02/11
2387*	100.00	01/13	2415*	131.99	02/07
2403*	330.00	01/13	2416	105.22	02/05
2404	100.00	01/13	2417.	121.50	02/10
2405 2407*	56.40 507.23	81714	2419* 2421*	15.00	02/05
2408	100.00	01/31	2421	15.80 20.48	02/05 02/05
2410*	35.65	02/04	2423	69.00	02/06
2411	20.00	Ŏ2/Ŏ4	2424	225 00	02/07
2412	50.00	02/11	2425	225,00 200.00	02/06

Total Checks 2,514.27

Withdrawals

ATM/Purchases

Date	Amount	Description
01/21	42.09	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
02/03	99.35	7116 Dbt Purchase - 217013 Medical Alert/Con 800-906-08 72 P
02/03	67.41	7116 Dbt Purchase - 001 Petco 1841 6351 pittsburgh PA
02/03	125.68	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA
02/11	35.00	7116 Dbt Purchase - 109100 Rite Aid Store #10mckees Roc KS P
02/11	49.05	7116 Dbt Purchase - 1 Kennedy Twp Shop Nmckees Roc KS PA

Other Withdrawals

Date Amount Description

Hartford Fire IN Checkpymt 140116 Check # 0000002406 01/17 158.96



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Checking Account Statement



OF 2

Beginning January 11, 2014 through February 11, 2014

JAMES N PACHASA SR CARMELLA M PACHASA Green Checking

620496-918-1

6	Total Withdrawals
	1,015,56

(1) —	Total Deposits & Additions
<u> </u>	2,955.67
(=)	Current Balance
	619.74

Checking continued from previous page

Other Withdrawals (continued)					
Date	Amount	Description			
02/03 02/06	100.00 110.66	Captial One Auto Nstar Pymt 140131 201200000417489 Retail Home Equi Check Pymt 020514 Check # 0000002418			
02/07	227.36	Verizon Financia Payments 140206 Check # 0000002420			

Deposits & Additions

Date	Amount	Description
01/14	600.00	Transfer
01/31	496.67	Shenango Incorpo Pn Pmts/Cp 013114 K66058nfg/14031
02/03		SSA Treăs 310 Xxsoc Sec 020314
02/03	562.00	SSA Treas 310 Xxsoc Sec 020314

Daily Balance					
Date	Balance	Date	Balance	Date	Balance
01/13	438.90	01/31	670.89	02/06	1.545.64
01/14	1,038.90	02/03	2,137.45	02/07	961.29
01/17	316.31	02/04	2,081.80	02/10	839 .79
01/21	274.22	02/05	1,925.30	02/11	619.74

MEMO

--If you have paid Overdraft or Insufficient Available Funds Fees, your account statement includes a table that shows Total Overdraft Fees and Total Returned Item Fees, less any rebates, you paid for the statement period and for the calendar year to date. Transaction descriptions for fees paid in Total Overdraft Fees include "Overdraft Fee" and "Sustained Overdraft Fee". Transactions labeled "Insufficient Available Funds Fee" are included in Total Returned Item Fees.

NEWS FROM CITIZENS

-We all have savings goals. Whether it's a new home, a child's education, retirement or preparing for unexpected expenses, Citizens Bank makes it easy and rewarding for you to start saving. We have a range of solutions from savings accounts, money markets, CDs and IRAs, to fit your needs. For more information on which accounts and programs are right for you or to open a new account, visit your local branch today or call 1-888-821-3900. Member FDIC. See a banker for FDIC coverage amounts and transaction limitations.

Before completing this worksheet, please be sure to adjust your checkbook register balance by

- · Adding any interest earned
- · Subtracting any fees or other charges

1	Your curr	ent balance o	n this stateme	ent	<u>s</u>	Current Balance
2	List depo this state		not appear or	1		
	Date	Amount	Date	Amount		
			_			
		<u> </u>	<u> </u>			
						Total of 2
3	Subtotal	by adding 1 a	and 2		<u>=</u> <u>\$</u>	Subtotal of 1 and 2
4	POS puro	-	s, transfers, de ndrawals that c ent			
	Dole Justik No	Amount	Date/ Check No.	Amount		

5 Subtract 4 from 3. This should match your checkbook register balance

CUSTOMER SERVICE

If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address:

Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001

Deposit Accounts Are Non-Transferable

Personal deposits accounts, such as CD's and savings accounts, cannot be transferred to another person or to a corporate entity.

Loan Statements

BILLING RIGHTS SUMMARY

In Case of Errors or Questions about Your Bill

If you think your bill is wrong, or if you need more information about a transaction on your bill, write to us at the address shown above as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- . Your name and account number
- . The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error.
 If you need more information, describe the item you are unsure about.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

Special Rule for Credit Card Purchases

If you have a problem with the quality of goods or services that you purchased with a credit card and you have tried in good faith to correct the problem with the merchant, you may not have to pay the remaining amount due on the goods and services. You have this protection only when the purchase price was more then \$50 and the purchase was made in your home state or within 10 miles of your mailing address. (If we own or operate the merchant, or if we mailed you the advertisement for the property or services, all purchases are covered regardless of amount or location of purchase.)

ELECTRONIC TRANSFERS

Total of 4

In Case of Errors or Questions About Your Electronic Transfers

(For Consumer Accounts Used Primarily For Personal, Family or Household Purposes)
Telephone us at the customer service number provided on Page 1 of this statement or write to us at the customer service address provided above as soon as you can, if you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- . Tell us your name and account number, if any,
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error and, if possible, the date it appeared on your statement or receipt.
- It will be helpful to us if you also give us a telephone number at which you can be reached in case we need any further information.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly, if we take more than 10 business days (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

[For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.]

FINANCE CHARGE CALCULATIONS FOR OVERDRAFT LINE OF CREDIT ACCOUNTS BASED ON AVERAGE DAILY BALANCE COMPUTATION METHOD

Calculating your Finance Charge

We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle.

Calculating your Average daily Balance

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Change of Address

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