

CARLEY DZIEWICKI

Data Analyst

Enthusiastic Data Analyst with a passion for the environment and sustainability, eager to contribute to team success through hard work, attention to detail and excellent organizational skills. In depth educational background and motivated to learn more and excel in the data industry.

EDUCATION

- 2020
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2022
- **Grand Valley State University**
M.S. in Data Science and Analytics 📍 Grand Rapids, Michigan

 - Expected completion: Spring 2022
 - Primary software for courses: R, Tableau
 - Completed many courses in object oriented programming, data mining, visualization and statistics.
- 2016
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2020
- **Kalamazoo College**
B.A. in Mathematics 📍 Kalamazoo, Michigan

Thesis: Assessing Apple Transportation in Southwest Michigan as a Method of Analyzing Sustainable Diets (Software used: R)

 - Primary software used for courses in statistics: R
 - Completed numerous courses in applied and theoretical mathematics including data science, applied statistics, mathematical statistics and probability.

PROFESSIONAL EXPERIENCE

- 2021
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Spring
- **Data Management Intern**
Innovative Analytics 📍 Kalamazoo, Michigan

 - Working closely with data management team members to create a more efficient system to catalog customer information. Primarily working with SQL and Microsoft Access.
- 2020
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2021
- **Digital Service Representative**
Consumers Credit Union 📍 Grand Rapids, Michigan

 - Accurately process transactions for members through a digital channel while sustaining teller balancing standards, including confidentiality and security policies.
 - Recognize and act upon referral opportunities to achieve sales goals, and demonstrate knowledge of all Credit Unions' products and services.

CONTACT INFO

✉ carley.dziewicki@icloud.com

📞 +1 269-993-9823

Grand Rapids, MI

🌐 [Github Repository](#)

🌐 [LinkedIn](#)

SKILLS

R

SQL

Tableau, Power BI

Java

Alteryx

Microsoft Office, Microsoft Access

Quick learner, organized, and attention to detail

Efficient, strong work ethic, and positive attitude

OTHER

International Sustainable Development Studies Institute
Attended classes in sustainable development, social justice, and language/culture. (5 months)

This resume was made with the R package [pagedown](#).

Last updated on 2021-04-01.

2020
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Summer

● **Data Analyst, Intern**

Consumers Credit Union

📍 Kalamazoo, Michigan

- Lead my project on membership retention through indirect channels.
- Used statistical techniques and quantitative methods to find a solution to an ambiguous question(SQL, Alteryx, Excel), "What qualities do members possess that would be predictive of accepting a checking account?"
- Tackled many other side projects with other data team members, including reporting and effectively communicating the conclusions.

2015
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2020

● **Waitress**

Bimbo's Pizza

📍 Kalamazoo, MI

- Resolved guest and employee complaints to maintain customer satisfaction.
- Maintained order efficiency and accuracy through clear communication with kitchen staff, earning many positive reviews.