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San José, Escazú

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**Date of birth**  
03-06-1991

### Skills

- Python
- HTML 5
- CSS 3
- Javascript
- Angular
- React
- SQL
- AWS
- GAAP and statutory reporting
- Variance reporting
- Data Quality & Research
- Critical thinking
- Problem Solving
- Leadership
- Microsoft Office Package

### Languages:

- **English**  
Advanced
- **Spanish**  
Native Language
- **Portuguese**  
Elementary

**Carlos Andrés Chavarría Pérez**

### Financial Analyst- Full Stack Web Developer

Full Stack Web Developer with a strong background in Financial Analysis and Operations Management. Over 10 years of experience in data analysis, reporting automation, and stakeholder support across multinational companies including Citi Bank and Amazon Web Services. Skilled in JavaScript, React, Angular, Python, SQL, and AWS, with proven ability to design efficient solutions, optimize workflows, and deliver user-centric applications. Currently completing a Full Stack Web Development Program (Sept 2025), leveraging a unique mix of technical expertise and financial acumen to build scalable, data-driven, and business-focused web solutions.

### Experience

#### Amazon Web Services: 2025-Present

**Worked as:** Operations Manager

#### Responsibilities:

- Lead month-end financial close activities, ensuring timely and accurate reporting.
- Generate management reports and dashboards for key stakeholders across AWS.
- Drive report automation initiatives, streamlining manual processes to improve efficiency and reduce errors.
- Partner with stakeholders to provide insights and support decision-making through advanced reporting solutions.

#### Empresa Hotelera Santo Tomas: 2024-2025

**Worked as:** Operations Manager

#### Responsibilities:

- Managed and coordinated the front desk team to ensure seamless daily operations and excellent guest service.
- Oversaw accounting tasks, including financial reporting, invoicing, and expense tracking.
- Assisted with staff scheduling, hiring, and training to maintain an efficient and motivated team.
- Handled guest relations, addressing concerns, special requests, and ensuring a high-quality hospitality experience.
- Implemented operational improvements to enhance efficiency and customer satisfaction.

#### Citi Bank: 2022-2024

**Worked as:** FP&A Financial Analyst

#### Responsibilities:

- Run monthly models to forecast expenses.
- Automate legacy reporting processes and migrate to new technologies such as Tableau.

- Support Upper Management on Monthly and Quarterly reporting for our Retail Services for North America.
- Support in the variance analysis of Monthly Profit & Losses to ensure accurate reporting for our North America Partners.

#### **Amazon Web Services: 2021-2022**

**Worked as:** Concierge TCSS

**Responsibilities:**

- Assist global customers with Billing related issues.
- Oversight online resource deployments.
- Provide personalized assistance to key customers.

#### **Unikmente Digital: 2019-2021**

**Worked as:** Co- founder of digital marketing Agency.

**Responsibilities:**

- Content planning, and marketing strategies.
- Filming and video editing.
- Tracking the performance marketing strategies.

#### **Citi Bank 2014-2019**

**Worked as:** Financial Analyst for Mexico Regulatory Reporting.

**Responsibilities:**

- Involved on monthly closing.
- Quarterly variance analysis to Senior Management.
- Point of contact for Q-memo decommission Mexico Security products.
- Execute data mining and resolution proposal.

**Worked as:** Financial Analyst for Risk Weighted Assets North America and Latin America for Security Financial Transactions and Derivatives

**Responsibilities:**

- Involved on monthly closing.
- Data Quality investigations for issue resolution of incorrect account, risk attributes and customer mappings.
- Variance analysis and presentation to Senior Management.

**Worked as:** Financial Analyst Global Retail Analytics

**Responsibilities:**

- Support on Data Quality for Consumer Reconciliation process as well for Monthly and Quarterly reports for Senior Management.
- Involved on Monthly Issue resolution Calls providing monthly Status updates.

**Worked as:** Financial Analyst for Risk Weighted Assets Analytics Latin America Banking Book.

**Responsibilities:**

- Involved on monthly closing.
- Investigating and resolving various Data Quality issues of incorrect account, risk attributes and customer mappings resolving 50% recurrent issues.
- Led Audit team ensuring all Risk key metrics were compiled, and documentation of new migrations, and for creating quarterly metrics for internal Audit.

**Worked as:** Basel Latin America Production Support. Providing support in data flow problems for Latin America Region.

**Responsibilities:**

- Identify Data Quality issues due to incorrect accounts, risk attributes and customer mappings.
- Design solutions and execute plans to resolve Data Quality issues, as result 30% resolutions were implemented for Latin America Region.

**Worked as:** Center Global Incident Administrator, Providing Global support incident creation of for Monthly Report Generation for Senior Management

**Responsibilities:**

- Stabilization of process migration, including creation of key metrics control as for creating and official documentation for internal audit.
- Identify process ideal for reengineering and design action plans to eliminate processes.

**Convergys 2014**

- Worked as: Customer Service Agent. Providing customer service to North American and Latin American customer in the credit card business for Citi Bank.

**Amazon 2013**

- Worked as: Customer Service Agent. Providing customer service to North American customers in retail sells

	<b>Education</b>
	<b>University Education</b>
	<b>Ucreativa</b> Fullstack Web Development Program Start Date: 2024   Expected Completion: September 2025
	<b>Universidad Latina Campus Heredia 2010-2014</b> Bachelor in Business Administration with emphasis in finance
	<b>High School Education</b>
	<b>Colegio del Oeste 2005-2009</b>