CARLOS GOMEZ HERNANDEZ

BUSINESS INTELLIGENCE / DATA ENGINEER

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EDUCATION

Bachelor of Economics
Universidad de Carlos III de Madrid
2007 – 2012

Master of Administrative Science
Fairleigh Dickinson University
2013 – 2015

University of British Columbia
Real Estate Trading Services License
2015

TECHNICAL SKILLS

- Linux
- Python
- SQL
- Power BI
- Regex

HARD SKILLS

- ETL
- Data Modeling
- Data Warehousing
- Data Analysis

SOFT SKILLS

- Customer-Facing
- Problem Solving
- Communication
- Teamwork
- Interpersonal Skills

Professional and accomplished Business Intelligence and Data Engineer, most recently focusing in ETL technologies, data storage and analytics. Extensive experience in customer service and creative problem solver with strong interpersonal skills and a passion for data analytics. Previous positions with Visier Inc. and Colliers International have allowed for enormously educational experiences working with software development teams, highlighting the value of system creation and improvement. Fluent in multiple technologies, a hard-working self-starter and a dedicated teammate.

EXPERIENCE

VISIER INC.   BUSINESS INTELLIGENCE CONSULTANT – Remote Employee

May 2019 - April 2020

- Onboardeding several HR topics such as: Organization Hierarchies, Talent Acquisition, Compensation, Engagement, Succession amongst other.
- Writing and presenting technical documentation for customers that explained the functionality and architecture of their application.
- Creating comprehensive user stories using the web application Jira.
- Assisting customers in developing BI reporting analysis using Visier proprietary technology.
- Conducting meetings with customers to determine business requirements, set up expectations and provide quick path to value.

VISIER INC.   DATA ENGINEER

May 2018 - May 2019

- Developed and maintained the data warehouse for various fortune 500 companies using Visier proprietary ETL technology.
- Customized two web analytics application using Visier domain specific language.
- Investigated and resolved customer requests regarding their HR data using Linux Queries, Python and other internal tools.
- Created internal documentation that captured challenges and workarounds during the development process. This documentation became part of the new hire onboarding documentation and helped many developers overcome challenges.

OTHER TOOLS

- Jira
- Confluence
- Office
- Visio
- Filmora Scrn
- CRM Systems
- HRIS Systems

INTERNSHIPS

Bridgemark Financial
Accounting Intern
May 2013 – August 2013
Vancouver

Lafarge
Assistant Treasurer
June 2008 – August 2008
Madrid

LANGUAGES

- English
- Spanish

LICENSE

Real Estate Council of BC
Real Estate Trading Services
License – Commercial
ID#: 175388
2015

INTERESTS

- Technology
- Automation
- Data Analytics
- Current Events
- Cooking

EXPERIENCE

COLLIERS INTERNATIONAL SOFTWARE QA ENGINEER

Sept 2017 - Feb 2018

- Participated in the Agile Software Development Project, testing a deal tracking system that manages the financial and legal aspects of over $300 million in deals across 50 plus office locations.
- Developed software testing skills through test planning, test preparation and dynamic test execution.
- Documented test cases, captured test results and created bug reports using the web application Jira.
- Achieved understanding of software development and software architecture through data modeling, app deployment and app development using the low-code platform OutSystems.

COLLIERS INTERNATIONAL DATA INTELLIGENCE ASSOCIATE

June 2016 – Oct 2017

- Developed data analysis skills through market research, data normalization and data modeling.
- Performed queries for brokers and Market Intelligence team using Power BI and SSMS.
- Maintained monthly market listing rotation and produced analysis and interactive dashboards.
- Liaised between users, developers and management to provide system improvements and feature additions.
- Created training documentation for users in the use of Microsoft Dynamics - Colliers CRM+ System.

PETS ALUCHE MANAGER

Oct 2008 – Jan 2013

- Managed daily operations of the veterinary clinic and store.
- Managed and reported the financial aspects of the clinic and store.
- Refined: interpersonal skills, operations, website management, and accounting.