

WBS for phase 4

4.Design

4.1 Project design

4.2 Documetn design

4.3 Chat bot design

4.1.1 Design
system layout

4.1.2 Design
system
navigation

4.2.1 Workload
breakdown with
wbs and charts

4.2.2 Overall
documentation
design(all
aspects)

4.3.1 Chat bot
capabilities(scope)

4.3.2 Chatbot
narrative(guideline
for responses)