SCORECARD CREATION

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Process Flow

Data Collection

- Variable Selection
- Sample Size
- Sample / Performance Window

Data Cleaning

- Eliminate Duplicates
- Examine / Remove Outliers

Variable Grouping and Selection

- Weights of Evidence (WOE)
- Information Value (IV)
- Gini Criterion

Initial Scorecard Creation

- Logistic Regression
- Accuracy
- Threshold
- Assessment

Reject Inference

 Remove bias resulting from exclusion of rejects

Final Scorecard Creation

 Final Model Assessment

INITIAL SCORECARD CREATION

Initial Scorecard Model

The scorecard is (typically) based on a logistic regression model:

$$logit(p) = \log\left(\frac{p}{1-p}\right) = \beta_0 + \beta_1 x_1 + \dots + \beta_k x_k$$

p is the posterior probability of default (PD) given the inputs.

Blasphemy!!!

 Wait, so I'm going through all that math just to throw things back into the logistic regression I was trying to avoid in the first place?!?!?!



- Instead of using the original variables for the model, scorecard models have the binned variables as their foundation.
- 2 Differing Approaches (with similar results):
 - 1. Traditional approach use WOE scores as new variables
 - 2. Another approach use binned variables as new variables

 Instead of using the original variables for the model, scorecard models have the binned variables as their foundation.

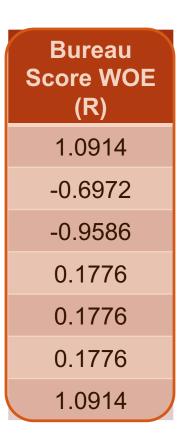
Observation	Target	Bureau Score	Bureau Score Bin (R)	Bureau Score WOE (R)
1	0	757	716 – 765	1.0914
2	1	NA	Missing	-0.6972
3	0	626	605 – 629	-0.9586
4	0	693	665 – 716	0.1776
5	0	706	665 – 716	0.1776
6	0	673	665 – 716	0.1776
7	0	730	716 – 765	1.0914

 Instead of using the original variables for the model, scorecard models have the binned variables as their foundation.

Traditional Approach

Observation	Target	Bureau Score	Bureau Score Bin (R)	Bureau Score WOE (R)
1	0	757	716 – 765	1.0914
2	1	NA	Missing	-0.6972
3	0	626	605 – 629	-0.9586
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6	0	673	665 – 716	0.1776
7	0	730	716 – 765	1.0914

- Instead of using the original variables for the model, scorecard models have the binned variables as their foundation.
- Inputs are still treated as continuous.
- All variables now on the same scale.
- Model coefficients are desired output for the scorecard.
- Coefficients now serve as measures of variable importance.
- Fewer number of variables (not a ton of categorical variables).



Observation	Target	Bureau Score	Bureau Score Bin (R)	Bureau Score WOE (R)
1	0	757	716 – 765	1.0914
2	1	NA	Missing	-0.6972
3	0	626	605 – 629	-0.9586
4	0	693	665 – 716	0.1776
5	0	706	665 – 716	0.1776
6	0	673	665 – 716	0.1776
7	0	730	716 – 765	1.0914

Different Inputs – Traditional Approach

```
for (i in 1:nrow(train)) {
    bin name <- "bureau score bin"</pre>
    bin <- substr(train[[bin_name]][i], 2, 2)</pre>
    woe name <- "bureau score WOE"
    if(bin == 0) {
      bin <- dim(result all sig$bureau score$ivtable)[1] - 1</pre>
      train[[woe_name]][i] <- result_all_sig$bureau_score$ivtable[bin, "WoE"]</pre>
    } else {
      train[[woe_name]][i] <- result_all_sig$bureau_score$ivtable[bin, "WoE"]</pre>
```

Different Inputs – Traditional Approach

Observation	Target	Bureau Score	Bureau Score Bin (R)	Bureau Score WOE (R)
1	0	757	716 – 765	1.0914
2	1	NA	Missing	-0.6972
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7	0	730	716 – 765	1.0914

Initial Scorecard – Traditional Approach

Initial Scorecard – Traditional Approach

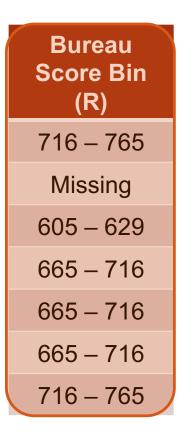
```
Deviance Residuals:
   Min
          1Q Median 3Q
                             Max
-1.6969 -0.7432 -0.4273 -0.1679 3.3704
Coefficients:
             Estimate Std. Error z value Pr(>|z|)
                      (Intercept) -2.98190
tot_derog_WOE -0.14478 0.08285 -1.747 0.08055 .
tot_tr_WOE -0.04041 0.12726 -0.318 0.75084
age oldest_tr_WOE -0.28207 0.09501 -2.969
                                            0.00299 **
tot rev line WOE -0.38840 0.07963 -4.878
                                         0.00000107 ***
bureau score WOE -0.77495
                      0.05833 -13.286 < 0.00000000000000000 ***
rev util WOE -0.23923
                      down_pyt_WOE -0.39379
ltv_WOE -0.86395
                      0.14828 -2.656
                                            0.00791 **
                      Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' '1
(Dispersion parameter for binomial family taken to be 1)
Null deviance: 6910.4 on 4376 degrees of freedom
Residual deviance: 6080.4 on 4368 degrees of freedom
AIC: 6185.1
```

 Instead of using the original variables for the model, scorecard models have the binned variables as their foundation.

Another Approach

Observation	Target	Bureau Score	Bureau Score Bin (R)	Bureau Score WOE (R)
1	0	757	716 – 765	1.0914
2	1	NA	Missing	-0.6972
3	0	626	605 – 629	-0.9586
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7	0	730	716 – 765	1.0914

- Instead of using the original variables for the model, scorecard models have the binned variables as their foundation.
- Inputs are still treated as categorical.
- Need LRT to evaluate p-values.
- Model coefficients are desired output for the scorecard.
- Larger number of variables (tons of categorical variables).
- Scorecard creation preprogrammed into a lot of packages.



Observation	Target	Bureau Score	Bureau Score Bin (R)	Bureau Score WOE (R)
1	0	757	716 – 765	1.0914
2	1	NA	Missing	-0.6972
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Initial Scorecard – Another Approach

Initial Scorecard – Another Approach

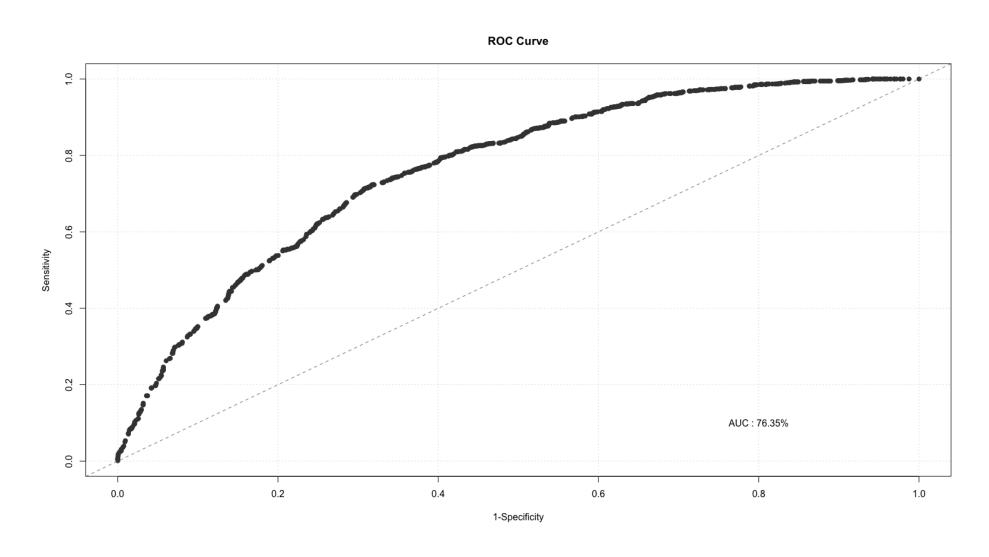
Coefficients: Estimate Std. Error z value Pr(>|z|)(Intercept) 2.46437 0.16306 15.113 < 0.00000000000000000 *** 0.287764 age_oldest_tr_bin02 <= 181 0.43125 0.22467 1.920 0.054919 . age oldest tr bin03 > 181 0.80804 0.24045 3.361 0.000778 *** tot_rev_line_bin01 <= 1900 0.06311 0.332 0.18986 0.739605 tot rev line bin02 <= 11519 0.35959 0.20546 1.750 0.080085 . tot rev line bin03 <= 22084 0.49078 0.22921 2.141 0.032263 * tot rev line bin04 > 22084 0.85830 0.23751 3.614 0.000302 *** . . . ltv bin03 <= 110 -0.54225 0.10383 -5.222 0.00000017674 *** ltv bin04 > 110 -1.03094 Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' '1 (Dispersion parameter for binomial family taken to be 1) Null deviance: 6910.4 on 4376 degrees of freedom Residual deviance: 6080.4 on 4368 degrees of freedom AIC: 6185.1

Model Evaluation

- Variable significance review using "standard" output of logistic regression, but don't forget business logic.
- Overall performance of model AUC (area under ROC curve, also called c) is the most popular criterion.
- This is only a preliminary scorecard.
- Final scorecard is created after reject inference is performed.

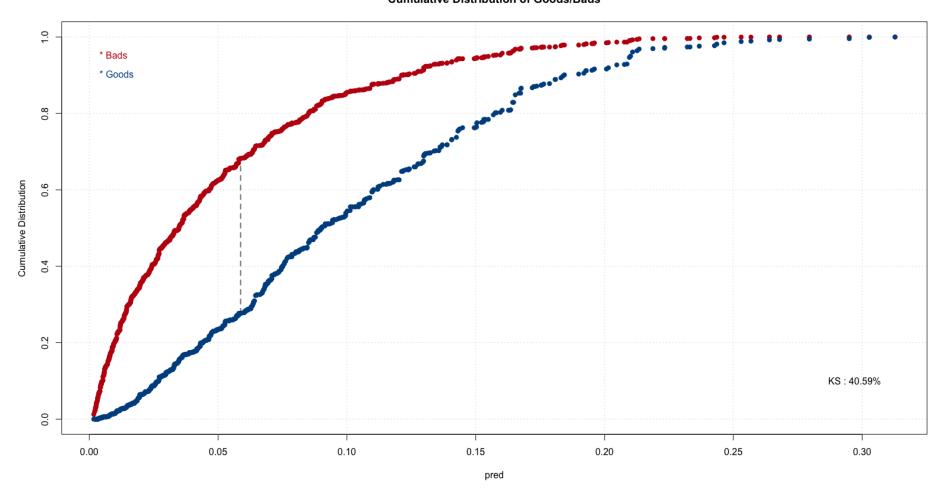
Model Evaluation – Traditional Approach

Model Evaluation – Traditional Approach



Model Evaluation – Traditional Approach





Model Evaluation – Comparison

Metric	Traditional Approach (WOE Variables)	Another Approach (Binned Variables)
AUC	0.7635	0.7667
KS	0.4059	0.4057



SCALING THE SCORECARD

Scaling the Scorecard

The relationship between odds and scores is represented by a linear function:

$$Score = Offset + Factor \times \log(odds)$$

• If the scorecard is developed using "odds at a certain score" and "points to double the odds" (PDO), *Factor* and *Offset* can be calculated using the simultaneous equations:

$$Score = Offset + Factor \times \log(odds)$$
$$Score + PDO = Offset + Factor \times \log(2 \times odds)$$

Scaling the Scorecard

Solving the equations for PDO, you get the following results:

$$PDO = Factor \times \log(2)$$

Therefore,

$$Factor = \frac{PDO}{\log(2)}$$

$$Offset = Score - Factor \times \log(odds)$$

 If a scorecard were scaled where the developer wanted odds of 50:1 at 600 points and wanted the odds to double every 20 points (PDO = 20), Factor and Offset would be:

$$Factor = \frac{20}{\log(2)} = 28.8539$$

$$Offset = 600 - (28.8539 \times \log(50)) = 487.123$$

 Therefore, each score corresponding to each set of odds can be calculated as follows:

$$Score = 487.123 + 28.8539 \times \log(odds)$$

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points and wanted the odds to double every 20 points (PDO = 20), Factor and
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Why people still love logistic regression!

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$$Factor = \frac{20}{\log(2)} = 28.8539$$

$$Offset = 600 - (28.8539 \times \log(50)) = 487.123$$

 Therefore, each score corresponding to each set of odds can be calculated as follows:

$$Score = 487.123 + 28.8539 \times \log(odds)$$

This is predicted value from logit function.

Score	Odds
600	50.0
601	51.8
604	57.4
-	
-	
-	
-	
620	100.0

Points Allocation – Traditional Approach

The points allocated to attribute i of characteristic j are computed as follows:

$$Points_{i,j} = -\left(WOE_{i,j} \times \hat{\beta}_j + \frac{\hat{\beta}_0}{L}\right) \times Factor + \frac{Offset}{L}$$

- WOE_{i,j}: Weight of evidence for attribute i of characteristic j
- $\hat{\beta}_j$: Regression coefficient for characteristic j
- $\hat{\beta}_0$: Intercept term from model
- L: Total number of characteristics
- Points typically rounded to nearest integer.

Points Allocation – Traditional Approach

```
pdo <- 20
score <- 600
odds <- 50
fact <- pdo/log(2)
os <- score - fact*log(odds)
var names <- names(initial score$coefficients[-1])</pre>
for(i in var names) {
    beta <- initial score$coefficients[i]</pre>
    beta0 <- initial score$coefficients["(Intercept)"]</pre>
    nvar <- length(var_names)</pre>
    WOE var <- train[[i]]</pre>
    points_name <- paste(str_sub(i, end = -4), "points", sep = "")</pre>
    train[[points name]] <- -(WOE var*(beta) + (beta0/nvar))*fact + os/nvar
```

Points Allocation – Traditional Approach

Observation	Target	Variables	Observation Score
1	1		625
2	0	•••	597
3	0	•••	615
4	0		601
5	0		589
6	0	•••	571
7	0		584

Points Allocation – Traditional Approach

Group	Values	Event Count	Non-event Count	WOE	Scorecard Points
1	< 603	111	112	-1.32	50.4
2	604 – 662	378	678	-0.74	64.0
3	663 – 699	185	754	0.08	83.4
4	700 – 717	74	440	0.46	92.4
5	718 – 765	75	824	1.07	106.9
6	> 765	15	498	2.18	133.0
7	MISSING	80	153	-0.68	65.6
Total		918	3,459		

Points Allocation – Another Approach

```
bin_model <- smbinning.scaling(initial_score2, pdo = 20, score = 600, odds = 50)
train_bin <- smbinning.scoring.gen(bin_model, dataset = train)</pre>
```

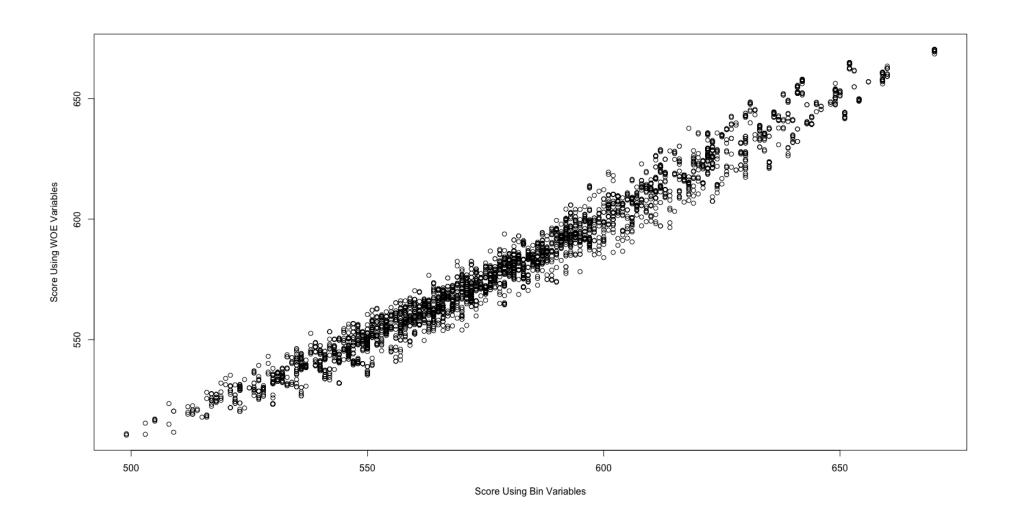
Points Allocation – Another Approach

Observation	Target	Variables	Observation Score (T)	Observation Score (A)
1	1	***	625	611
2	0	•••	597	612
3	0	•••	615	618
4	0	•••	601	593
5	0	•••	589	597
6	0	•••	571	574
7	0		584	584

Points Allocation – Another Approach

Group	Values	Event Count	Non-event Count	WOE	Scorecard Points
1	< 603	111	112	-1.32	85
2	604 – 662	378	678	-0.74	103
3	663 – 699	185	754	0.08	125
4	700 – 717	74	440	0.46	134
5	718 – 765	75	824	1.07	146
6	> 765	15	498	2.18	165
7	MISSING	80	153	-0.68	112
Total		918	3,459		

Score Comparison





REJECT INFERENCE

Process Flow

Data Collection

- Variable Selection
- Sample Size
- Sample / Performance Window

Data Cleaning

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Reject Inference

- Reject inference is the process of inferring the status of the rejected applicants based on the accepted applicants model in an attempt to use their information to build a scorecard that is representative of the entire applicant population.
- Reject inference is about solving sample bias so that the development sample is similar to the population to which the scorecard will be applied.

Rejected Inference

- Can we develop a scorecard without rejected applications? YES!
- Is it legally permissible to develop a scorecard without rejected applications?
 YES!
- If yes, then how biased would the scorecard model be? DEPENDS!
- "My suggestion is to develop the scorecard using what data you have, but start saving rejected applications ASAP."
 - Raymond Anderson, Head of Scoring at Standard Bank Africa, South Africa

Why Reject Inference?

- Initial scorecard used only known good and bad loans (accepted applicants only) – also called "behavioral scoring"
- Reduce bias in model and provide risk estimates for the "through-the-door" population – also called "application scoring"
- Comply with regulatory requirements (FDIC, Basel)
- Provide a scorecard that is able to generalize better to the entire credit application population.

Reject Inference Techniques

- Three common techniques for reject inference:
 - Hard Cutoff Augmentation
 - 2. Parceling Augmentation
 - 3. Fuzzy Augmentation (DEFAULT in SAS)

- Build a scorecard model using the known good/bad population (accepted applications)
- 2. Score the rejected applications with this model to obtain each rejected applicant's probability of default and their score on the scorecard model.
- 3. Create weighted cases for the rejected applicants weight applied is the "rejection rate" which adjusts the number of sampled rejects to accurately reflect the number of rejects from population.

- 4. Set a cut-off score level above which applicant is deemed good and below applicants deemed bad.
- Add inferred goods and bads with known goods and bads and rebuild scorecard.

Parceling Augmentation

- Build a scorecard model using the known good/bad population (accepted applications)
- 2. Score the rejected applications with this model to obtain each rejected applicant's probability of default and their score on the scorecard model.
- 3. Create weighted cases for the rejected applicants weight applied is the "rejection rate" which adjusts the number of sampled rejects to accurately reflect the number of rejects from population.

Parceling Augmentation

- 4. Define score ranges manually or automatically with simple bucketing.
- 5. The inferred good/bad status of the rejected applicants will be assigned randomly and proportional to the number of goods and bads in the accepted population within each score range.
- 6. If desired, apply the event rate increase factor to P(bad) to increase the proportion of bads among the rejects (oversampling with the rejects)
- 7. Add the inferred goods and bads back in with the known goods and bads and rebuild the scorecard.

	Accepted Applicants				Rejec	cted Appli	cants
Score Range	# Bad	# Good	% Bad	%Good	Rejects	# Inferred Bad	# Inferred Good
< 655	0	0	0%	0%	5	?	?

	Accepted Applicants				Rejec	cted Appli	cants
Score Range	# Bad	# Good	% Bad	%Good	Rejects	# Inferred Bad	# Inferred Good
< 655	0	0	0%	0%	5	5	0

Assume bad if no information to prove otherwise

	Į.	Accepted A	Applicant	Rejected Applicants			
Score Range	# Bad	# Good	% Bad	%Good	Rejects	# Inferred Bad	# Inferred Good
< 655	0	0	0%	0%	5	5	0
655 – 665	300	360	45.5%	54.5%	190	?	?

	Į.	Accepted A	Applicant	Rejected Applicants			
Score Range	# Bad	# Good	% Bad	%Good	Rejects	# Inferred Bad	# Inferred Good
< 655	0	0	0%	0%	5	5	0
655 – 665	300	360	45.5%	54.5%	190	86	?

 $0.455 \times 190 \approx 86$

Randomly assign!

	Į.	Accepted A	Applicant	Rejected Applicants			
Score Range	# Bad	# Good	% Bad	%Good	Rejects	# Inferred Bad	# Inferred Good
< 655	0	0	0%	0%	5	5	0
655 – 665	300	360	45.5%	54.5%	190	86	114

190 - 86 = 114

	F	Accepted A	Applicant	Rejected Applicants			
Score Range	# Bad	# Good	% Bad	%Good	Rejects	# Inferred Bad	# Inferred Good
< 655	0	0	0%	0%	5	5	0
655 – 665	300	360	45.5%	54.5%	190	86	114
665 – 675	450	700	39.1%	60.9%	250	98	152

```
parc <- seq(500, 725, 25)
accepts_scored$Score_parc <- cut(accepts_scored$Score, breaks = parc)</pre>
rejects scored$Score parc <- cut(rejects scored$Score, breaks = parc)
table(accepts scored$Score parc, accepts scored$bad)
parc perc <- table(accepts_scored$Score_parc, accepts_scored$bad)[,2] /</pre>
                    rowSums(table(accepts scored$Score parc, accepts scored$bad))
rejects$bad <- 0
rej bump <- 1.25
for(i in 1:(length(parc) - 1)) {
    for(j in 1:length(rejects scored$Score)) {
        if((rejects scored$Score[j] > parc[i]) &
            (rejects_scored$Score[j] <= parc[i+1]) &</pre>
            (runif(n = 1, min = 0, max = 1) < (rej bump*parc perc[i]))) {
            rejects$bad[j] <- 1</pre>
table(rejects scored$Score parc, rejects$bad)
rejects$weight <- ifelse(rejects$bad == 1, 2.80, 0.59)</pre>
rejects$good <- abs(rejects$bad - 1)</pre>
comb parc <- rbind(accepts, rejects)</pre>
```

```
parc <- seq(500, 725, 25)
accepts_scored$Score_parc <- cut(accepts_scored$Score, breaks = parc)</pre>
rejects scored$Score parc <- cut(rejects scored$Score, breaks = parc)</pre>
table(accepts scored$Score parc, accepts scored$bad)
parc perc <- table(accepts_scored$Score_parc, accepts_scored$bad)[,2] /</pre>
                    rowSums(table(accepts scored$Score parc, accepts scored$bad))
rejects$bad <- 0
rej bump <- 1.25
for(i in 1:(length(parc) - 1)) {
    for(j in 1:length(rejects scored$Score)) {
        if((rejects scored$Score[j] > parc[i]) &
            (rejects_scored$Score[j] <= parc[i+1]) &</pre>
            (runif(n = 1, min = 0, max = 1) < (rej bump*parc perc[i]))) {
            rejects$bad[j] <- 1</pre>
table(rejects scored$Score parc, rejects$bad)
rejects$weight <- ifelse(rejects$bad == 1, 2.80, 0.59)</pre>
rejects$good <- abs(rejects$bad - 1)</pre>
comb parc <- rbind(accepts, rejects)</pre>
```

Fuzzy Augmentation

- Build a scorecard model using the known good/bad population (accepted applications)
- 2. Score the rejected applications with this model to obtain each rejected applicant's probability of being good, P(Good), and probability of being bad, P(Bad).
- 3. Do not assign a reject to a good/bad class create two weighted cases for each rejected applicant using P(Good) and P(Bad).

Fuzzy Augmentation

- Multiply P(Good) and P(Bad) by the user-specific rejection rate to form frequency variables.
- 5. For each rejected applicant, create **two observations** one observation has a frequency variable (rejection weight × P(Good)) and a target variable of 0; other observation has a frequency variable (rejection weight × P(Bad)) and a target variable of 1.
- 6. Add inferred goods and bads back in with the known goods and bads and rebuild the scorecard.

Fuzzy Augmentation

```
rejects scored$pred <- predict(initial score, newdata = rejects scored,
                                 type = 'response')
rejects_g <- rejects</pre>
rejects b <- rejects
rejects g$bad <- 0
rejects g$weight <- (1 - rejects scored$pred)*2.80
rejects_g$good <- 1</pre>
rejects b$bad <- 1
rejects_b$weight <- (rejects_scored$pred)*0.59</pre>
rejects b$good <- 0
comb_fuzz <- rbind(accepts, rejects_g, rejects_b)</pre>
```

Reject Inference Techniques

- Three common techniques for reject inference:
 - Hard Cutoff Augmentation
 - 2. Parceling Augmentation
 - 3. Fuzzy Augmentation (DEFAULT in SAS EM)
- There are other techniques as well, but are not as highly recommended.

- Assign all rejects to bads.
- Assign rejects in the same proportion of goods to bads as reflected in the accepted data set.
- 3. Similar in-house model on different data.
- 4. Approve all applicants for certain period of time.
- 5. Clustering
- 6. Memory based reasoning

- 1. Assign all rejects to bads
 - Appropriate only if approval rate is very high (ex. 97%) and there is a high degree of confidence in adjudication process.
- 2. Assign rejects in the same proportion of goods to bads as reflected in the accepted data set.
- 3. Similar in-house model on different data.
- 4. Approve all applicants for certain period of time.
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- 1. Assign all rejects to bads.
- Assign rejects in the same proportion of goods to bads as reflected in the accepted data set.
 - Assignment done completely at random!
 - Valid only if current system has no consistency.
- 3. Similar in-house model on different data.
- 4. Approve all applicants for certain period of time.
- Clustering
- 6. Memory based reasoning

- 1. Assign all rejects to bads.
- 2. Assign rejects in the same proportion of goods to bads as reflected in the accepted data set.
- 3. Similar in-house model on different data.
 - Performance on similar products used as proxy.
 - Hard to pass by regulators.
- 4. Approve all applicants for certain period of time.
- Clustering
- 6. Memory based reasoning

Other Reject Inference Techniques

- 1. Assign all rejects to bads.
- 2. Assign rejects in the same proportion of goods to bads as reflected in the accepted data set.
- 3. Similar in-house model on different data.
- 4. Approve all applicants for certain period of time.
 - Provides actual performance of rejects instead of inferred.
 - Might be "legal" problems...
- 5. Clustering
- 6. Memory based reasoning

Other Reject Inference Techniques

- 1. Assign all rejects to bads.
- 2. Assign rejects in the same proportion of goods to bads as reflected in the accepted data set.
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FINAL SCORECARD CREATION

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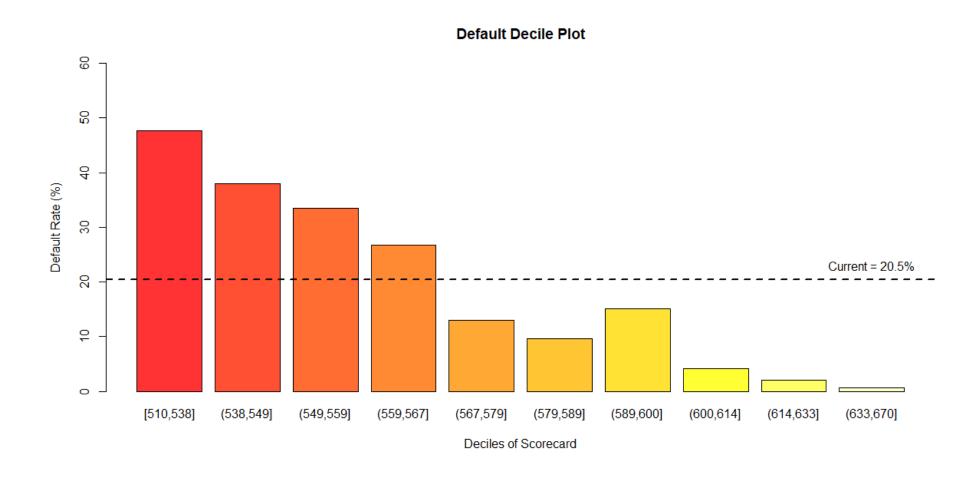
• Final Model Assessment

Final Scorecard Creation

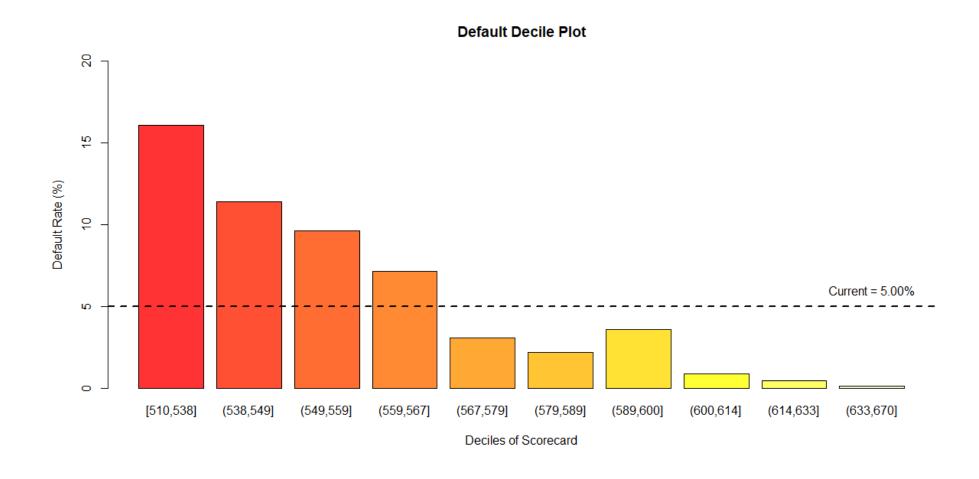
- The mechanics of building the final scorecard model are identical with the initial scorecard creation except that analysis is performed after reject inference.
- Accuracy Measurements:
 - Repeat review of the logistic model estimated parameters, life, KS, ROC, etc.

- A new scored should be better than the last in terms of one of the following:
 - Lower bad rate for the same approval rate.
 - Higher approval rate while holding the bad rate constant.

Default Decile Plot

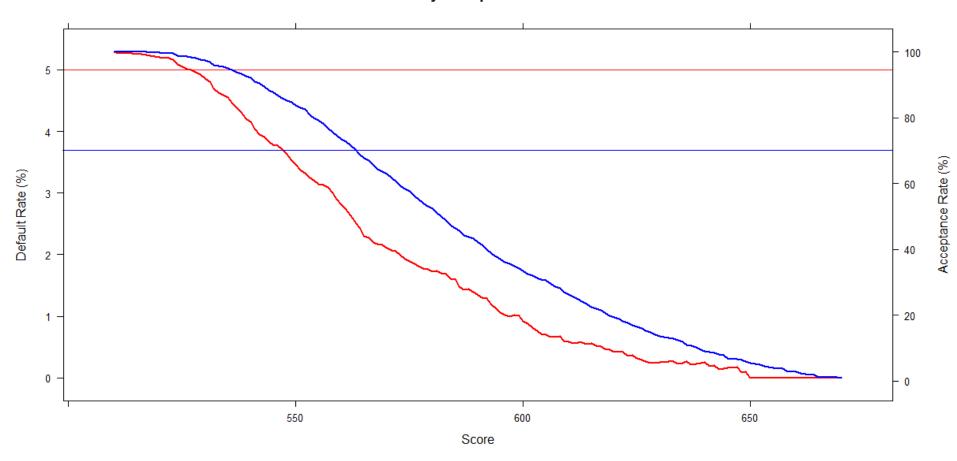


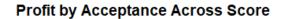
Default Decile Plot

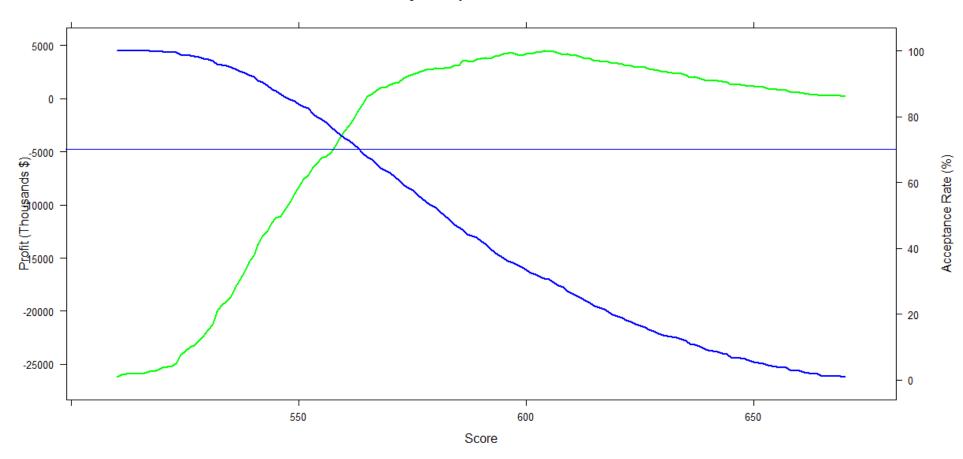


- Trade-off Plots:
 - The reference lines of approval rate and event (bad) rate are predefined by analyst.
 - How much risk are you willing to take on?

Default Rate by Acceptance Across Score



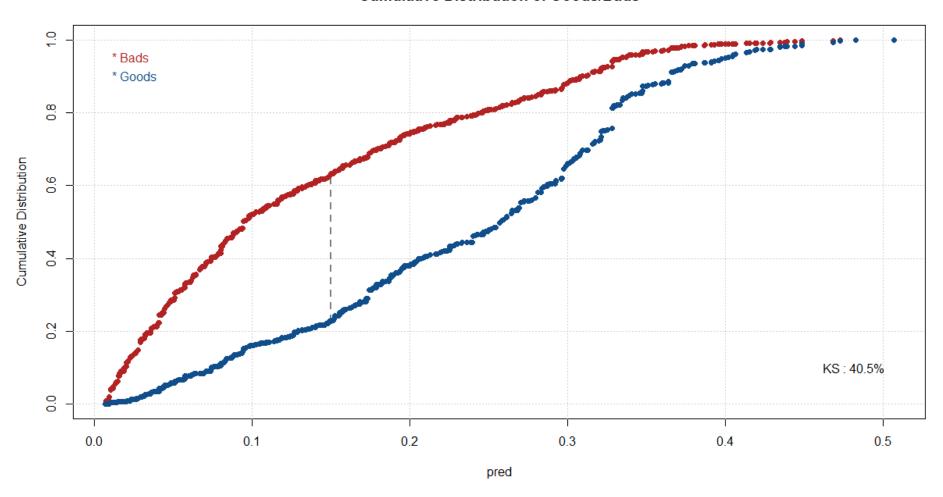




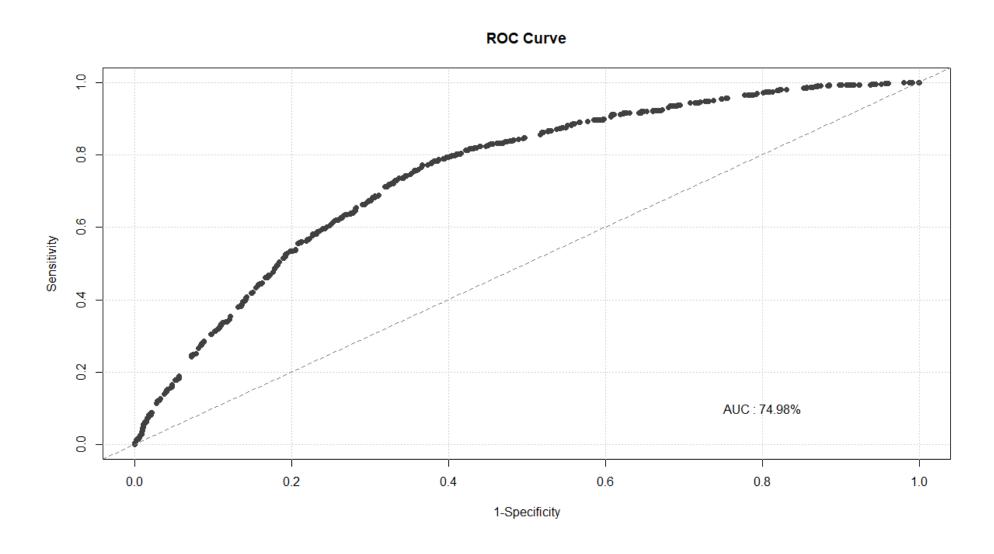
- Setting Multiple Cut-offs Example:
 - Anyone who scores above 210 points is accepted automatically.
 - Anyone who scores below 190 is declined.
 - Any scores in between 190 and 210 are referred to manual adjudication.

Final Scorecard – Example

Cumulative Distribution of Goods/Bads



Final Scorecard – Example





CREDIT SCORING MODEL EXTENSIONS

Lack of Interactions

- Benefits of tree based algorithms are inherent interactions of every split of the tree.
 - Also a detriment to interpretation.

Multi-stage Model

- Benefits of tree based algorithms are inherent interactions of every split of the tree.
 - Also a detriment to interpretation.
- Multi-stage model:
 - Decision Tree to initially get a couple of layers of splits.
 - Build logistic regression based scorecard in each of the splits.
 - 3. Interpretation is now within a split (sub-group) of the data.

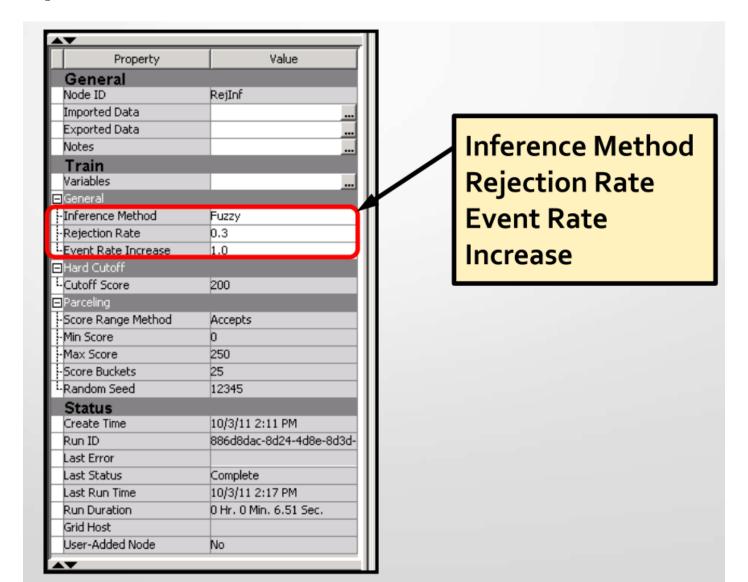
Machine Learning

- Model interpretation is KEY in the world of credit scoring.
- Scorecard layer may help drive interpretation of machine learning algorithms, but regulators are still hesitant.
- Great for internal comparison and variable selection.
 - Build a neural network, tree based algorithm, etc. to see if model is statistically different than logistic regression scorecard.
 - Empirical examples have shown WOE based logistic regressions perform very well in comparison to more complicated approaches.

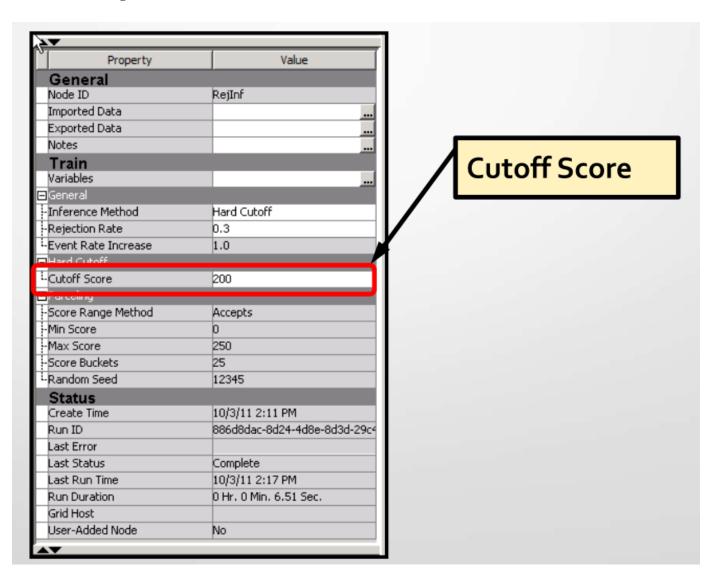


REJECT INFERENCE NODE IN SAS EM

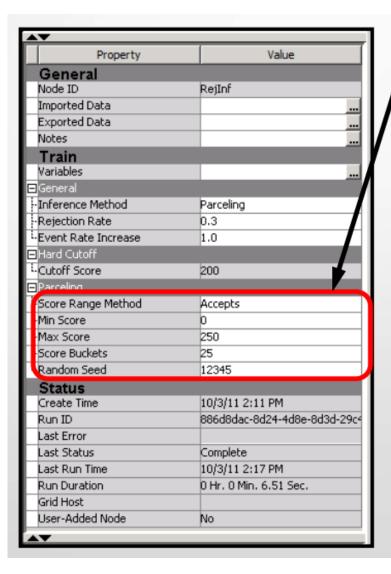
General Options



Hard Cut-off Options



Parceling Options



Score Range Method Min Score Max Score Score Buckets Random Seed