My name is Eduardo Serpa, I am 23 years old, I have a degree in Systems Analysis and Development and I currently work as a Support Analyst at the Vice-Governor's Office of the State of Ceará. I have solid experience in technical support for users, hardware maintenance, Windows and Linux environments, Active Directory administration, Google Workspace, as well as infrastructure monitoring through Proxmox and Grafana.

In recent months, I have been directing my career towards the area of Information Security, focusing on best practices, data protection and user awareness. In this context, I have already developed and conducted internal training on digital security and conscious use of technological resources, reinforcing the culture of information security among the employees of the agency where I work. In addition, I am in the process of obtaining professional certification in Cybersecurity from Google and have already completed the Fortinet Security Awareness course, demonstrating my commitment to continuous learning and best practices in the area.

My goal is to grow as an Information Security professional, contributing to safer digital environments and collaborating with organizations in preventing risks and facing current cybersecurity challenges.