Most relevant results

- 79% of consumers prefer physical stores to buy clothing
- 50% of these usually buy in malls
- "People who bought online and picked up at a physical store bought more products than what they planned to"
 - Via Varejo

"Experience is the marketing by itself now. Stores that don't offer experiences are simply useless"

Joe Pine - Consumer Disruption specialist | Author of The Experience Economy "The future of physical retail in a post digital world"