



Carlos Pimentel

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Website: <https://react-resume-cp.vercel.app/>

● SUMMARY

Python and Web Developer with a robust background in Geographic Information Systems (GIS) and software development. With over a decade of experience in IT industry. I have honed my skills in Python programming, web development, and project management. I excel in creating dynamic web applications and websites, leveraging my expertise in geospatial data management and visualization. My proven track record includes delivering high-quality solutions for diverse projects, underpinned by strong problem-solving abilities, attention to detail, and analytical skills. My skill set encompasses critical analysis, innovative design, and a commitment to customer satisfaction. Whether developing web apps with Python, managing projects, or crafting user-centric web solutions, I am dedicated to meeting and exceeding user needs with a passion for technology and innovation.

● WORK EXPERIENCE

12-2023 - CURRENT Remote, Portugal

SOFTWARE SUPPORT ANALYST II SOVOS

Provide technical support on regular production issues, processes, and procedures; resolve product and service concerns or opportunities by utilizing product knowledge and organization acumen. Act as the subject-matter expert for multiple products or functions. Develop relationships internally and externally that foster collaboration; maintain a knowledge level of support areas conducive for effective analysis of solutions. API management testing and integration. Maintain appropriate record of resolution through the CRM system. Analyze XML, JSON, Python and Java connections between company system and client, draw UML for process improvement, agile project management.

Stack: XML, JSON, API (interfaces), Agile, LucidChart, Jira, Amazon Managed Grafana, Salesforce CRM.

06-2023 - 09-2023 Manteigas, Portugal

GEOREFERENCING TECHNICIAN CIMBSE (INTERMUNICIPAL COMMISSION OF BEIRAS AND SERRA DA ESTRELA)

Stack: Excel, Google Earth PRO, AutoCAD Map, Maps.

01-2023 - 06-2023 Manteigas, Portugal

GEOREFERENCING TECHNICIAN AUDITA ENTERPRISE CABINET

Stack: Excel, Google Earth PRO, AutoCAD Map, Maps.

01-2020 – 12-2022 Luanda, Angola

SOFTWARE DEVELOPER SELF EMPLOYED

Stack: JavaScript, Python, Java, J2EE, IntelliJ, Eclipse, REST, Spring, Spring Boot, Agile, Excel, Jira, ArcGIS pro, Google Earth PRO, Confluence, Zoho CRM, Power BI (DAX).

01-2014 - 12-2019 Luanda, Angola

WEB DEVELOPER SELF EMPLOYED

During this role I have created web design prototypes, websites using WordPress CMS and vanilla JavaScript.

Stack: HTML, HTML5, PHP, Python3, JavaScript, PowerShell, Bash, Github, GIT, CSS3, PHP 7, WordPress CMS, Figma.

04-2018 - 12-2019 Luanda, Angola

GEOGRAPHIC INFORMATION SYSTEMS TECHNICIAN XL-GEO

Stack: Google Earth PRO, AutoCAD, Geoserver, PostgreSQL/PostGIS, ArcGIS.

01-2012 - 12-2013 Luanda, Angola

SOFTWARE SUPPORT ENGINEER MULTIMEDIA LIBRARY

Stack: Customer Support, Information Management, MS Office, Troubleshooting.

06-2006 - 01-2009 Luanda, Angola

BUSINESS ANALYST SCHLUMBERGER TECHNICAL SERVICES INC.

Stack: XML, HTML, Siebel CRM Base, Oracle 9, SQL, HTML5.

● EDUCATION AND TRAINING

09-2022 – 10-2024 **MSC. GEOGRAPHIC INFORMATION SYSTEMS**, UNIVERSITY OF BEIRA INTERIOR

03-2012 - 08-2017

GEOLOGY, TECHNICAL UNIVERSITY OF ANGOLA

04-2018

WEB DESIGN, UNIVERSITY OF CAPETOWN

04-2020

JAVA PROGRAMMING AND SOFTWARE ENGINEERING FUNDAMENTALS SPECIALIZATION,

COURSERA | DUKE UNIVERSITY

09-2020

DIVIDE AND CONQUER, SORTING AND SEARCHING, AND RANDOMIZED ALGORITHMS,

COURSERA | STANFORD ONLINE
11-2020
GRAPH SEARCH, SHORTEST PATHS, AND DATA STRUCTURES, COURSERA | STANFORD
ONLINE
12-2022
BUILDING_WEB_GIS_JAVA, UDEMY
04-2023
3D VISUALIZATION TECHNIQUES USING ARCGIS, ESRI
04-2023
GEOSTATISTICAL INTERPOLATION_ CREATING A 3D PREDICTION SURFACE, ESRI
07-2023
GOOGLE PROJECT MANAGEMENT, COURSERA | GOOGLE
07-2023
DJANGO IN REAL LIFE - BUILD COMPLEX RESTAURANT PLATFORM, UDEMY
08-2023
GOOGLE DATA ANALYTICS, COURSERA | GOOGLE
10-2023
VISUALIZING DATA USING ARCGIS API FOR PYTHON, ESRI
04-2024
AWS TECHNICAL ESSENTIALS, AWS SKILL BUILDER

● LANGUAGE SKILLS

Mother tongue(s): **Portuguese;**

Other language(s): **English - Fluent;**

| | UNDERSTANDING | | SPEAKING | | WRITING |
|----------------|---------------|---------|-------------------|--------------------|---------|
| | Listening | Reading | Spoken production | Spoken interaction | |
| Spanish | B2 | B2 | B2 | B2 | B2 |
| French | A1 | A1 | A1 | A1 | A1 |

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Java | Python | J2EE | IntelliJ | Eclipse | REST | Spring | Spring Boot | XML | JSON | API | Docker | Jenkins | MongoDB (interfaces) | Agile | Excel | LucidChart | Jira | Amazon Managed Grafana | Salesforce CRM | ArcGIS pro | Google Earth PRO | Confluence | Zoho CRM | Power BI (DAX) | AutoCAD Map | Maps | HTML | Siebel CRM Base | Oracle 9 | SQL | HTML5 | PHP | Python3 | JavaScript | PowerShell | Bash | Github | GIT | CSS3 | PHP 7 | WordPress CMS | AutoCAD | Geoserver | PostgreSQL/PostGIS | ArcGIS | Customer Support | Information Management | MS Office | Troubleshooting | Figma