CARL REED

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Profile

I am an energetic, confident, positive and extremely creative individual. I am computer literate in all aspects of computing, through educational studies and through constantly studying, researching and challenging my own abilities. I have the ability to work as part of a team supporting my colleagues as well as using my own initiative. Learning to new heights and levels to work towards any type of challenge, whilst enjoying helping to support my colleagues and always rising to the occasion.

Key Skills

- ✓ Professional approach to customers care
- ✓ Numerate and computer literate
- ✓ Team player
- ✓ Highly flexible to working hours
- ✓ Excellent communication skills both verbally and written
- ✓ Capable to adapting to new environments
- ✓ Self motivated and determined
- ✓ Experience dealing with customers
- ✓ Office application skilled: word, excel, outlook, etc.
- ✓ Touch typing skills
- ✓ Web designer skilled in PHP and dynamic CSS3, LAMP (Linux, Apache, MySql, PHP, HTML5)
- ✓ Adobe creative suite; Photoshop, Flash, Dreamweaver, etc.
- ✓ Hardware and software engineer; Building and problem solving Operating Systems & Hardware Technicals.
- ✓ AD/Server manager 2016, Drive Pooling / RAID, VNC Remote Administration, With Windows OS/Server R2 Linux Mac Terminal
- Networking Cisco Routing WAN & LAN Networking, CCNA, UTP, STP CAT5 CAT7 Straight Through & Port Forwarding

Employment History

2004 – Present	Web designer (Freelancing)	Creating elegantly designed websites for all genres of business and purposes from e-commerce, server workstation, to dynamic PHP edited CSS layouts. From a list of businesses across the UK to globally international businesses.
2004 - Present	Computer engineer (Freelancing)	Building and modify computers for a personal use and business environment. Beta testing OEMs and software based applications before it is sold at retailers.
2008 – 2009	GAME (Grantham)	Sales assistant; stock count and customer assistants. Replenishment stock on the shop floor
2008 – 2009	Tokyo Toys (London)	Sales assistant; stock count and customer assistants. Replenishment stock on the shop floor.
2010 – 2013	CEX (London)	Store Supervisor, Prioritizing Staff, Troubleshooting software operating systems and hardware technicals. Installing/restoring operating systems and firmware's + installing company software and POS. Opening and closing the store
2014 – 2017	Dreamstem - Dreamstem.org	Full scale web-portfolio from social-networks to socail-gaming. TortoiseSVN + GIT Subversion control, windows server, linux/unix server administration. (SOLD-Project) to - Developing Research Education Access for Minorities
2018 – 2019	DSG – Currys - PCworld / Carphone	Troubleshooting software operating systems and hardware technicals. Installing/restoring operating systems and firmware's + installing company software and POS. Floor sales and customer service.

Computers, Art, Japanese Culture and Language, in my spare time I've successfully started up my website www.sonikuanime.com. Themed of my interest in Anime (Japanese animation), it was an excellent way to share my interest with others all over the world.

Reference is available on request.

Full Employment History

2004 - Present 2004 - Present	Web designer (Freelancing) Computer engineer (Freelancing)	Creating elegantly designed websites for all genres of business and purposes from e-commerce, server workstation, to dynamic PHP edited CSS layouts. From a list of businesses across the UK to globally international businesses. Building and modify computers for a personal use and business environment.
2005 – 2005	PC STOP (London)	Beta testing OEMs and software based applications before it is sold at retailers. Customers and calls support service 1 st + 2 nd line support, Virtual Machine, Troubleshooting Microsoft software operating systems and hardware technicals
2005 – 2005	KONAMI - ATEI - Exhibition show held at Earls Court	BETA Testing Different Arcade Machines ,Selling Different Machines And Helping With Any Enquiries Made, Participating In Business Presentations, Demonstrating Company Products, Being Enthusiastic
2006 – 2006	House and Home Staging LTD	Designing and preparing dynamic Web Pages, Setting up emails and domain names (www.houseandhomestaging.co.uk). Designing and preparing artwork (business cards, letter heads, compliments slips etc.)
2007 – 2007	THE hair BAND LTD (Grantham)	Designing and preparing dynamic Web Pages, Setting up emails and domain names (www.thehairband.co.uk).
2008 – 2008	Millionaires Casino LTD (Grantham)	Designing and preparing dynamic Web Pages, and video editing Setting up emails and domain names for (www.millionairescasino.co.uk)
2008 – 2009	GAME (Grantham)	Sales assistant; stock count and customer assistants. Replenishment stock on the shop floor.
2010 – 2010	All Training Matters LTD (London)	Designing and preparing dynamic Web Pages, and video editing Setting up emails and domain names for (www.alltrainingmatters.co.uk)
2010 – 2010	Tokyo Toys (London)	Sales assistant; stock count and customer assistants. Replenishment stock on the shop floor.
2010 – 2012	CEX (London)	Store Supervisor, Prioritizing Staff, Troubleshooting software operating systems and hardware technicals. Installing/restoring operating systems and firmware's Android IOS ext + installing company software and POS. Opening and closing the store.
2013 - 2013	Get Paid UK (London)	Store Technician, Building and modify computers for a personal use and business environment. Beta testing OEMs and software based applications before it is sold. iPhone Repair and other high end electronics repair.
2014 - 2017	Dreamstem.org (personal)	Full scale web-portfolio from social-networks to socail-gaming.
2017 - 2018	DSG – Currys - PCworld / Carphone	Troubleshooting software operating systems and hardware technicals. Installing/restoring operating systems and firmware's + installing company software and POS. Floor sales and customer service.

Full Educational History

1999 – 2004	School – Secondary	English – (c) Maths - (c) Science - (c)
2004 – 2005	National Diploma for I.T. Practitioners	Building and modify computers for a personal use and business environment.
		Beta testing OEMs and software based applications before it is sold at retailers.

2005 – 2005 **Dynamic HTML + CSS** BTEC

PASS - TWO WEEKS EARLY

2015 – Present University degree Computer Science BSc (Honours)