Updating Firmware for PRT-IVO-IF

https://incontrol.zendesk.com/hc/en-us/articles/360000817335-Updating-Firmware-for-PRT-IVO-IF

WHAT YOU WILL NEED

- TFTP WinAgent software (tftp.exe
- PRT-IVO-IF firmware.

STEPS

You will need to browse to the Inovonics receiver and select the 'Device' page, and put the module into boot mode from there.

Let's say your PRT-IVO-IF is on IP address 192.168.1.3, and you have saved the TFTP Winagent file (tftp.exe) to location C:\ICT, and also saved the firmware file (PRT_IVO_IF_App_hw_208_5150_000_ver_1_00_bd_021_r_H08A.bin) to C:\ICT.
If you haven't saved the files into C:\ICT, you'll need to substitute your chosen location in the instructions below.
• Open up command prompt
• Type: cd C:\ICT
• Type: tftp -v -i 192.168.1.3 PUT PRT_IVO_IF_App_hw_208_5150_000_ver_1_00_bd_021_r_H08A.bin

Your command window should fill up with 'packet received' messages while the file transfer Is being processed.

If the command window isn't filling with 'packet received' messages it is likely due to the Windows firewall. Disable the firewall and try again.

Bring your PRT-IVO-IF back online with your WX. You should find that the firmware version is now listed as 1.00 build 021

IF YOU HAVE A PROBLEM

Please create a Support ticket or give us a call on the below numbers.
New Zealand: 0800-428-111