Micro-Level Natural Interaction with Information Systems: An International Screenshots Comparison

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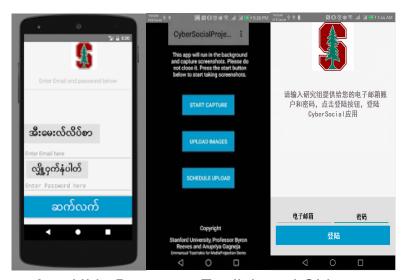
Introduction

Is human-smartphone interaction similar across highly varied contexts?

USA	Longest time and high maturity with mobile / internet media		
MYANMAR	Recent transition and sudden widespread adoption of mobile / internet media		
CHINA	Growing mobile / internet media under authoritarian control		

Method: longitudinal checks, is the screen on?

Using a novel android app, participants' smartphone screens were tracked at five-second intervals.



App UI in Burmese, English and Chinese

We analyze the timestamps of screenshots to measure phone usage.

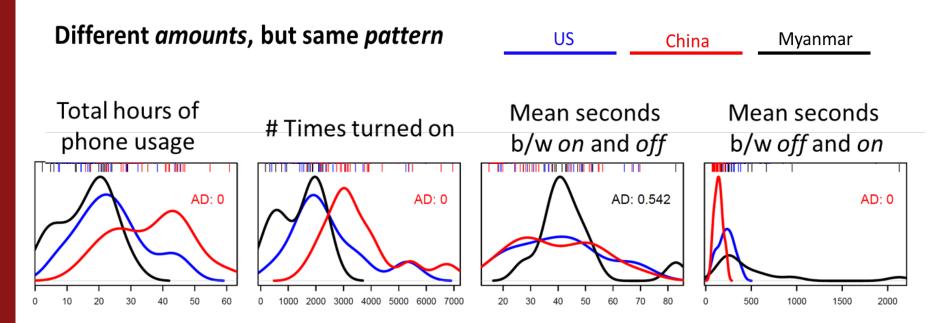
Ages 22-30

One week of screenshot collection

Data

	Both genders without outliers		
Country	US	MM	CN
Sample size	18	12	23
Average hours of phone usage	24	16	36
Average # times turned on	2415	1396	3583
Mean seconds b/w on and off	41	45	40
Mean seconds b/w off and on	151	534	141

Results



Distributions of individuals' phone usage metrics, by 4 sample styles, over 7 days in 2017. Red Anderson-Darling (AD) test p-values indicate significantly different distributions.

Conclusion

Screen time

China > US > Myanmar, heavier phone activity among participants in China.

Mean session length

Similar distributions of average time between phone-on and off.

Basic implications

Participants in China, US, and Myanmar use their phones for differing lengths of time overall, but keep their attention on the phone for similar time durations each time they turn the phone on.

Substantive implications

Suggests similarity in human-smartphone interaction in three highly varied contexts.

Thank you

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