CARMELLE ETELKA PROSPER

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WORK EXPERIENCES

2016 Present

CUSTOMER SERVICE/GRAPHIC DESIGNER

CHI Multi Services , Miami, Fl

Answering incoming phone calls. Receiving and sorting daily mail/deliveries/couriers. Ordering office supplies and keeping stock inventory. Keeping updated offoce cost and expenses. Performing other clerical duties such as faxing and Photocopying

2008 Present

GRAPHIC DESIGNER

FREELANCE, IDENTITY, HAITI

Syndicated graphic design contracts for multiple firms, governmental organizations, aid/relief groups, secondary clientele and regional publications.

2014 2016

COMMUNICATION/ BRAND MANAGER

SOCOSER S.A., HAITI

- Manage staff, prepare work schedule and assign specific duties to trade marketing team
- Endure branding guidelines were respected across all out-going materials
- Develop 360 campaign to increase company revenues
- Negotiate with vendors to ensure all material productions stayed within marketing budget

2013 2014

COMMUNICATION MANAGER

NUTV, HAITI

- Assist sales team in strategy to increase sales revenues
- Develop sales strategies through marketing to increase company revenues
- Develop 360 campaign
- Keep the customer informed of new trend on TV: tv shows, movies, events, posting them on Facebook and twitter.
- Sending payment reminder to customer through SMS platform to ensure on time payment

2013

SPONSORSHIP EVENT MANAGER

DIGICEL, HAITI

- Plan and manage all events: sponsored or in house events
- Ensure that all sponsorship events would increase companies revenues: e.g. selling phone cards during events
- Filter all events request to stay within company sponsorship budget

2011 2013

COMMUNICATION / BRAND MANAGER

VOILA/COMCEL, HAITI

- Put in place a team of 2 graphic designers and Social Media
- Manage existing Trade Marketing Team
- Proof read of all marketing materials before final production
- Work closely with procurement to find the best prices from vendors to decrease company expenses
- Remotely work with local and international agencies to develop full campaign

2004 2008

HEAD, GRAPHIC DESIGN.

B EDITIONS AREYTOS, HAITI

- Lead a team 2 graphic designers and a copywriter
- Structured the Design department: each graphic designer has a specific task in the process design
- Establish guidelines for the book cover layout and payout layouts

2003

JUNIOR GRAPHIC DESIGNER

2004

PUBLIGESTION, ADVERTISING AGENCIE, HAITI

- Deputizing for the Senior Graphic Designers
- Responsible of concept creation for all forms of visual advertising

EDUCATION

2000

THE ART INSTITUTE OF PHILADELPHIA

2002

ASSOCIATE DEGREE

- Dean's list
- Best of quarter
- Outstanding achievement

1991

SAINTE ROSE DE LIMA

1998

HIGH SCHOOL

1986

SAINTE ROSE DE LIMA

1991

ELEMENTARY AND MIDDLE SCHOOL

QUALITIES

- Leadership
- Team Player
- Multi-tasking
- Hard working
- Proactiv
- Strong work ethic

SKILLS

- Photoshop
- Illustrator
- InDesign
- Logo Design
- Branding
- MS Office

LANGUAGES

- English
- \bullet French
- Link to my porfolio: behance.net/etelkaprosper