

# Carmelo Chapman

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BlueCross Intern

## About Me

I am a student at East Tennessee State University (ETSU) pursuing a Bachelor of Science in Computing with a focus on Information Systems. Through ETSU's partnership with BlueCross BlueShield of Tennessee (BCBST), I am part of the BlueSky program, which allows me to complete my degree in just 27 months. This accelerated program provides me with hands-on experience and industry connections, preparing me for a successful career in technology and information systems.

## Work Experience

### Cloud Operations & Containers Intern

BlueCross Blue Shield of Tennessee | January 2025 - May 2025

Supported cloud operations initiatives by assisting with containerization processes, learning cloud-native tools, and collaborating with team members to improve deployment efficiency.

### Data Management Intern

BlueCross Blue Shield of Tennessee | June 2025 - August 2025

Assisted with enterprise data management projects, including maintaining data integrity, supporting database operations, and contributing to analytics tasks to improve business insights.

### Membership & Enrollment Intern

BlueCross Blue Shield of Tennessee | August 2025 - December 2025

Worked with the commercial enrollment processing team to coordinate open enrollment activities, communicate with vendors, and ensure accurate and timely processing of member enrollment data.

## Skills

Communication

Adaptability

Patience

Interpersonal Skills

C# Programming  
Python Programming  
Structured Query Language (SQL)  
API Development  
Data Analytics  
Web Development

## Education

East Tennessee State University, Johnson City, TN

- B.S. in Computing w/ Information Systems Concentration
- Expected Graduation December 2025
- GPA 3.3/4.0
- Dean's List: Fall 2023, Spring 2025

Chattanooga State Community College, Chattanooga, TN

- Dual Enrollment
- ENGL 1010, ENGL 1020
- GPA 3.5/4.0

## Professional Development

BlueSky Tennessee Institute

27-month Accelerated Bachelor's Program

- Internships in various IT sectors of BlueCross BlueShield of Tennessee
- Monthly Mentorship sessions with senior BlueCross executives and employees
- Facilitated discussions and activities aimed at practical application in professional settings

## Contact Information

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