## **UC INTERNAL STEPS**

## Name: buy shoe

- 1. The customer logins.
- 2. The customer requests to buy a new shoe.
- 3. The system shows a brand selection menu.
- 4. The customer selects a brand.
- 5. The system shows a menu containing the available shoes.
- 6. The customer selects a shoe.
- 7. The system opens a tab containing the image and price of the product.
- 8. The system gets available sizes from the Shoe Catalog System.
- 9. The customer selects a size and confirms.
- 10. The system prepares a blank payment form.
- 11. The customer enters payment and shipping information.
- 12. The customer confirms the order.
- 13. The system saves the order.
- 14. The seller confirms the order.
- 15. The system sends a confirmation email to the customer.

## **Extensions:**

- 2a. The customer requests to buy a used shoe: The system prepares the catalog of used shoes.
- 9a. The size is not available: The system rejects the choice of size.
- 10a. *The customer has already saved a payment method:* The system shows the data for the saved payment method.
- 11a. Payment details are incorrect: The system displays an error message and requests new data.
- 14a. The seller refuses the order: The system notifies the customer of the rejection of the order.