

CERTIFICATO N. 1090.2024
CERTIFICATE N.

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITA' DI
WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

ELLYSSE S.R.L.

VIA DANUBIO 19 - 42121 REGGIO EMILIA (RE) Italy

UNITA' OPERATIVE/OPERATIVE UNITS

VIA DANUBIO 19 - 42121 REGGIO EMILIA (RE) Italy

E' CONFORME ALLA NORMA *ITS IN COMPLIANCE WITH THE STANDARD*

ISO 9001:2015

PER LE SEGUENTI ATTIVITA' / *FOR THE FOLLOWING ACTIVITIES*

Progettazione, sviluppo e assistenza di soluzioni software di contact center omnicanale e assistenti virtuali in modalità on premises e cloud. Erogazione di servizi professionali di consulenza in ambito informatico.

Design, development and support of omnichannel contact center software solutions and virtual assistants in on-premises and cloud mode. Provision of professional IT consulting services.

Ulteriori informazioni riguardanti l'applicabilità dei requisiti ISO 9001:2015 possono essere ottenute consultando l'organizzazione
Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL
REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
*THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS*

DATE:	PRIMA CERTIFICAZIONE <i>FIRST CERTIFICATION</i>	EMISSIONE CORRENTE <i>CURRENT ISSUE</i>	SCADENZA <i>EXPIRY</i>
	06/10/2024	06/10/2024	06/10/2027



IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago



IAF: 33,35

MS N° 0005MS

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

La validità del certificato è subordinata a sorveglianza annuale e riesame completo del Sistema di Gestione con periodicità triennale
The validity of the certificate is submitted to annual audit and a reassessment of the entire Management System within three years



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/IMQ has issued an IQNET recognized certificate that the organization:

ELLYSSE S.R.L.

VIA DANUBIO 19 - 42121 REGGIO EMILIA (RE) Italy

has implemented and maintains a
Quality Management System

for the following scope:

Design, development and support of omnichannel contact center software solutions and virtual assistants in on-premises and cloud mode. Provision of professional IT consulting services.

which fulfills the requirements of the following standard:

ISO 9001:2015

Issued on: **2024/10/06**

Expires on: **2027/10/06**

Registration Number: **IT-1491921090.2024**



Alex Stoichitoiu
President of IQNET



Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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Colombia **ICS** Bosnia and Herzegovina **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea **LSQA** Uruguay **MIRTEC** Greece
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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com