



University  
of Regina

Go far, *Together.*

ENSE 374 – Software Engineering Management

## MediLocate

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## Table of Contents

1	Introduction.....	5
2	Design Problem.....	6
2.1	Problem Definition/Business Case.....	6
2.2	Project Charter.....	6
3	Solution.....	7
3.1	Solution 1.....	7
3.2	Solution 2.....	7
3.3	Final Solution.....	7
3.3.1	Components.....	7
3.3.2	Features.....	7
3.3.3	Environmental, Societal, Safety, and Economic Considerations.....	7
3.3.4	Limitations.....	7
4	Team Work.....	8
4.1	Meeting 1.....	8
4.2	Meeting 2.....	8
4.3	Meeting 3.....	8
4.4	Meeting n.....	8
5	Project Management.....	9
6	Conclusion and Future Work.....	10
7	References.....	11
8	Appendix.....	12

- Proof read the text for typing and grammar mistakes.
- Follow the IEEE Bibliography style for the references by selecting "References/ Citations & Bibliography/ Style".

## List of Figures

## List of Tables

# 1 Introduction

Imagine a world where booking a medical appointment is as easy as ordering your favorite meal online—no more endless phone calls, no more waiting for days just to get a simple appointment. MediLocate brings this vision to life by developing a web-based application designed to revolutionize how Canadians book medical appointments.

The current process of scheduling appointments can be overwhelming and frustrating. Patients often face long wait times, struggle to connect with clinics, and find it difficult to secure an available slot. MediLocate is here to change that narrative. Our solution cuts through these challenges by offering a simple, intuitive platform where users can effortlessly book appointments online, anytime, anywhere. No more busy signals, no more stress—just a few clicks, and you're set.

With MediLocate, clinics can easily upload their addresses and share their schedules on a weekly, biweekly, or monthly basis, giving patients a clear and comprehensive view of available options. Imagine being able to see the availability of clinics near you at a glance—compare schedules, select the best fit for your needs, and book instantly. Users can log in, browse clinics by location, specialty, or even user reviews, making the process of finding healthcare as personalized as possible.

Our platform supports two types of logins: one for patients who want to schedule appointments and another for medical staff who need to manage their clinic's availability, update their schedules, and share important information with patients. This dual functionality ensures that clinics stay organized, and patients stay informed, all in real time.

MediLocate aims to create a seamless experience that benefits both patients and healthcare providers. By reducing wait times, eliminating communication barriers, and simplifying the entire appointment process, we're making healthcare more accessible, efficient, and stress-free for everyone involved. Whether you're a busy professional, a parent with a hectic schedule, or simply someone seeking timely healthcare, MediLocate is your partner in connecting you to quality care without the hassle.

The following sections will explore the design problem, potential solutions, our final approach, and the overall project management plan.

## 1 Design Problem

This section has the following two subsections:

Accessing healthcare should be a straightforward process, yet for many Canadians, it is anything but. Despite Canada's universal healthcare system, accessing timely medical care remains a significant challenge. Long wait times, difficulties in booking appointments, and limited clinic

availability often mean that patients cannot receive the care they need when they need it. This issue is not just an inconvenience—it can have serious health implications, delaying diagnoses and treatment for many individuals.

## 1.1 Problem Definition

Link to the [‘Business Case.’](#)

The healthcare system in Canada, is often plagued by accessibility issues. According to recent statistics, there are approximately 2.6 physicians per 1,000 people in Canada, which creates significant pressure on healthcare providers and makes accessing timely care a challenge. Studies show that nearly 30% of Canadians report difficulties in getting healthcare when they need it, and around 20% of patients experience delays that can exceed a week just to see a family doctor. This mismatch between the supply of healthcare services and the demand from patients leaves many people frustrated and, at times, unable to access essential care.

These accessibility issues have far-reaching effects on the health and well-being of Canadians. Long delays in obtaining healthcare can result in the worsening of medical conditions, increased anxiety, and decreased quality of life. People in rural and remote areas face even greater challenges due to the scarcity of healthcare facilities nearby, making it difficult to access even basic medical care without extensive travel. Additionally, the administrative burden placed on clinics by managing appointments manually adds inefficiencies and increases the likelihood of scheduling errors, further complicating the situation.

The lack of efficient scheduling also means that clinics face challenges in managing patient loads, leading to overbooked or underutilized resources. This inefficient system impacts not only patients but also healthcare providers who struggle to organize their time and offer timely services, which can ultimately lead to burnout and reduced quality of care.

## 1.2 Project Charter

Link to [‘Project Charter’](#)

## 2 Solution

An engineering design is iterative in nature!

In this section, we provide an account of some of the solutions our team brainstormed to implement the project. During our brainstorming sessions, we considered multiple approaches, each with different features and potential constraints. Some solutions lacked specific desired features, while others did not fully satisfy all the identified constraints. The iterative nature of engineering design helped us refine these ideas until we reached the final solution that best balanced all requirements.

MediLocate was conceived to bridge the gap in healthcare accessibility by providing a comprehensive platform where clinics can efficiently manage their availability while allowing patients to book appointments with ease. By offering a centralized system for clinic schedules, MediLocate will help reduce wait times, improve the efficiency of healthcare services, and ensure patients have access to the care they need when they need it.

### 2.1 Solution 1

One of the first solutions we brainstormed was to provide a platform where clinics could upload their schedules with full flexibility, whether weekly, biweekly, or monthly, to offer patients an up-to-date view of appointment availability. While this solution offered transparency to patients, allowing them to find open slots and take control of their healthcare, it lacked some critical features needed for a truly comprehensive service. Specifically, it did not address the need for automated reminders or the integration with electronic health records (EHR), which are essential for providing a seamless and efficient experience for both patients and clinics.

### 2.2 Solution 2

This is an improved solution but might not be the final solution that you select. Give a brief description of this solution here.

### 2.3 Final Solution

This is the final solution. **Explain why it is better than other solutions.** You may use a table for comparison purposes. After providing the reason for selecting this solution, detail it below.

#### 2.3.1 Components

What components you used in the solution? What is the main purpose of using individual component? Provide a block diagram (with a numbered caption, such as Fig. 1) representing the connectivity and interaction between all the components.



### 2.3.2 Features

Give an account of all the features your solution has. These features may be tabulated (with a title) for improved comprehension.

### 2.3.3 Environmental, Societal, Safety, and Economic Considerations

Explain how your engineering design took into account environmental, societal, economic and other constraints into consideration. It may include how your design has positive contributions to the environment and society? What type of economic decisions you made? How did you make sure that the design is reliable and safe to use?

### 2.3.4 Limitations

Every product has some limitations, and so is the case with your design product. Highlight some of the limitations of your solution here.

## 3 Team Work

Since this is a group project, you must have a fair distribution of tasks among yourselves. To this end, you must hold meetings to discuss the distribution of tasks and to keep a track of the project progress.

### 3.1 Meeting 1

Provide Links to 'Meeting Agenda, Meeting Minutes, Change Request, Project Status Report, Issue Log' documents.

### 3.2 Meeting 2

Provide Links to 'Meeting Agenda, Meeting Minutes, Change Request, Project Status Report, Issue Log' documents.

### 3.3 Meeting 3

Provide a similar description here.

### 3.4 Meeting n

Provide a similar description here.

## 4 Project Management

Provide the link to 'Milestone-based Schedule' document. Use Gantt chart as well to show the progress of your work here. Mention all the tasks along with their predecessors. Provide the slack time of each task and identify the critical path.

## 5 Conclusion and Future Work

- A summary of what you achieved.
- Provide Link to 'Lessons Learned Report' document.
- While keeping the limitations of your solution, provide recommendations for future design improvements.

## 6 References

- Use the IEEE reference style.
- Do not put any reference if it is not cited in the text.

## **7 Appendix**

If you want to provide an additional information, use this appendix.