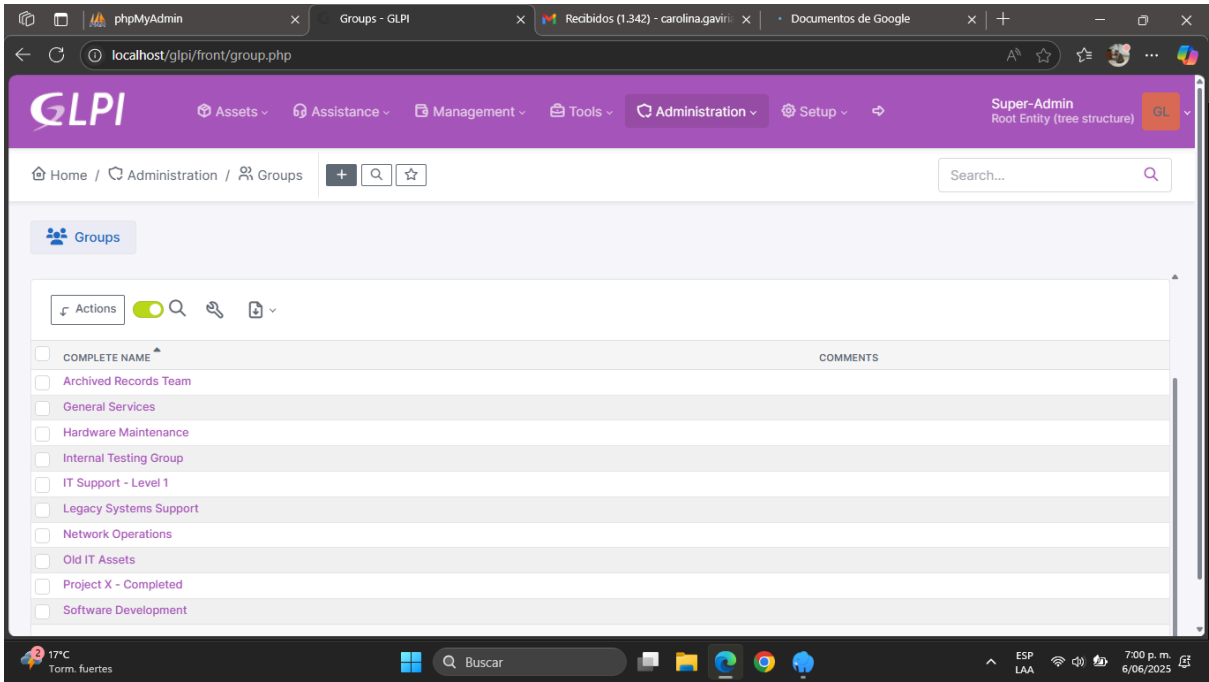
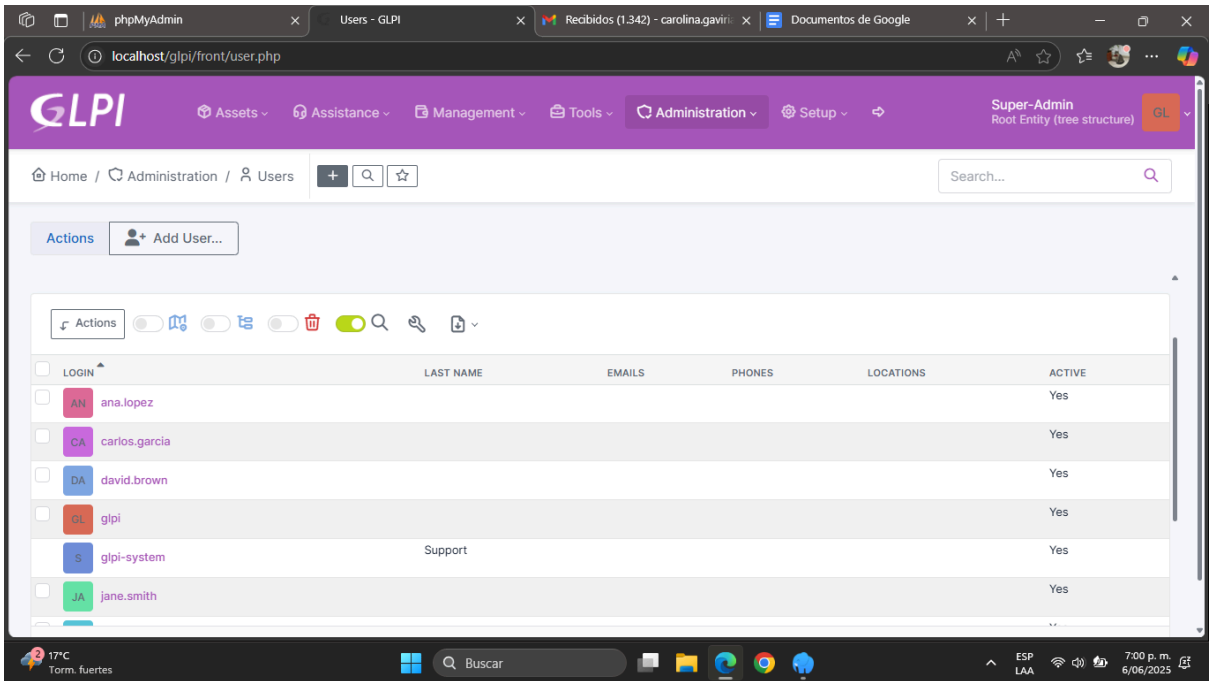


Grupos:



Usuarios:



phpMyAdmin Users - GLPI Recibidos (1.342) - carolina.gaviri Documentos de Google localhost/glpi/front/user.php

GLPI Assets Assistance Management Tools Administration Setup Super-Admin Root Entity (tree structure) GL

Home Administration Users Search...

Actions Add User...

Actions

		LAST NAME	EMAILS	PHONES	LOCATIONS	ACTIVE
<input type="checkbox"/>	LOGIN					
<input type="checkbox"/>	MA	maria.rodriquez				Yes
<input type="checkbox"/>	MI	mike.williams				Yes
<input type="checkbox"/>	NO	normal				Yes
<input type="checkbox"/>	PE	pedro.sanchez				Yes
<input type="checkbox"/>	PO	post-only				Yes
<input type="checkbox"/>	SA	sara.jones				Yes
<input type="checkbox"/>	TE	tech				Yes

17°C Torm. fuertes 7:00 p. m. 6/06/2025

Tickets:

phpMyAdmin Tickets - GLPI Recibidos (1.342) - carolina.gaviri Documentos de Google localhost/glpi/front/ticket.php

GLPI Assets Assistance Management Tools Administration Setup Super-Admin Root Entity (tree structure) GL

Home Assistance Tickets Search...

Actions

	ID	TITLE	STATUS	LAST UPDATE	OPENING DATE	PRIORITY	REQUESTER - REQUESTER	ASSIGNED TO - TECHNICIAN	CATEGORY	TIME TO RESOLVE
<input type="checkbox"/>	8	Request for an additional monitor for new hire	Processing (assigned)	2025-05-25 04:55	2025-05-25 04:55	Medium	ana.lopez i			
<input type="checkbox"/>	7	Urgent password reset for CRM system	Processing (assigned)	2025-05-25 04:51	2025-05-25 04:49	High	maria.rodriquez i	david.brown i		
<input type="checkbox"/>	6	Photoshop keeps crashing on my machine	Processing (assigned)	2025-05-25 04:47	2025-05-25 04:47	Medium	carlos.garcia i	mike.williams i		
<input type="checkbox"/>	5	Internet keeps dropping in my cubicle	Processing (assigned)	2025-05-25 04:44	2025-05-25 04:44	High	laura.martinez i			
<input type="checkbox"/>	4	VPN access request for remote work	Processing (assigned)	2025-05-25 04:43	2025-05-25 04:43	Medium	pedro.sanchez i	jane.smith i		
<input type="checkbox"/>	3	Office Printer in 3rd Floor is Offline	Processing (assigned)	2025-05-25 04:41	2025-05-25 04:41	High	maria.rodriquez i	sara.jones i		
<input type="checkbox"/>	2	Request for Project Management Software	Processing (assigned)	2025-05-25 04:39	2025-05-25 04:39	Low	carlos.garcia i	mike.williams i		
<input type="checkbox"/>	1	Cannot access emails on my laptop	Processing (assigned)	2025-05-25 04:36	2025-05-25 04:36	Medium	ana.lopez i	david.brown i		

20 rows / page Showing 1 to 10 of 10 rows

17°C Torm. fuertes 7:01 p. m. 6/06/2025

Browser tabs: phpMyAdmin, Tickets (#4) - VPN access request, Recibidos (1.342) - carolina.gavi..., Documentos de Google

URL: localhost/glpi/front/ticket.form.php?id=4

GLPI Super-Admin Root Entity (tree structure)

Home / Assistance / Tickets

VPN access request for remote work (4) 7/10

Tickets

- Statistics
- Approvals
- Knowledge Base
- Items
- Costs
- Projects
- Project tasks
- Problems
- Changes
- Contracts

Created: 13 days ago by glpi

VPN access request for remote work

I need VPN access configured on my work laptop to connect to the office network from home.

Requester

pedro.sanchez 2

Observer

Assigned To

jane.smith 1
Network Operations 3

Items 0

Answer Save

17°C Torm. fuertes 7:01 p. m. 6/06/2025

Browser tabs: phpMyAdmin, Standard Interface - GLPI, Recibidos (1.342) - carolina.gavi..., Documentos de Google

URL: localhost/glpi/front/central.php

GLPI Super-Admin Root Entity (tree structure)

Home

Search...

Computers by Manufacturers

No data found

Monitors by Model

No data found

Network devices by Status

No data found

14 Users

10 Groups

0 Suppliers

0 Documents

1 Entity

8 Profiles

0 Knowledge Base

0 Projects

Tickets status by month 2025-05

10 Tickets 0 Late tickets 0 Problems 0 Changes

Top ticket's requesters

without

Top ticket's categories

without

17°C Lluvia 7:02 p. m. 6/06/2025