Infinera Consulting Services

Customizable consulting services that boost revenue.

Our Consulting Services team delivers fully customized services built around your needs, from expanding an existing system to decommissioning legacy optical systems—and everything in between.

Use Infinera Consulting Services to Achieve:

- Faster implementation and deployment
- Increased network efficiency
- Fastest time to revenue

QuickSwitch™ Migration

Accelerate network readiness with QuickSwitch™ migration. Featuring services designed to deliver the fastest, most efficient deployment and turn up, QuickSwitch™ is field-proven to accelerate network readiness while minimizing impact to end customers. Select any of our QuickSwitch™ migration services, including:

- Analysis and planning
- Rapid, turnkey network installation
- Network management integration
- Traffic migration
- Decommissioning of legacy optical systems

NOC Network Monitoring Services

NOC Network Monitoring: Maximize uptime, minimize overhead. Get all the benefits of an enterprise-class technical operations center, without the expense of owning one. The Infinera NOC Network Monitoring Service continuously monitors and proactively manages your deployed Infinera System. Features include:

- 24x7 event monitoring and notification
- Continuous start-to-finish fault management
- Customized notification and escalation process
- Complete RMA management
- Performance-based threshold monitoring and reporting

"Our goal is to migrate in the shortest amount of time—with the least impact on our clients' networks."

—Technical Support Engineer

Customizable Consulting Services

– **QuickSwitch Migration**

– **NOC Network Monitoring**

– **Network Auditing and Optimization**

– **Preventive Maintenance**

– **Dedicated Engineering Services**

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Network Auditing and Optimization

Enhance your technology implementation process, and ensure that your Infinera Digital Optical Network is precisely designed for the way your team works. Our customized services include:

- Analysis of your network and business needs
- Audit of your existing network prior to implementation
- Configuration and optimization of your new Infinera Management Suite

Preventive Maintenance

Ensure that every element of your network is inspected, checked and maintained, so your network runs smoothly each and every day. Our preventive maintenance services include:

- Comprehensive equipment inspections
- On-site documentation check
- Inventory of on-site equipment assets

Dedicated Engineering Services

Add an Infinera resident engineer to your team and customize his tasks to meet your organization's unique business objectives. Services can include:

- NOC management
- Infinera product support
- Incident escalation and management
- Infinera parts exchanges

For More Information

Contact your sales representative or go to www.Infinera.com. Current Infinera customers can visit our Technical Assistance Center online: customersupport.infinera.com.

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