

# Carolina Gomes Landim

As a dedicated College student, I am eager to apply my knowledge and skills in a practical setting. I am actively seeking a part-time position that will provide the opportunity to demonstrate my hardworking and dedicated skills with my passion for learning and growing personally and professionally. I look forward to how my skills align with your organization's goals.



## EXPERIENCE

### **Duty Manager, Dublin — Wowburger**

December 2019 - PRESENT

Working with people from different nationalities can be an exciting and rewarding experience. As a customer service representative, I take calls and help solve any problems or answer any queries that customers may have. I also place orders for food and equipment needed for work and ensure that the delivery documents are properly logged into the system. It's important to keep track of stock and guarantee that we have enough supplies to meet demand.

### **Volunteer, Dublin — Irish Cancer Society**

September 2019 - November 2019

Throughout my time volunteering at the Irish Cancer Society, I successfully managed the organization as a volunteer in a clothes department. I provided friendly and helpful customer service, assisting shoppers with their needs and guaranteeing their greatest satisfaction with their purchases. My experience gave me the opportunity to engage with customers and improve my English language skills. It also allowed me to give back to the community while being a valuable member of a team dedicated to a noble cause.

### **Housekeeping, Dublin — Grainger Hanlons Corner**

June 2019 - December 2019

Working in a pub department, I was responsible for maintaining the organization and cleanliness of the rooms department with the premises in strict compliance with the company's regulations. I took my job seriously and made sure that everything was up to par. It wasn't always easy, but I enjoyed the challenge of keeping things in order.

## EDUCATION

### **Bachelor's in Computing and Information Technology, Dublin — CCT College**

September 2021 - PRESENT

Learning Computing Systems such as configurations and troubleshooting in Windows and Linux; Database using MySQL and MongoDB; Programming such as Java and Java Script; Information Technologies in Business and Research Skills.

### **Human Resources Management, Sao Paulo — UNOPAR**

January 2016 - July 2018

Learned about People Development, Audit, and consultancy. Strategy Planning, Quantitative Methods, Financial Maths, Labor routines, Personnel Department, Information Technologies Management, organizational behavior, and negotiation.

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## SKILLS

- Responsible
- Initiative
- Commitment
- Teamwork

## SOCIAL MEDIA

LINKEDIN:  
<https://www.linkedin.com/in/carolina-landim-3a551915a/>

## LANGUAGES

English, Portuguese - Mother Tongue