

Carolina Szyman

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Github: <https://github.com/Carolinams7/>

Portfolio: <http://carolinams7.github.io/Portfolio/>

Summary

Full Stack Web Developer with a background in Graphic/Web Design and a continuous learning eager. Great ability in matching creativity and results with always UX in mind. Persistent in delivering solutions that exceed standards within timeframes.

Technical Skills

Languages: Portuguese, Spanish, basic Italian.

Applications: HTML5, CSS, Javascript, JQuery, Bootstrap, JS, Handlebars JS, MySQL, MongoDB, Express, React, Node Js & PHP.

Education

- **Fullstack [Web] Development Certificate**, Northwestern University
 - A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.
- **Master's Degree in Marketing, Advertisement and Design**, University North Parana, Brazil
 - **Thesis: 'Customer Relationship Management as a Marketing Tool in the Internet'.**
- **Bachelor's Degree, Graphic and Product Design**, University North Parana, Brazil.

Projects

appArtment | <https://github.com/Carolinams7/appArtment> | <https://apartment3.herokuapp.com>

- An app to manage/connect roommates tasks, chores and finance within the house/apartment.
- React chores component, UI/UX and Styling.
- React, Redux, JQuery, MongoDB, Bootstrap, Node, Express.

OutLoud | <https://github.com/Carolinams7/groupproject2> | <http://nuproject2.herokuapp.com/>

- Comedy app (StandUp/Improv) website for comedians to post their videos and users to watch.
- UI, UX and Styling.
- JavaScript, Node, Express, JQuery, Bootstrap, Passport, APIs.

LiveEvents | <https://carolinams7.github.io/liveEvents>

- Search engine for current live events based on geolocation.
- UI, UX and Styling.
- JavaScript, Node, Express, JQuery, Bootstrap, Passport, APIs.

Experience

- International Personal Advisor - Healthcare, April 2011 - March 2015.

AXA Assistance USA - AXA PPP International

- * Interpreted and communicated new or revised policies to members.
- * Processed and adjusted claims.
- * Authored information to Quality Department about special incidents, events and complaints reflecting in a customer satisfaction increase.

- Assistant Coordinator, December 2002 - November 2005.

Vivo - Mobile company / Brazil

- * Briefed information about plans and coverage.
- * Handled claims and gathered suggestions to exceed customer's expectations.
- * Launched marketing and sales for English speaking customers increasing revenue.

- Graphic Designer, January to November 2002. DeltaLight - Physiotherapy Equipments / Brazil

- * Created logos and images for new products.
- * Rebranded previous logos for a uniform integrated design within the company.

Soft skills

- * Empathic with great communication
- * Teamwork approachability and helpfulness/ patience
- * Open-mindedness and problem solving capability
- * Creative with time management in mind/ accountability
- * Analytical thinker

(Holds Permanent US Residency.)