Caroline Floss Bresolin

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PERSONAL PROFILE

Results-driven financial professional with over three years of experience in Financial Planning and Analysis. Demonstrated budgeting, forecasting, and financial modelling expertise, contributing to strategic decision-making, business growth, and process improvement.

KEY SKILLS

- **PROGRAMMING:** Python
- **Other Applications:**
  - Microsoft Office Suite, SAP, Power BI
- **Financial Modeling**
- **Quick learner with strong attention to detail**
- **Technical problem-solving ability**
- **Logical and analytical thinking**
- **Growth mindset**
- **Leadership and negotiation skills**
- **Fluent in English and Portuguese**

EDUCATION AND TRAINING

July - 2024   **CCT College Dublin**, **Dublin 2.** [http://www.cct.ie]
Diploma in Python Programming
[https://www.cct.ie/course/python-programming-diploma]

Core Modules:
- Dictionaries and Sets: Creating and manipulating dictionaries and sets.
- Functions: Function definitions, parameters, return values, and lambda functions.
- Errors and Exception Handling: Syntax errors, exceptions, and error handling mechanisms.
- Modules and Packages: Importing modules, creating packages, and function aliases.
- Regular Expressions: Pattern matching, parsing data, and complex substitutions.
- Highlights of the Standard Library: Operating system interactions, web scraping, email handling, and more.
- Python Classes: Object-oriented programming, defining classes, methods, and data encapsulation.

Aug/2023 – Jul/2024   **CCT College Dublin**, **Dublin 2.** [http://www.cct.ie]
Higher Diploma in Science in Data Analytics for Business - **NFQ Level 8**
Awarded First Class Honours
[https://www.cct.ie/course/postgraduate-diploma-in-data-analytics-for-business/]

Core Modules:
- Data Mining and Machine Learning
- Data Visualization
- Statistical Analysis
- Business Intelligence and Analytics
- Database Systems
- Programming for Data Analytics
- Data Governance and Ethics
- Research Methods in Data Analytics

Jan/2017 – Dez/2021   **UNIP Paulista College, Brazil.**
Bachelor in Accounting - NFQ Level 8
Focused on mastering financial principles and developing a keen analytical mindset.

EMPLOYMENT HISTORY

2015 - 2021   **Arezzo&CO, Brazil** [https://ri.arezzoco.com.br/en]
Global fashion retail company.
Position   **FP&A Analyst Jul/2018 – Dec/2021**
- Performed monthly analysis comparing results against budget and forecast, providing meaningful commentary to the leadership team.
- Utilized key reporting tools to develop reports for a better understanding of business trends and underlying performance metrics.
- Managed forecasting, budgeting, and month-end reporting, integrating these processes into the business effectively.
- Built strong relationships with key stakeholders.
- Reconciled SAP BW to COPA monthly to ensure report accuracy and resolved variances.
- Drove process improvements.

Position   **Accounts Receivable Analyst Jun/2016 – Jun/2018**
- Ensured timely receipt of franchise fees, royalties, and other payments from franchisees.
- Maintained open communication with franchisees to address inquiries, resolve issues, and provide payment support.
- Negotiated payment agreements to assist franchisees facing financial difficulties.
- Prepared financial reports detailing the status of franchisee accounts.
- Maintained default rates below the set target consistently, showcasing adept analytical abilities and proficient risk management.

Position   **Customer Service Jul/2015 – Jun/2016**
- Customer Support through Email and Chat.
- Recognized and awarded as a standout performer within six months.

2012 - 2015   **Casa do Tapete, Brazil**
Logo Mats for Business
Position   **Office Administrative Mar/2012 – Jul/2015**
Duties
- Provided support in payroll processing and customer service.
- Managed data entry tasks, maintained records, and handled daily office operations.

2022 - 2024   While studying, I have been funding my college fees and living expenses in Dublin,
(Part-Time)   by working part-time in a variety of positions such as a waitress and childminder.
Positions:
- Childminder: Developed strong interpersonal and communication skills, ensuring the safety and well-being of children, and managing household tasks with attention to detail.
- Waitress: Fostered adaptability and teamwork, provided excellent customer service, managed high-stress situations effectively, and maintained meticulous attention to detail in a fast-paced environment.

These experiences were pivotal in honing interpersonal abilities, fostering adaptability, and refining meticulous attention to detail.

ADDITIONAL INFORMATION
Jan - 2024   **Alison, Ireland** [https://alison.com]
Mastering Data Analyses using Microsoft Excel: Formulas and Pivot Tables
Core Modules:
- Formulas for Decision Makers
- Advanced Formula tools
- Pivot Tables

Dec/2022 – Aug/2023 Berlitz English Language School, Dublin [https://berlitz-dublin.ie/]
General English Course

Feb/2021 – Oct/2022 Delfin English Language School, Dublin [https://delfinschool.com]
General English Course