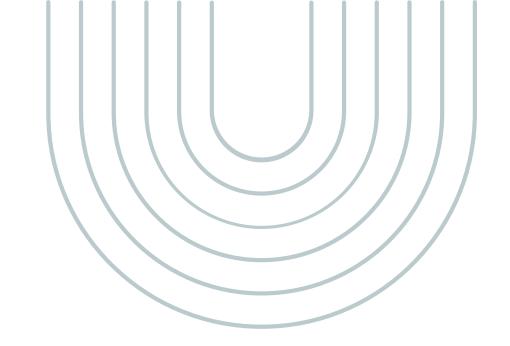


2020 DATA ANALYSIS & STRATEGY

## INTRODUCTION



Rockbuster Stealth LLC is launching a new online video service with it's existing movie licenses in order to stay competitive with new streaming services.

This data analysis presentation will show which movies and regions to prioritize during this launch.



# KEY QUESTIONS & OBJECTIVES

- Which movies contributed the most/least to revenue gain?
- What was the average rental duration for all videos?
- Which countries are Rockbuster customers based in?
- Where are customers with a high lifetime value based?
- Do sales figures vary between geographic regions?

# DATA SNAPSHOTS

#### Film Table Snapshot

	film_id [PK] integer			release_year integer	language_id smallint	rental_duration	rental_rate numeric (4,2)	length smallint	replacement_cost numeric (5,2)	rating mpaa_rating	last_update timestamp wi		fulltext tsvector
1	133	Chamber	A Fateful	2006	1	7	4.99	117	14.99	NC-17	2013-05	{Trailers}	'chamber'
2	384	Grosse W	A Epic Dr	2006	1	5	4.99	49	19.99	R	2013-05	{"Behind t	'australia':
3	8	Airport P	A Epic Tal	2006	1	6	4.99	54	15.99	R	2013-05	(Trailers)	'airport':1
4	98	Bright En	A Fateful	2006	1	4	4.99	73	12.99	PG-13	2013-05	{Trailers}	'boat':20 '
5	1	Academy	A Epic Dr	2006	1	6	0.99	86	20.99	PG	2013-05	{"Deleted	'academi':

#### **Customer Table Snapshot**

	customer_id [PK] integer	store_id smallint	first_name character varying (45)	last_name character varying (45)	email character varying (50)	address_id /	activebool boolean	create_date /	last_update timestamp without time zone	active integer	,
1	524	1	Jared	Ely	jared.ely@sakilacustomer.org	530	true	2006-02-14	2013-05-26 14:49:45.738	1	ı
2	1	1	Mary	Smith	mary.smith@sakilacustomer.org	5	true	2006-02-14	2013-05-26 14:49:45.738	1	ı
3	2	1	Patricia	Johnson	patricia.johnson@sakilacustomer.org	6	true	2006-02-14	2013-05-26 14:49:45.738		ı
4	3	1	Linda	Williams	linda.williams@sakilacustomer.org	7	true	2006-02-14	2013-05-26 14:49:45.738		ı
5	4	2	Barbara	Jones	barbara.jones@sakilacustomer.org	8	true	2006-02-14	2013-05-26 14:49:45.738	1	ı

#### **Address Table Snapshot**

	address_id [PK] integer	address character varying (50)	address2 character varying (50)	district character varying (20)	city_id smallint	postal_code character varying (10)	phone character varying (20)	last_update timestamp without time zone
1	1	47 MySakila Drive	[null]	Alberta	300			2006-02-15 09:45:30
2	2	28 MySQL Boulevard	[null]	QLD	576			2006-02-15 09:45:30
3	3	23 Workhaven Lane	[null]	Alberta	300		14033335568	2006-02-15 09:45:30
4	4	1411 Lillydale Drive	[null]	QLD	576		6172235589	2006-02-15 09:45:30
5	5	1913 Hanoi Way		Nagasaki	463	35200	28303384290	2006-02-15 09:45:30

## MOVIE DATABASE OVERVIEW

MOVIES 1000 CUSTOMERS 599 COUNTRIES 109

TOP GENRE
Sports

**TOP RATING** PG-13

TOP COUNTRY
India

AVG COST \$2.98 AVG DURATION
5 days

LANGUAGE English

## DATABASE LIMITATIONS

ONLY ENGLISH FILMS

ONLY FILMS
RELEASED IN 2006

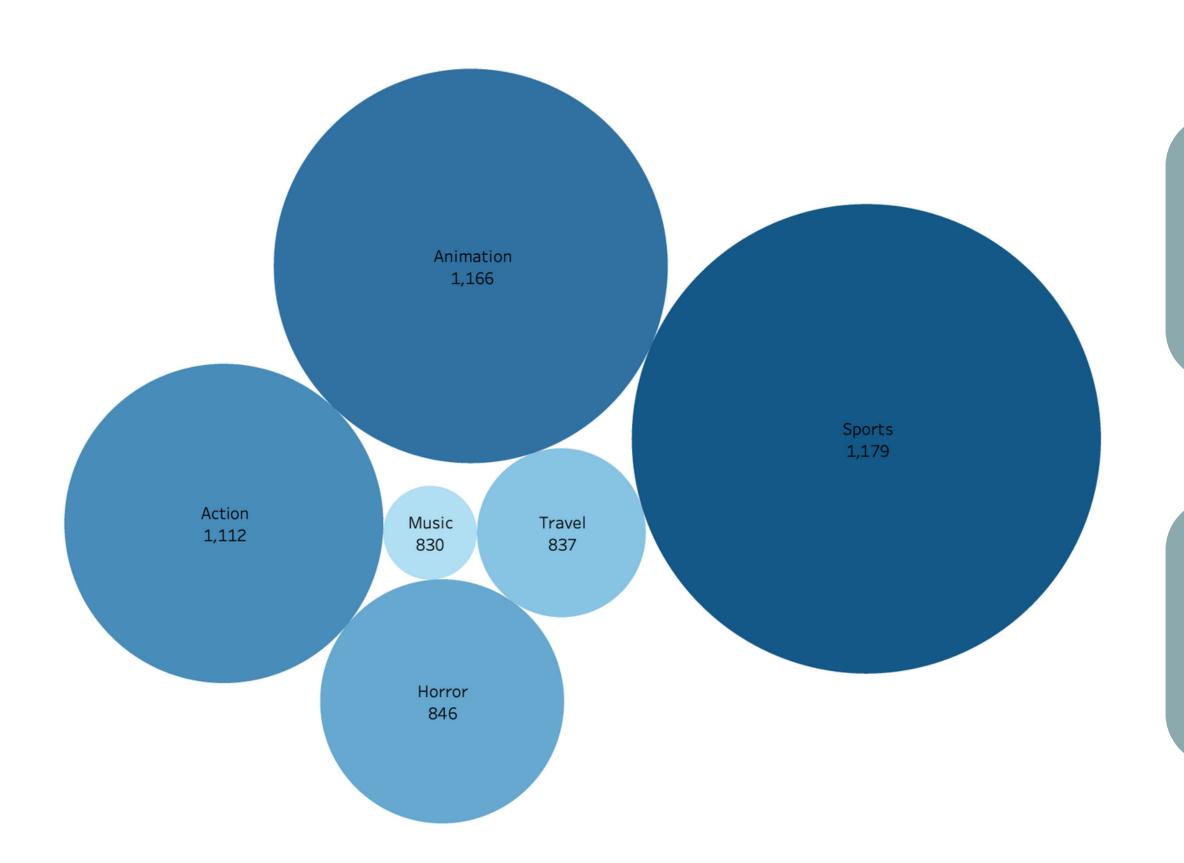
ONLY DATA FROM 2 STORES

PAYMENT DATA ONLY FROM 2/14/2007 – 5/14/2007 FILM & CUSTOMER
DATA
LAST UPDATED
5/26/2013

ADDRESS, CITY, & COUNTRY DATA LAST UPDATED 2/15/2006

RENTAL DATES ONLY FROM 5/24/2005 -2/14/2006 DATA IS EXTREMELY LIMITED, WITH INCONGRUENT INFORMATION THAT HASN'T BEEN UPDATED RECENTLY

## TOP MOVIE GENRES

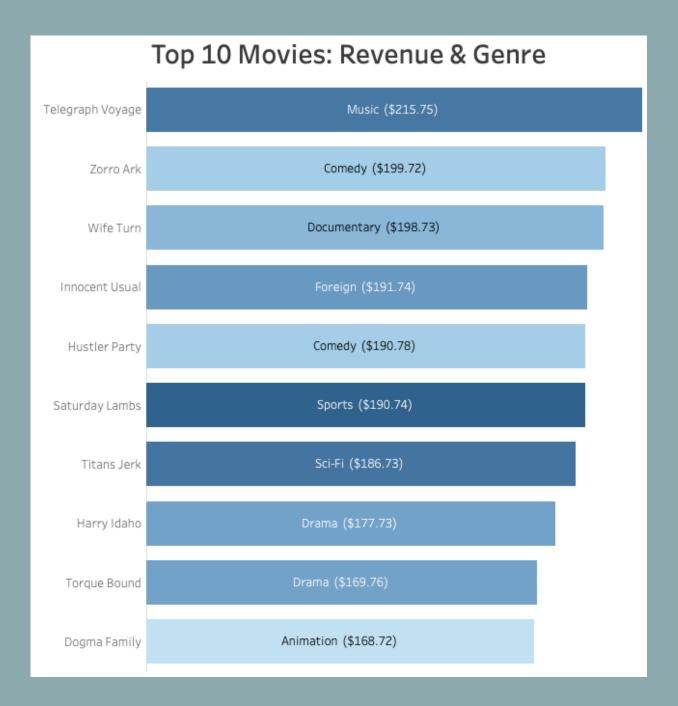


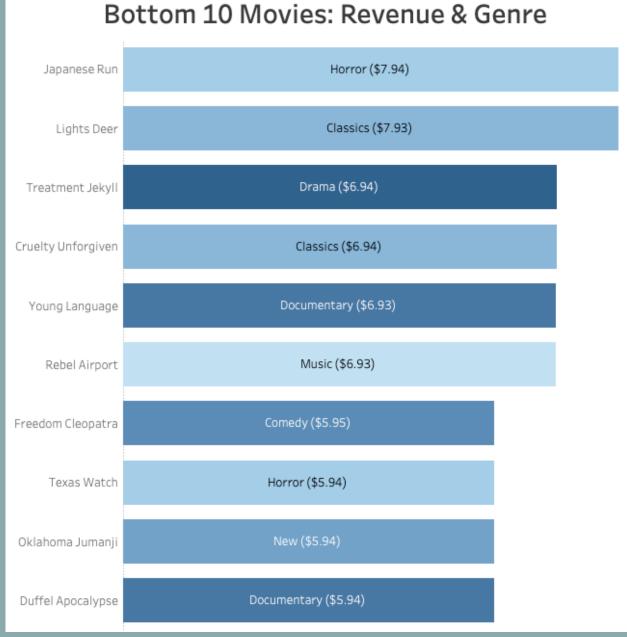
Top Genres:
Sports
Animation
Action

Bottom Genres:

Music
Travel
Horror

## MOVIES & REVENUE





#### **Top Movie Data:**

- Rental cost is \$4.99
- Average rental duration is 3 days

#### **Bottom Movie Data:**

- Rental cost is \$0.99
- Average rental duration is 6 days

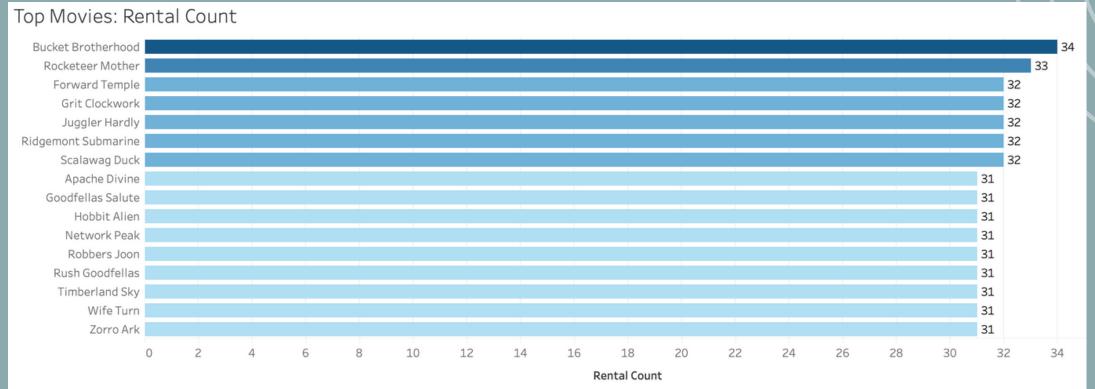
#### **Key Takeaways:**

- Genre is not a major factor in revenue generation.
- Movies with a higher rental cost and shorter rental duration generate more revenue than movies with a low rental cost and longer rental duration.

## MOVIES & RENTAL COUNT

#### **Key Takeaways:**

- Movies with a lower rental cost and shorter rental duration are rented more often than movies with higher rental cost and longer rental duration.
- Increasing the cost of top movies to \$2.99 could generate more revenue, and decreasing the cost of bottom movies to \$.99 could increase rental count.





#### **Top Movie Data:**

- Total Rentals: 31 34
- Average Rental Cost: \$0.99
- Average Rental Duration: 3 days

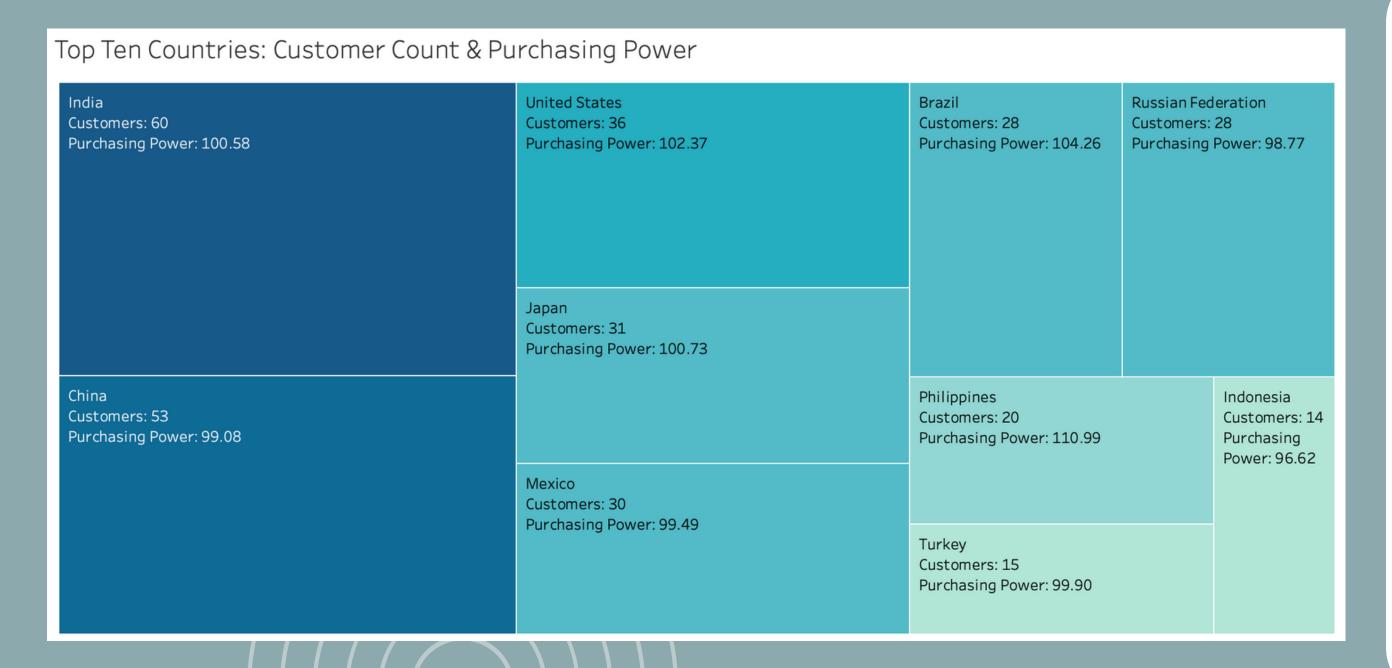
#### **Bottom Movie Data:**

- Total Rentals: 4 5
- Average Rental Cost: \$2.99
- Average Rental Duration: 7 days

# OUR GLOBAL MARKET: REVENUE



# TOP COUNTRIES: CUSTOMERS



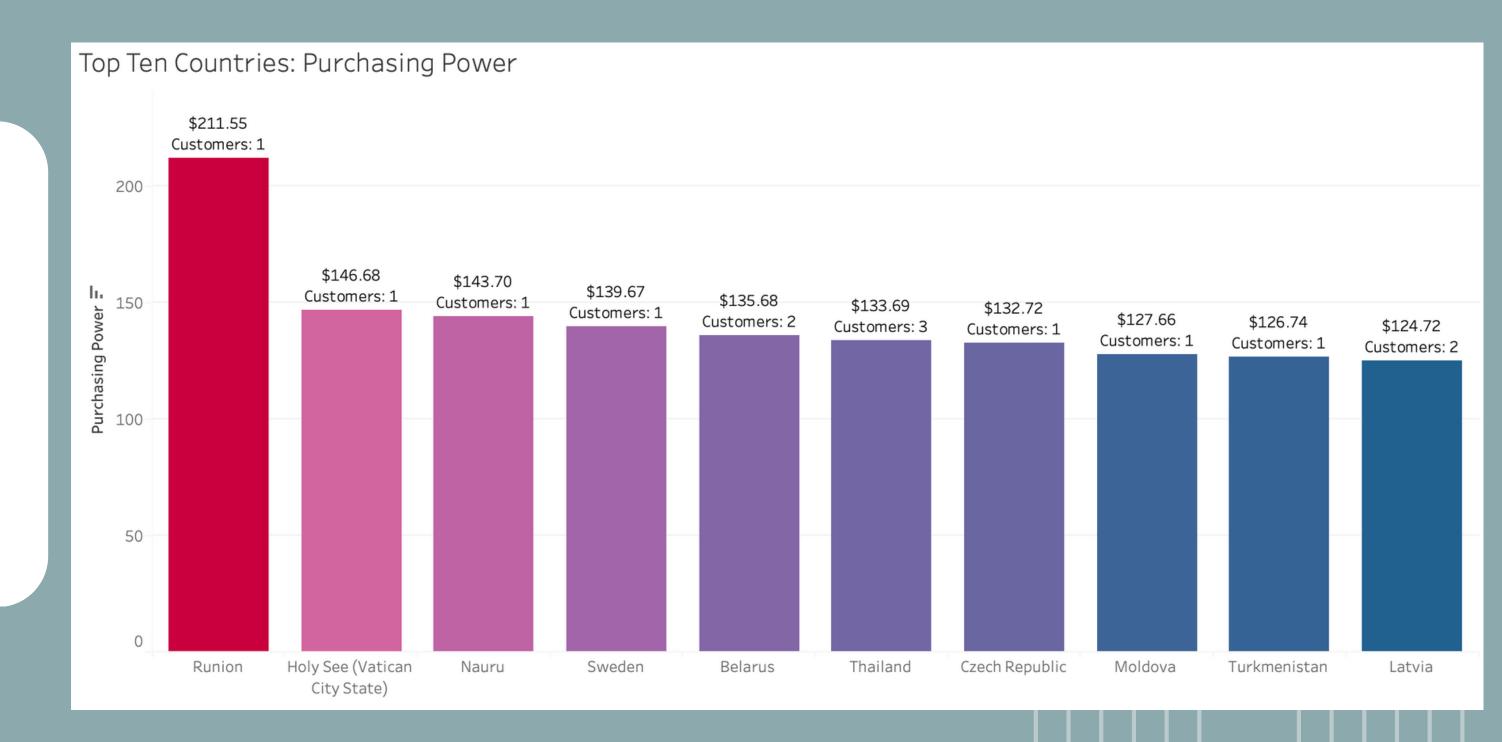
#### **Key Takeaways:**

 Although certain countries, like India and China, have the highest amount of customers and highest revenue, other top countries like the Philippines and Brazil have higher customer purchasing power.

# TOP COUNTRIES: PURCHASING POWER

#### **Key Takeaways:**

- Countries with only 1–3 customers have the highest customer purchasing power.
- Marketing in these countries could bring in more top-paying customers.



# TOP THREE COUNTRIES: BREAKDOWN



TOP GENRES: Action, Sports, Documentary

AVG RENTAL RATE: \$2.96

AVG RENTAL DURATION: 4.93 days

TOP MOVIE BY REVENUE:
"Wife Turn"
\$67.91



<u>TOP GENRES:</u> Animation, Family, Drama

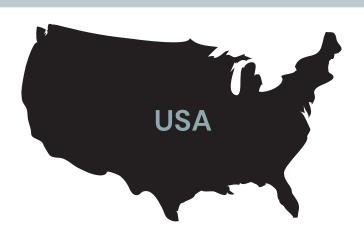
AVG RENTAL RATE: \$2.86

AVG RENTAL DURATION: 4.90 days

TOP MOVIE BY REVENUE:
"Zorro Ark"
\$35.95

#### **Key Takeaways:**

- Out of the top 3 revenue generating countries, India has a slightly higher average rental rate than USA and China
- India also has a slightly higher average rental duration
- India's top movie has the highest revenue



<u>TOP GENRES:</u> Documentary, Sports, Drama

AVG RENTAL RATE: \$2.93

AVG RENTAL DURATION: 4.90 days

TOP MOVIE BY REVENUE:
"Show Lord"
\$32.95

# COUNTRIES: OVERVIEW

52%

Top 10 Countries Revenue Market Share

> \$31,834.14 Revenue

1%

Bottom 10 Countries Revenue Market Share

> \$812.78 Revenue

60

Customers in India (Top Country)

\$6,034.78 Revenue \$211.55

Runion Purchasing Power (Top Country)

\$211.55 Revenue

#### **Key Takeaway:**

• 48% of revenue comes from countries outside of the top ten countries and should be considered

## LIFETIME VALUE CUSTOMERS

<b>Customer ID</b>	First Name	<b>Last Name</b>	City	Country	<b>Total Amount Paid</b>
148	Eleanor	Hunt	Saint-Denis	Runion	\$211.55
526	Karl	Seal	Cape Coral	<b>United States</b>	\$208.58
178	Marion	Snyder	Santa Brbara dOeste	Brazil	\$194.61
137	Rhonda	Kennedy	Apeldoorn	Netherlands	\$191.62
144	Clara	Shaw	Molodetno	Belarus	\$189.60
459	Tommy	Collazo	Qomsheh	Iran	\$183.63
181	Ana	Bradley	Memphis	<b>United States</b>	\$167.67
410	Curtis	Irby	Richmond Hill	Canada	\$167.62
236	Marcia	Dean	Tanza	Philippines	\$166.61
403	Mike	Way	Valparai	India	\$162.67

50%

Amount of top customers that come from our most revenue generating countries.

# TOP THREE CUSTOMERS: BREAKDOWN

**Key Takeaways:** 

/ / / / / / / / / / /

- Our top three customers have a variety of top genres
- Marion Snyder pays, on average, a higher amount per rental and has a higher rental duration
- Due to limitations on payment dates, it is difficult to tell when is truly the last payment

**Elanor Hunt** 

**Karl Seal** 

**Marion Snyder** 

TOP GENRE: Sci-Fi, Family, Travel

<u>AVG AMOUNT PAID (per rental):</u> \$4.70

AVG RENTAL DURATION: 4.85 days

LAST PAYMENT DATE
April 30th, 2007

TOP GENRES: Animation, Family, Horror

AVG AMOUNT PAID (per rental): \$4.97

AVG RENTAL DURATION: 4.87 days

LAST PAYMENT DATE
April 30th, 2007

<u>TOP GENRE:</u> Travel, Foreign, Drama

AVG AMOUNT PAID (per rental): \$4.99

AVG RENTAL DURATION: 5.03 days

LAST PAYMENT DATE
May 15th, 2007

### RECOMMENDATIONS

Rockbuster should focus on acquiring movies in the Sports, Animation, and Action genres.

Popular movies should have a higher rental cost of \$2.99.

Rockbuster should consider adding movies in different languages that reflect our most revenue-generating countries like India and China.

Implement loyalty programs for our top lifetime customers. These could include a first-month-free subscription offer for the new online service, or affiliate link programs for our top customers to encourage friends and family to sign up.



# THANK YOU Caroline Lasersohn