

KANNEL

Receives SMS messages from mobile ops and send them to Service Layer.



USERS

Manage their apps configuration, check usage stats







DATABASE

Stores information about clients, their applications, application configurations, usage statistics and messages



SERVICE LAYER

Accepts incoming messages, sends responses, works with client applications



WEB FRONT END

Lets clients to log-in, register their apps, see their usage, configure workflows and do other client-related things





CLIENT APPLICATIONS

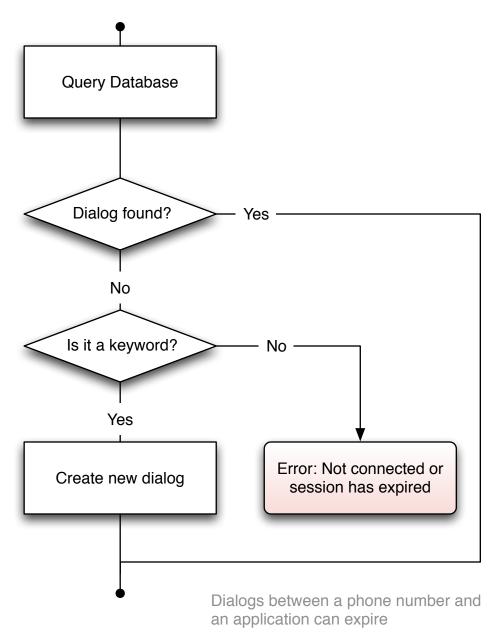
Receive callbacks from the Service Layer, do their job and send responses.

Initiate the transfers by calling the Service Layer.

Handling a message

Find active dialog for the phone number Dialog, which Application are we talking to? Application, which Workflow is selected? Workflow, handle the message for this **Application and Dialog** Response: Result

Finding the dialog



Workflow: Processing

