

Carson Sweet

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WORK EXPERIENCE

AI Project Specialist

Lockheed Martin

Feb. 2025 – Present

Orlando, FL

- Led the development of AI initiatives to automate business processes and improve operational efficiency.

IT Field Technician

Global KTech

Oct. 2024 – Feb. 2025

Orlando, FL

- I lead a team of 4-8 technicians in deploying and relocating user setups, patching networks, managing hardware installations, resolving technical issues, to ensure seamless operations at Orlando Health.

AI Content Tutor

Outlier

Jun. 2024 – Present

Orlando, FL

- Train AI models by evaluating and rating conversations based on a diverse set of attributes to improve performance and accuracy.

IT Customer Support Consultant

Epos Now

Mar. 2024 – Jun. 2024

Orlando, FL

- Responsible for resolving technical issues on both software & hardware, aiding users, documenting problems, and ensuring customer satisfaction.

Aquatic Maintenance Specialist

City of North Port

Aug. 2020 – Jun. 2023

North Port, FL

- Ensures the safety, cleanliness, and functionality of water attractions, handles, and stores chemicals, and maintains mechanical equipment. Collaborate with lifeguards, respond to guest inquiries, and implement emergency response plans to create a secure and enjoyable aquatic experience for visitors.

EDUCATION

Bachelor of Information Technology

University of Central Florida, Orlando, FL

Expected Graduation: Dec 2025 | GPA: 3.83

Associate in Arts

Valencia College, Orlando, FL

Graduated: 2022 | GPA: 3.73

SKILLS

Effective troubleshooting of software and hardware issues; basic knowledge of Python; familiarity with common software applications; adept at using and maintaining tools, materials, and equipment; strong organizational and communication skills; eager to learn with a proven strong work ethic.

CERTIFICATIONS

- TestOut IT Fundamentals Pro (UCF, 2023)
- Microsoft Office Specialist (NPHS, 2020)
- Aquatic Facility Operator (NPAC, 2022)
- Lifeguarding with CPR/AED for the Professional Rescuer, First Aid, and Waterpark Skills (NPAC, 2022)