

## **Carter Moyer Snow Removal - Terms & Conditions**

### **Payment & Drive Fee Policy:**

**Under 30 minutes one-way: No upfront deposit required. No drive fee if under 15 minutes.**

**30-59 minutes one-way: 50% of the drive fee is required upfront and is non-refundable if cancelled.**

**60+ minutes one-way: 50% of the total (snow removal + drive fee) is required upfront and is non-refundable.**

**Snow placement: Snow will be moved onto the customer's yard or designated area. Snow is not to be piled.**

**Urgency upcharge: 10% applies to services requested within 3 business days.**

**Emergency service waiver: Immediate emergency service waives the three-day right to cancel.**

### **CUSTOMER'S RIGHT TO CANCEL**

**YOU MAY CANCEL THIS AGREEMENT BY MAILING A WRITTEN NOTICE TO CARTER MOYER SNOW REMOVAL, INC.,**

**401 GILLETTE ST, LA CROSSE, WI 54603 BEFORE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER YOU**

**SIGNED THIS AGREEMENT. IF YOU WISH, YOU MAY USE THIS PAGE AS THAT NOTICE BY WRITING:**

**"I HEREBY CANCEL" AND ADDING YOUR NAME AND ADDRESS. A DUPLICATE OF THIS PAGE WILL BE PROVIDED**

**BY THE SELLER FOR YOUR RECORDS.**

### **Provider Right to Cancel:**

**Carter Moyer Snow Removal may cancel or decline any request before work begins.**

**If cancelled by provider before work begins, you will not be charged.**

### **Electronic Records & Signatures:**

**By submitting a request and checking the agreement box, you consent to electronic records/signatures.**

**Record Retention: Records may be retained for up to three years.**

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