# **Carter Perez**

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Linkedin: My linkedIn
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Website: <a href="https://www.ProxyAuthRequired.com">www.ProxyAuthRequired.com</a>
Portfolio: <a href="https://www.ProxyAuthRequired.com/portfolio">ProxyAuthRequired.com/portfolio</a>

## **EDUCATION:**

University of Maryland Global Campus: Masters in Cybersecurity · 2024 - 2026
 Anne Arundel Community College: Associates in Cybersecurity · 2023 - 2025

# **EXPERIENCE**

## Sealing Technologies · Annapolis, MD

System Integration Technician II -

July, 2024 - Present

- Built, assembled, and QA'd over \$20M worth of servers and switches under strict deadlines.
- Configured hardware specifications for Cyber-Fly-Away Kits, optimizing performance and reliability.
- Conducted quality assurance testing adhering to ISO 9001:2015 standards, ensuring reliability...
- Streamlined cable management for airflow efficiency, increasing system longevity by 30%.

#### Jimmy Johns · Severna Park, MD

General Manager ·

June, 2023 - July, 2024

- Lead and trained a team of 10+ employees, improving team morale and efficiency.
- Diagnosed and repaired computer, POS systems, and network problems throughout the restaurant.
- Implemented cost-saving measures, decreasing labor costs by an average of 9% weekly.
   Developed customer service protocols, leading to the least amount of customer complaints and fastest out-the-door times/orders 11 weeks in a row.
- Improved delivery processes, reducing average delivery times by 8 minutes.
- Awarded Best GM out of a 5-store franchise.

#### Carter Tech Solutions · Annapolis, MD

Owner & Operator ·

May, 2020 - Present

- Diagnosed and repaired hardware and software issues for clients.
- Built custom desktop computers tailored to client specifications.
- Provided cost-effective IT solutions, saving clients up to 30% on repairs.

## STUDENT INVOLVEMENT

Junior Defcon Club

- Founded and led activities, creating red, blue, and purple teams for simulated cyber-attacks.
- Organized workshops on ethical hacking and cybersecurity fundamentals.

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# **SKILLS:**

Programming Languages:
 Python, JavaScript, Shell, Regex, HTML, CSS

• Frameworks: React, Apache, Nginx, Docker

• IT Support: Windows, MacOS, iOS, Linux, Android

Management: CRM Systems, Inventory Control, P&L Management

• IT Governance Frameworks: COBIT, NIST, ITIL

Virtualization Technologies: Hyper-V, VMware, VirtualBox
 Cloud Computing: SaaS, IaaS, PaaS, DaaS, AWS

• Web Development: React, Apache, Nginx, Docker, DevOps, DevSecOps

## **CERTIFICATIONS:**

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- CompTIA CySA+
- CompTIA Pentest+
- CompTIA CASP+
- PCEP (Certified Entry-Level Python Programmer)