

Customization Needs

Unique lease agreements not accommodated

Lack of tailored solutions for different property types

Need for dynamic rent collection and adjustments

Need for multiple line item recurring invoices

Lack of custom calculation tokens in agreements

No ability to customize logos & colors (whitelabel)

Workflow & Automations

Inability to generate documents and send to multiple users in one message

Lack of automated reminders for legal deadlines and processes

No high level automations based on historical data

Lack of automated check-ins after maintenance

User Interface/Design

Need for an intuitive, user-friendly dashboard for both desktop and mobile users

Inability to customize the interface to match specific workflows or business needs

Lack of real-time notifications and updates for tenant and maintenance statuses across devices

Sleek looking ad hoc column reports/quick changes

Integration Gaps

No seamless experience for maintenance personnel

Lack of integration with accounting softwares

Difficulty building custom reports

Lack of ability to export data in standard formats

Manual Processes

Reliance on manual handling due to inflexible software

Increased risk of human error in tenant management and lease tracking

Need for manual updates to track rent and legal changes