

# What should I do after my upgrade?

ONTAP 9

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# What should I do after my upgrade?

## What to do after upgrading

After upgrading your ONTAP software, there are several tasks you should perform to verify your cluster readiness.

## Post-upgrade cluster verification

After you upgrade, you should verify your cluster version, cluster health, and storage health.



#### Before you begin

If you are using a MetroCluster FC configuration, you also need to verify that the cluster is enabled for automatic unplanned switchover.

## Verify cluster version

After all of the HA pairs have been upgraded, you must use the version command to verify that all of the nodes are running the target release.

The cluster version is the lowest version of ONTAP running on any node in the cluster. If the cluster version is not the target ONTAP release, you can upgrade your cluster.

1. Verify that the cluster version is the target ONTAP release:

version

2. If the cluster version is not the target ONTAP release, you can verify the upgrade status of all nodes:

```
system node upgrade-revert show
```

## Verify cluster health

After you upgrade a cluster, you should verify that the nodes are healthy and eligible to participate in the cluster, and that the cluster is in quorum.

1. Verify that the nodes in the cluster are online and are eligible to participate in the cluster:

cluster show

If any node is unhealthy or ineligible, check EMS logs for errors and take corrective action.

2. Set the privilege level to advanced:

```
set -privilege advanced
```

Enter "y" to continue.

- 3. Verify the configuration details for each RDB process.
  - The relational database epoch and database epochs should match for each node.
  - $\,^\circ\,$  The per-ring quorum master should be the same for all nodes.

Note that each ring might have a different quorum master.

To display this RDB process	Enter this command
Management application	cluster ring show -unitname mgmt
Volume location database	cluster ring show -unitname vldb
Virtual-Interface manager	cluster ring show -unitname vifmgr
SAN management daemon	cluster ring show -unitname bcomd

This example shows the volume location database process:

cluster1	::*> clus	ster ring	show -un:	itname vldb		
Node	UnitNar	ne Epoch	DB Epoc	ch DB Trnxs	Master	Online
node0	vldb	154	154	14847	node0	master
node1	vldb	154	154	14847	node0	secondary
node2	vldb	154	154	14847	node0	secondary
node3	vldb	154	154	14847	node0	secondary
4 entries	s were di	splayed.				

4. If you are operating in a SAN environment, verify that each node is in a SAN quorum: event log show -severity informational -message-name scsiblade.\*

The most recent scsiblade event message for each node should indicate that the scsi-blade is in quorum.

```
cluster1::*> event log show -severity informational -message-name scsiblade.*

Time Node Severity Event

MM/DD/YYYY TIME node0 INFORMATIONAL scsiblade.in.quorum: The scsi-blade ...

MM/DD/YYYY TIME node1 INFORMATIONAL scsiblade.in.quorum: The scsi-blade ...
```

#### Related information

System administration

### Verify that automatic unplanned switchover is enabled

After you upgrade a cluster, you should verify that automatic unplanned switchover is enabled.



#### About this task

This procedure is performed only for MetroCluster FC configurations. If you are using a MetroCluster IP configuration, skip this procedure.

#### Steps

1. Check whether automatic unplanned switchover is enabled:

```
metrocluster show
```

If automatic unplanned switchover is enabled, the following statement appears in the command output:

```
AUSO Failure Domain auso-on-cluster-disaster
```

2. If the statement does not appear, enable an automatic unplanned switchover:

```
metrocluster modify -auto-switchover-failure-domain auso-on-cluster-disaster
```

3. Verify that an automatic unplanned switchover has been enabled by repeating Step 1.

## Verify storage health

After you upgrade a cluster, you should verify the status of your disks, aggregates, and volumes.

1. Verify disk status:

Broken disks	<ul><li>a. Display any broken disks:</li><li>storage disk show -state broken</li><li>b. Remove or replace any broken disks.</li></ul>
Disks undergoing maintenance or reconstruction	<ul> <li>a. Display any disks in maintenance, pending, or reconstructing states:</li> <li>storage disk show -state maintenance pending reconstructing</li> <li>b. Wait for the maintenance or reconstruction operation to finish before proceeding.</li> </ul>

2. Verify that all aggregates are online by displaying the state of physical and logical storage, including storage aggregates:

```
storage aggregate show -state !online
```

This command displays the aggregates that are *not* online. All aggregates must be online before and after performing a major upgrade or reversion.

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

3. Verify that all volumes are online by displaying any volumes that are not online:

```
volume show -state !online
```

All volumes must be online before and after performing a major upgrade or reversion.

```
cluster1::> volume show -state !online
There are no entries matching your query.
```

4. Verify that there are no inconsistent volumes:

```
volume show -is-inconsistent true
```

See the Knowledge Base article Volume Showing WAFL Inconsistent on how to address the inconsistent volumes.

#### Related information

Disk and aggregate management

## Verify all LIFS are on home ports after upgrade

During a reboot, some LIFs might have been migrated to their assigned failover ports. After you upgrade a cluster, you must enable and revert any LIFs that are not on their home ports.

The network interface revert command reverts a LIF that is not currently on its home port back to its home port, provided that the home port is operational. A LIF's home port is specified when the LIF is created; you can determine the home port for a LIF by using the network interface show command.

1. Display the status of all LIFs: network interface show -fields home-ports, curr-port

This example displays the status of all LIFs for a storage virtual machine (SVM).

```
cluster1::> network interface show -fields home-port,curr-port
                                 lif
vserver
                                           home-port curr-port
C1 sti96-vsim-ucs539g 1622463615 clus mgmt e0d
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539g cluster mgmt inet6
e0d e0d
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539g mgmt1 e0c e0c
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539g mgmt1 inet6 e0c e0c
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539h cluster mgmt inet6
e0d e0d
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539h mgmt1 e0c e0c
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539h mgmt1 inet6 e0c e0c
Cluster
                                 sti96-vsim-ucs539g clus1 e0a e0a
Cluster
                                 sti96-vsim-ucs539g clus2 e0b e0b
Cluster
                                 sti96-vsim-ucs539h clus1 e0a e0a
                                 sti96-vsim-ucs539h clus2 e0b e0b
Cluster
vs0
                                 sti96-vsim-ucs539g data1 e0d e0d
vs0
                                 sti96-vsim-ucs539g data1 inet6 e0d e0d
                                 sti96-vsim-ucs539g data2 e0e e0e
vs0
vs0
                                 sti96-vsim-ucs539g data2 inet6 e0e e0e
                                 sti96-vsim-ucs539g data3 e0f e0f
vs0
                                 sti96-vsim-ucs539g data3 inet6 e0f e0f
vs0
                                 sti96-vsim-ucs539g data4 e0d e0d
vs0
                                 sti96-vsim-ucs539g data4 inet6 e0d e0d
vs0
                                 sti96-vsim-ucs539g data5 e0e e0e
vs0
                                 sti96-vsim-ucs539g data5 inet6 e0e e0e
vs0
vs0
                                 sti96-vsim-ucs539g data6 e0f e0f
vs0
                                 sti96-vsim-ucs539g data6 inet6 e0f e0f
vs0
                                 sti96-vsim-ucs539h data1 e0d e0d
vs0
                                 sti96-vsim-ucs539h data1 inet6 e0d e0d
vs0
                                 sti96-vsim-ucs539h data2 e0e e0e
                                 sti96-vsim-ucs539h data2 inet6 e0e e0e
vs0
                                 sti96-vsim-ucs539h data3 e0f e0f
vs0
                                 sti96-vsim-ucs539h data3 inet6 e0f e0f
vs0
vs0
                                 sti96-vsim-ucs539h data4 e0d e0d
                                 sti96-vsim-ucs539h data4 inet6 e0d e0d
vs0
                                 sti96-vsim-ucs539h data5 e0e e0e
vs0
vs0
                                 sti96-vsim-ucs539h data5 inet6 e0e e0e
vs0
                                 sti96-vsim-ucs539h data6 e0f e0f
vs0
                                 sti96-vsim-ucs539h data6 inet6 e0f e0f
35 entries were displayed.
```

If any LIFs appear with a Status Admin status of "down" or with an Is home status of "false", continue with the next step.

2. Enable the data LIFs: network interface modify {-role data} -status-admin up

```
cluster1::> network interface modify {-role data} -status-admin up
8 entries were modified.
```

3. Revert LIFs to their home ports: network interface revert \*

This command reverts all LIFs back to their home ports.

```
cluster1::> network interface revert *
8 entries were acted on.
```

4. Verify that all LIFs are in their home ports: network interface show

This example shows that all LIFs for SVM vs0 are on their home ports.

	Logical	Status	Network	Current	Current	Is
Vserver	Interface	Admin/Oper	Address/Mask	Node	Port	Home
vs0						
	data001	up/up	192.0.2.120/24	node0	e0e	true
	data002	up/up	192.0.2.121/24	node0	eOf	true
	data003	up/up	192.0.2.122/24	node0	e2a	true
	data004	up/up	192.0.2.123/24	node0	e2b	true
	data005	up/up	192.0.2.124/24	node1	e0e	true
	data006	up/up	192.0.2.125/24	node1	e0f	true
	data007	up/up	192.0.2.126/24	node1	e2a	true
	data008	up/up	192.0.2.127/24	node1	e2b	true

## Verify special configurations

## Post upgrade checks for special configurations

If your cluster is configured with any of the following features you might need to perform additional steps after you upgrade.

Ask yourself	If your answer is yes, then do this
Did I upgrade to ONTAP 9.8 or later from ONTAP 9.7 or earlier	Verify your network configuration  Remove the EMS LIF service from network service polices that do not provide reachability to the EMS destination
Do I have a MetroCluster configuration?	Verify your networking and storage status
Do I have a SAN configuration?	Verify your SAN configuration
Am I using NetApp Storage Encryption and I upgraded to ONTAP 9.3 or later?	Reconfigure KMIP server connections
Do I have load-sharing mirrors?	Relocate moved load-sharing mirror source volumes
Am I using SnapMirror?	Resume SnapMirror operations
Did I upgrade from ONTAP 8.3.0?	Set the desired NT ACL permissions display level for NFS clients
Do I have administrator accounts created prior to ONTAP 9.0?	Enforce SHA-2 on administrator passwords
Do I have user accounts for Service Processor (SP) access created prior to ONTAP 9.9.1?	Verify the change in accounts that can access the Service Processor

### Verifying your network configuration after upgrade

ONTAP 9.8 and later automatically monitors layer 2 reachability. After you upgrade from ONTAP 9.7x or earlier to ONTAP 9.8 or later, you should verify that each .network port has reachability to its expected broadcast domain.

 Verify each port has reachability to its expected domain: network port reachability show -detail

A reachability-status of ok indicates that the port has layer 2 reachability to its assigned domain.

## Verify networking and storage status for MetroCluster configurations

After performing an update in a MetroCluster configuration, you should verify the status of the LIFs, aggregates, and volumes for each cluster.

1. Verify the LIF status: network interface show

In normal operation, LIFs for source SVMs must have an admin status of up and be located on their home nodes. LIFs for destination SVMs are not required to be up or located on their home nodes. In switchover, all LIFs have an admin status of up, but they do not need to be located on their home nodes.

cluster1::>	network int	erface show	N		
	Logical	Status	Network	Current	
Current Is					
Vserver Home	Interface	Admin/Oper	Address/Mask	Node	Port
Cluster	1 1	7 1			
(	cluster1-a1	<del>-</del>	192.0.2.1/24	clustar1-01	
		αρ/ αρ	172.0.2.1/24	Clustell of	e2a
true					
•	cluster1-a1	_clus2			
		up/up	192.0.2.2/24	cluster1-01	
<b>.</b>					e2b
true					
cluster1-01					
	clus_mgmt	up/up	198.51.100.1/24	cluster1-01	
					e3a
true	cluster1-a1	inet/ int	araluster1		
	crusceri-di		198.51.100.2/24	cluster1-01	
					е3с
true					
0.7	11 7	,			
27 entries we	ere display	ed.			

#### 2. Verify the state of the aggregates: storage aggregate show -state !online

This command displays any aggregates that are *not* online. In normal operation, all aggregates located at the local site must be online. However, if the MetroCluster configuration is in switchover, root aggregates at the disaster recovery site are permitted to be offline.

This example shows a cluster in normal operation:

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

This example shows a cluster in switchover, in which the root aggregates at the disaster recovery site are offline:

cluster1::> Aggregate Status		_					RAID
aggr0_b1 raid_dp,	- 0в	0В	0%	offline	0	cluster2-01	
mirror							
degraded aggr0_b2	0в	0B	0%	offline	0	cluster2-02	
raid_dp,							
degraded 2 entries we	ere displaye	d.					

3. Verify the state of the volumes: volume show -state !online

This command displays any volumes that are *not* online.

If the MetroCluster configuration is in normal operation (it is not in switchover state), the output should show all volumes owned by the cluster's secondary SVMs (those with the SVM name appended with "-mc").

Those volumes come online only in the event of a switchover.

This example shows a cluster in normal operation, in which the volumes at the disaster recovery site are not online.

cluster1:		ow -state !onl	line		
Vserver	Volume	Aggregate	State	Type	Size
Available	used%				
vs2-mc	vol1	aggr1_b1	_	RW	-
vs2-mc	root_vs2	aggr0_b1	_	RW	-
	7.0	4 1 4			
vs2-mc	vol2	aggr1_b1	_	RW	-
	12	1 h 1		RW	
vs2-mc	VOT2	aggr1_b1	_	RW	_
7752-mc	vol4	aggr1 b1	_	RW	_
	V O T 1	49911 <u></u> 01		100	
5 entries	were display	yed.			

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

See the Knowledge Base article Volume Showing WAFL Inconsistent on how to address the inconsistent volumes.

## Verify the SAN configuration after an upgrade

If you are upgrading in a SAN environment, then after the upgrade, you should verify that each initiator that was connected to a LIF before the upgrade has successfully reconnected to the LIF.

1. Verify that each initiator is connected to the correct LIF.

You should compare the list of initiators to the list you made during the upgrade preparation.

For	Enter
iSCSI	<pre>iscsi initiator show -fields igroup,initiator-name,tpgroup</pre>
FC	<pre>fcp initiator show -fields igroup,wwpn,lif</pre>

## Reconfiguring KMIP server connections after upgrading to ONTAP 9.3 or later

After performing an upgrade to ONTAP 9.3 or later, you must reconfigure your external key management (KMIP) server connections.

- 1. Configure the key manager connectivity: security key-manager setup
- Add your KMIP servers: security key-manager add -address key\_management\_server\_ip\_address
- 3. Verify that KMIP servers are connected: security key-manager show -status
- 4. Query the key servers: security key-manager query
- 5. Create a new authentication key and passphrase: security key-manager create-key -prompt -for-key true

The passphrase must have a minimum of 32 characters.

- 6. Query the new authentication key: security key-manager query
- 7. Assign the new authentication key to your self-encrypting disks (SEDs): storage encryption disk modify -disk disk ID -data-key-id key ID
  - (i)

Make sure you are using the new authentication key from your query.

8. If needed, assign a FIPS key to the SEDs: storage encryption disk modify -disk disk\_id -fips-key-id fips authentication key id

If your security setup requires you to use different keys for data authentication and FIPS 140-2 authentication, you should create a separate key for each. If that is not the case, you can use the same authentication key for FIPS compliance that you use for data access.

## Relocating moved load-sharing mirror source volumes

After successfully completing a nondisruptive upgrade, you can move load-sharing mirror source volumes back to the locations they were in originally before the upgrade.

- 1. Identify the location to which you are moving the load-sharing mirror source volume by using the record you created before moving the load-sharing mirror source volume.
- 2. Move the load-sharing mirror source volume back to its original location by using the volume move start command.

## **Resuming SnapMirror operations**

After completing a nondisruptive upgrade, you must resume any SnapMirror relationships that were suspended.

Existing SnapMirror relationships must have been suspended by using the snapmirror quiesce command, and the cluster must have been nondisruptively upgraded.

1. Resume transfers for each SnapMirror relationship that was previously quiesced: snapmirror resume

This command resumes the transfers for all quiesced SnapMirror relationships.

2. Verify that the SnapMirror operations have resumed: snapmirror show

Destination   Mirror   Relationship   Total	cluster1::>	snapm	ilrror snow					
Path Type Path State Status Progress Healthy Updated	Source		Destination	Mirror	Relationship	Total		
<pre>Updated</pre>	Last							
cluster1-vs1:dp_src1	Path	Type	Path	State	Status	Progress	Healthy	
DP cluster1-vs2:dp_dst1	Updated							
DP cluster1-vs2:dp_dst1								
DP cluster1-vs2:dp_dst1								
Snapmirrored  Idle - true -  cluster1-vs1:xdp_src1  XDP cluster1-vs2:xdp_dst1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_mr2  Snapmirrored	cluster1-vs	1:dp_s	rc1					
Idle - true - cluster1-vs1:xdp_src1  XDP cluster1-vs2:xdp_dst1  Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_mr2  Snapmirrored		DP		- <del>-</del>				
cluster1-vs1:xdp_src1  XDP cluster1-vs2:xdp_dst1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_mr2  Snapmirrored				Snapmirr	ored			
XDP cluster1-vs2:xdp_dst1					Idle	-	true	-
Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_mr2  Snapmirrored	cluster1-vs	_	-					
Idle - true - cluster1://cluster1-vs1/ls_src1 LS cluster1://cluster1-vs1/ls_mr1 Snapmirrored Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored		XDP		- <del>-</del>				
<pre>cluster1://cluster1-vs1/ls_src1</pre>				Snapmirr	ored			
LS cluster1://cluster1-vs1/ls_mr1 Snapmirrored Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored					Idle	-	true	-
Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored	cluster1://	cluste	r1-vs1/ls_src	1				
Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored		LS	cluster1://cl	uster1-v	s1/ls_mr1			
cluster1://cluster1-vs1/ls_mr2 Snapmirrored				Snapmirr	ored			
Snapmirrored					Idle	-	true	-
			<pre>cluster1://cl</pre>	uster1-v	s1/ls_mr2			
Idle - true -				Snapmirr	ored			
					Idle	_	true	-

For each SnapMirror relationship, verify that the Relationship Status is **Idle**. If the status is **Transferring**, wait for the SnapMirror transfer to complete, and then reenter the command to verify that the status has changed to **Idle**.

For each SnapMirror relationship that is configured to run on a schedule, you should verify that the first scheduled SnapMirror transfer completes successfully.

## Setting the desired NT ACL permissions display level for NFS clients

After upgrading from ONTAP 8.3.0, the default handling for displaying NT ACL permissions to NFS clients has changed. You should check the setting and change it to the desired setting for your environment if necessary. This task does not apply if you are upgrading from ONTAP 8.3.1 or later.

In multiprotocol environments, ONTAP displays to NFS clients the permissions of NTFS security-style files and directories based on the access granted by the NT ACL to any user. In ONTAP 8.3.0, ONTAP by default displayed to NFS clients the permission based on the maximum access granted by the NT ACL. After upgrading, the default setting changes to display permissions based on the minimum access granted by the NT ACL. This change applies to new and existing storage virtual machines (SVMs).

1. Set the privilege level to advanced: set -privilege advanced

- 2. Check the setting for displaying NT ACL permissions for NFS clients: vserver nfs show -vserver vserver name -fields ntacl-display-permissive-perms
  - After upgrading from 8.3.0, the value for this new parameter is disabled, meaning ONTAP displays the minimum permissions.
- 3. If you prefer to display the maximum permissions, change the setting individually for each SVM as desired: vserver nfs modify -vserver vserver\_name -ntacl-display-permissive-perms enabled
- 4. Verify that the change took effect: vserver nfs show -vserver vserver\_name -fields ntacl-display-permissive-perms
- 5. Return to the admin privilege level: set -privilege admin

### **Enforcing SHA-2 on administrator account passwords**

Administrator accounts created prior to ONTAP 9.0 continue to use MD5 passwords after the upgrade, until the passwords are manually changed. MD5 is less secure than SHA-2. Therefore, after upgrading, you should prompt users of MD5 accounts to change their passwords to use the default SHA-512 hash function.

The password hash functionality enables you to do the following:

- Display user accounts that match the specified hash function.
- Expire accounts that use a specified hash function (for example, MD5), forcing the users to change their passwords in their next login.
- Lock accounts whose passwords use the specified hash function.
- When reverting to a release earlier than ONTAP 9, reset the cluster administrator's own password for it to be compatible with the hash function (MD5) that is supported by the earlier release.

ONTAP accepts pre-hashed SHA-2 passwords only by using NetApp Manageability SDK (security-login-create and security-login-modify-password).

#### Manageability enhancements

- 1. Migrate the MD5 administrator accounts to the SHA-512 password hash function:
  - a. Expire all MD5 administrator accounts: security login expire-password -vserver \*
     -username \* -hash-function md5

Doing so forces MD5 account users to change their passwords upon next login.

b. Ask users of MD5 accounts to log in through a console or SSH session.

The system detects that the accounts are expired and prompts users to change their passwords. SHA-512 is used by default for the changed passwords.

- 2. For MD5 accounts whose users do not log in to change their passwords within a period of time, force the account migration:
  - a. Lock accounts that still use the MD5 hash function (advanced privilege level): security login expire-password -vserver \* -username \* -hash-function md5 -lock-after integer

After the number of days specified by -lock-after, users cannot access their MD5 accounts.

- b. Unlock the accounts when the users are ready to change their passwords: security login unlock -vserver vserver name -username user name
- c. Have users log in to their accounts through a console or SSH session and change their passwords when the system prompts them to do so.

### Change in user accounts that can access the Service Processor

If you created user accounts in ONTAP 9.8 and earlier releases that can access the Service Processor (SP) with a non-admin role and you upgrade to ONTAP 9.9.1 or later, any non-admin value in the -role parameter is modified to admin.

For more information, see Accounts that can access the SP.

### Remove EMS LIF service from network service policies

If you have Event Management System (EMS) messages set up before you upgrade from ONTAP 9.7 or earlier to ONTAP 9.8 or later, after the upgrade, your EMS messages might not be delivered.

During the upgrade, management-ems, which is the EMS LIF service, is added to all existing service polices. This allows EMS messages to be sent from any of the LIFs associated with any of the service polices. If the selected LIF does not have reachability to the event notification destination, the message is not delivered.

To prevent this, after the upgrade, you should remove the EMS LIF service from the network service polices that do not provide reachability to the destination.

#### Steps

1. Identify the LIFs and associated network service polices through which EMS messages can be sent:

network interface show -fields service-policy -services management-ems

vserver	lif	service-policy
cluster-1	cluster_mgmt	
cluster-1	node1-mgmt	default-management
.1		default-management
cluster-1	node2-mgmt	default-management
cluster-1	inter_cluster	default-intercluster
4 entries were	displayed.	deraurt-intercluster

2. Check each LIF for connectivity to the EMS destination:

 $\verb|network| ping -lif lif_name -vserver svm_name -destination destination_address| \\$ 

Perform this on each node.

#### **Examples**

```
cluster-1::> network ping -lif node1-mgmt -vserver cluster-1
-destination 10.10.10.10
10.10.10.10 is alive

cluster-1::> network ping -lif inter_cluster -vserver cluster-1
-destination 10.10.10.10
no answer from 10.10.10.10
```

3. Enter advanced privilege level:

```
set advanced
```

4. For the LIFs that do not have reachability, remove the management-ems LIF service from the corresponding service polices:

```
network interface service-policy remove-service -vserver svm_name -policy
service_policy_name -service management-ems
```

5. Verify that the management-ems LIF is now only associated with the LIFs that provide reachability to the EMS destination:

```
network interface show -fields service-policy -services management-ems
```

#### **Related Links**

LIFs and service polices in ONTAP 9.6 and later

## When you need to update the Disk Qualification Package

The Disk Qualification Package (DQP) adds full support for newly qualified drives.

ONTAP treats disk drives differently than normally expected, for example, ONTAP allocates different sector sizes than those specified by manufacturers. The DQP contains the proper parameters for ONTAP for all newly qualified drives. Therefore, if you are running a version of ONTAP with a DQP that does not contain information for a newly qualified drive, ONTAP will not have the information to properly configure the drive.

You need to download and install the DQP in the following situations. A best practice is to also update the DQP regularly; for example, every quarter or semi-annually.

Whenever you upgrade to a new version of ONTAP.

The DQP is not updated as part of an ONTAP upgrade.

• Whenever you add a new drive type or size to the node

For example, if you already have 1-TB drives and add 2-TB drives, you need to check for the latest DQP update.

- Whenever you update the disk firmware
- Whenever newer disk firmware or DQP files are available

#### **Related information**

NetApp Downloads: Disk Qualification Package

NetApp Downloads: Disk Drive Firmware

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