



# **Manage iSCSI protocol**

ONTAP 9

NetApp  
March 28, 2022

# Table of Contents

- Manage iSCSI protocol ..... 1
  - Configure your network for best performance ..... 1
  - Define a security policy method for an initiator ..... 1
  - Delete an iSCSI service for an SVM ..... 2
  - Get more details in iSCSI session error recoveries ..... 2
  - Register the SVM with an iSNS server ..... 3
  - Resolve iSCSI error messages on the storage system ..... 4
  - Troubleshoot iSCSI LUNs not visible on the host ..... 5

# Manage iSCSI protocol

## Configure your network for best performance

Ethernet networks vary greatly in performance. You can maximize the performance of the network used for iSCSI by selecting specific configuration values.

### Steps

1. Connect the host and storage ports to the same network.

It is best to connect to the same switches. Routing should never be used.

2. Select the highest speed ports available, and dedicate them to iSCSI.

10 GbE ports are best. 1 GbE ports are the minimum.

3. Disable Ethernet flow control for all ports.

You should see the *ONTAP 9 Network Management Guide* for using the CLI to configure Ethernet port flow control.

### Network management

4. Enable jumbo frames (typically MTU of 9000).

All devices in the data path, including initiators, targets, and switches, must support jumbo frames. Otherwise, enabling jumbo frames actually reduces network performance substantially.

## Define a security policy method for an initiator

You can define a list of initiators and their authentication methods. You can also modify the default authentication method that applies to initiators that do not have a user-defined authentication method.

### About this task

You can generate unique passwords using security policy algorithms in the product or you can manually specify the passwords that you want to use.



Not all initiators support hexadecimal CHAP secret passwords.

### Steps

1. Use the `vserver iscsi security create` command to create a security policy method for an initiator.

```
vserver iscsi security create -vserver vs2 -initiator iqn.1991-05.com.microsoft:host1 -auth-type CHAP -user-name bob1 -outbound-user-name bob2
```

2. Follow the screen commands to add the passwords.

Creates a security policy method for initiator `iqn.1991-05.com.microsoft:host1` with inbound and outbound CHAP user names and passwords.

#### Related information

- [How iSCSI authentication works](#)
- [Guidelines for using CHAP authentication](#)
- [What CHAP authentication is](#)

## Delete an iSCSI service for an SVM

You can delete an iSCSI service for a storage virtual machine (SVM) if it is no longer required.

#### What you'll need

The administration status of the iSCSI service must be in the “down” state before you can delete an iSCSI service. You can move the administration status to down with the `vserver iscsi modify` command.

#### Steps

1. Use the `vserver iscsi modify` command to stop the I/O to the LUN.

```
vserver iscsi modify -vserver vs1 -status-admin down
```

2. Use the `vserver iscsi delete` command to remove the iSCSI service from the SVM.

```
vserver iscsi delete -vserver vs_1
```

3. Use the `vserver iscsi show` command to verify that you deleted the iSCSI service from the SVM.

```
vserver iscsi show -vserver vs1
```

## Get more details in iSCSI session error recoveries

Increasing the iSCSI session error recovery level enables you to receive more detailed information about iSCSI error recoveries. Using a higher error recovery level might cause a minor reduction in iSCSI session performance.

#### About this task

By default, ONTAP is configured to use error recovery level 0 for iSCSI sessions. If you are using an initiator that has been qualified for error recovery level 1 or 2, you can choose to increase the error recovery level. The modified session error recovery level affects only the newly created sessions and does not affect existing sessions.

Beginning with ONTAP 9.4, the `max-error-recovery-level` option is not supported in the `iscsi show` and `iscsi modify` commands.

#### Steps

1. Enter advanced mode:

```
set -privilege advanced
```

2. Verify the current setting by using the `iscsi show` command.

```
iscsi show -vserver vs3 -fields max-error-recovery-level
```

```
vserver max-error-recovery-level
-----
vs3      0
```

3. Change the error recovery level by using the `iscsi modify` command.

```
iscsi modify -vserver vs3 -max-error-recovery-level 2
```

## Register the SVM with an iSNS server

You can use the `vserver iscsi isns` command to configure the storage virtual machine (SVM) to register with an iSNS server.

### About this task

The `vserver iscsi isns create` command configures the SVM to register with the iSNS server. The SVM does not provide commands that enable you to configure or manage the iSNS server. To manage the iSNS server, you can use the server administration tools or the interface provided by the vendor for the iSNS server.

### Steps

1. On your iSNS server, ensure that your iSNS service is up and available for service.
2. Create the SVM management LIF on a data port:

```
network interface create -vserver SVM_name -lif lif_name -role data -data
-protocol none -home-node home_node_name -home-port home_port -address
IP_address -netmask network_mask
```

3. Create an iSCSI service on your SVM if one does not already exist:

```
vserver iscsi create -vserver SVM_name
```

4. Verify that the iSCSI service was created successfully:

```
iscsi show -vserver SVM_name
```

5. Verify that a default route exists for the SVM:

```
network route show -vserver SVM_name
```

6. If a default route does not exist for the SVM, create a default route:

```
network route create -vserver SVM_name -destination destination -gateway
gateway
```

7. Configure the SVM to register with the iSNS service:

```
vserver iscsi isns create -vserver SVM_name -address IP_address
```

Both IPv4 and IPv6 address families are supported. The address family of the iSNS server must be the same as that of the SVM management LIF.

For example, you cannot connect an SVM management LIF with an IPv4 address to an iSNS server with an IPv6 address.

8. Verify that the iSNS service is running:

```
vserver iscsi isns show -vserver SVM_name
```

9. If the iSNS service is not running, start it:

```
vserver iscsi isns start -vserver SVM_name
```

## Resolve iSCSI error messages on the storage system

There are a number of common iSCSI-related error messages that you can view with the `event log show` command. You need to know what these messages mean and what you can do to resolve the issues they identify.

The following table contains the most common error messages, and instructions for resolving them:

Message	Explanation	What to do
ISCSI: network interface identifier disabled for use; incoming connection discarded	The iSCSI service is not enabled on the interface.	You can use the <code>iscsi interface enable</code> command to enable the iSCSI service on the interface. For example:  <pre>iscsi interface enable -vserver vs1 -lif lif1</pre>
ISCSI: Authentication failed for initiator nodename	CHAP is not configured correctly for the specified initiator.	You should check the CHAP settings; you cannot use the same user name and password for inbound and outbound settings on the storage system: <ul style="list-style-type: none"><li>• Inbound credentials on the storage system must match outbound credentials on the initiator.</li><li>• Outbound credentials on the storage system must match inbound credentials on the initiator.</li></ul>

# Troubleshoot iSCSI LUNs not visible on the host

The iSCSI LUNs appear as local disks to the host. If the storage system LUNs are not available as disks on the host, you should verify the configuration settings.

Configuration setting	What to do
Cabling	Verify that the cables between the host and storage system are properly connected.
Network connectivity	<p>Verify that there is TCP/IP connectivity between the host and storage system.</p> <ul style="list-style-type: none"><li>From the storage system command line, ping the host interfaces that are being used for iSCSI:  <pre>ping -node <i>node_name</i> -destination <i>host_ip_address_for_iSCSI</i></pre></li><li>From the host command line, ping the storage system interfaces that are being used for iSCSI:  <pre>ping -node <i>node_name</i> -destination <i>host_ip_address_for_iSCSI</i></pre></li></ul>
System requirements	Verify that the components of your configuration are qualified. Also, verify that you have the correct host operating system (OS) service pack level, initiator version, ONTAP version, and other system requirements. The Interoperability Matrix contains the most up-to-date system requirements.
Jumbo frames	If you are using jumbo frames in your configuration, verify that jumbo frames are enabled on all devices in the network path: the host Ethernet NIC, the storage system, and any switches.
iSCSI service status	Verify that the iSCSI service is licensed and started on the storage system.
Initiator login	Verify that the initiator is logged in to the storage system. If the <code>iscsi initiator show</code> command output shows no initiators are logged in, check the initiator configuration on the host. Also verify that the storage system is configured as a target of the initiator.
iSCSI node names (IQNs)	Verify that you are using the correct initiator node names in the igroup configuration. On the host, you can use the initiator tools and commands to display the initiator node name. The initiator node names configured in the igroup and on the host must match.

Configuration setting	What to do
LUN mappings	<p>Verify that the LUNs are mapped to an igroup. On the storage system console, you can use one of the following commands:</p> <ul style="list-style-type: none"> <li>• <code>lun mapping show</code> displays all LUNs and the igroups to which they are mapped.</li> <li>• <code>lun mapping show -igroup</code> displays the LUNs mapped to a specific igroup.</li> </ul>
iSCSI LIFs enable	Verify that the iSCSI logical interfaces are enabled.

#### Related information

[NetApp Interoperability Matrix Tool](#)



## Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.