



Use performance thresholds to generate event notifications

ONTAP 9

NetApp
March 21, 2022

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Use performance thresholds to generate event notifications

Set performance thresholds

You can set performance thresholds to monitor critical performance issues. User-defined thresholds trigger a warning or a critical event notification when the system approaches or exceeds the defined threshold.

Steps

1. Create the Warning and Critical event thresholds:
 - a. Select **Configuration > Performance Thresholds**.
 - b. Click **Create**.
 - c. Select the object type and specify a name and description of the policy.
 - d. Select the object counter condition and specify the limit values that define Warning and Critical events.
 - e. Select the duration of time that the limit values must be breached for an event to be sent, and then click **Save**.
2. Assign the threshold policy to the storage object.
 - a. Go to the Inventory page for the same cluster object type that you previously selected and choose the **Performance** from the View option.
 - b. Select the object to which you want to assign the threshold policy, and then click **Assign Threshold Policy**.
 - c. Select the policy you previously created, and then click **Assign Policy**.

Example

You can set user-defined thresholds to learn about critical performance issues. For example, if you have a Microsoft Exchange Server and you know that it crashes if volume latency exceeds 20 milliseconds, you can set a warning threshold at 12 milliseconds and a critical threshold at 15 milliseconds. With this threshold setting, you can receive notifications when the volume latency exceeds the limit.

| | Warning | | Critical | |
|---------------------------|-----------------------|----|----------|----------|
| Object Counter Condition* | Average Latency ms/op | 12 | ms/op | 15 ms/op |

Configure alert settings

You can specify which events from Active IQ Unified Manager trigger alerts, the email recipients for those alerts, and the frequency for the alerts.

What you'll need

You must have the Application Administrator role.

About this task

You can configure unique alert settings for the following types of performance events:

- Critical events triggered by breaches of user-defined thresholds
- Warning events triggered by breaches of user-defined thresholds, system-defined thresholds, or dynamic thresholds

By default, email alerts are sent to Unified Manager admin users for all new events. You can have email alerts sent to other users by adding those users' email addresses.



To disable alerts from being sent for certain types of events, you must clear all of the check boxes in an event category. This action does not stop events from appearing in the user interface.

Steps

1. In the left navigation pane, select **Storage Management > Alert Setup**.

The Alert Setup page is displayed.

2. Click **Add** and configure the appropriate settings for each of the event types.

To have email alerts sent to multiple users, enter a comma between each email address.

3. Click **Save**.

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