

Colin Marshall

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EXPERIENCE

Front Desk Supervisor & Overnight Manager – The Alexis Royal Sonesta Hotel – Seattle, WA Oct. 2021 to Apr. 2022

- Audited financial transactions for the business day and generated reports for the Accounting team.
- Provided excellent customer service as a front office representative for Sonesta's most prestigious brand.
- Assisted in the implementation of a new security system for the main entrance.
- Adapted to fulfill all roles in the hotel, including outside the front desk, due to staff shortages related to economic conditions.

Operations Intern – The Lexington at Jackson Hole Inn & Suites – Jackson, WY Dec. 2019 to Mar. 2020

- Developed broader employee trust and collaboration through department manager meetings discussing methods and department interrelationships.
- Removed redundant tasks, such as duplicate reporting, and added important undocumented tasks; completed by working in all departments, levels, and shifts, and analyzing entire process.
- Analyzed existing processes identifying redundancies and process gaps to improve efficiency across multiple departments.

EDUCATION

University of Washington Coding Bootcamp, 2022 to Present

Pursuing Certificate in Full-Stack Web Development

University of Nevada Las Vegas, 2020

Bachelor Degree in Hospitality Management

Cumulative GPA: 3.87/4

PROJECTS

Social Network API | <https://github.com/CascadeColin/Social-Network-API>

- Developed a back-end for a social media API that performs CRUD operations and stores data in a NoSQL database.
- Uses Node.js, Express, MongoDB, Mongoose

Tech Blog | <https://github.com/CascadeColin/Tech-Blog>

- Designed and developed a full-stack application that lets users post, edit, and comment on tech blogs.
- Uses Node.js, Tailwind, MySQL, Express, Bcrypt, Handlebars

Vapour | <https://github.com/CascadeColin/Steam-Achievement-Picker> | <https://vapour-for-gamers.herokuapp.com/>

- Designed as an extension of Steam. This web application uses Steamworks Web API to create features not found through the Steam client.
- Uses Steamworks Web API, Tailwind, MySQL, Express, Bcrypt, Handlebars

SKILLS

- **Languages:** JavaScript, TypeScript, CSS, HTML
- **Frameworks:** React, Tailwind, Node.js, Express, jQuery, Bootstrap
- **Databases:** SQL, MongoDB
- **Project Management:** Git, Jira