# Casey LaClair

West Warwick, RI | Phone: 401-327-0646 | Email: casey.a.laclair@gmail.com

Ambitious professional with a diverse background in Communications, Military, and Web Development.
Adaptable and goal oriented with a passion for learning, a drive for results and helping people.

## PROFESSIONAL EXPERIENCE

**Sole Proprietorship,** West Warwick, RI                                                        **Aug 2020 – Current**
*Web Developer*

- Delivered quality graphic designs to multiple small businesses to ensure easy changes for Wordpress site owners.
- Streamlined client recruitment through web form development.
- Implemented performance enhancements, leading to an average 23% decrease in page load times and troubleshoot complex infrastructure issues.
- Handled server migrations as a part of cost saving opportunities.
- Enhanced SEO for websites, increasing organic search traffic and retention by analyzing current trends and keyword rankings, then offering reports on improvements.
- Handling administrative tasks such as project proposals, contracts, invoices, and managing client relationships.

**BAE Systems,** Thule Airbase, Greenland                                                        **Apr 2016 – Dec 2016**
*Satellite Communications Analyst*

- Data collection through bash scripting on an internal network to monitor traffic and error logs.
- Data aggregation of all satellite system performance to ensure optimal performance and lifecycle management of equipment.
- Managed the on-site training curriculum and administered training to all site technicians, leading to a 100% fully trained team across all systems.
- Maintained and monitored software and hardware configurations for classified networks across 4 systems.
- Conducted remote troubleshooting to numerous sites, leading to over 22 outage incidents successfully resolved in a timely manner.

**US Army,** Stuttgart, Germany                                                        **Feb 2013 – Apr 2016**
*Satellite Communications Shift Supervisor*

- Monitored and optimized system performance, ensuring compliance with established security practices, disaster recovery planning and testing, and generating operational reports.
- Use of Linux RedHat to load and manage key storage for all digital devices, as well as audit log maintenance.
- Supervised remote complex technical support and configuration checks to eight substations throughout Europe on three satellite systems.
- Oversaw operation of a NATO server network and generate reports on monthly performance.
- Participated in 3 annual emergency response training simulations and audits, going over numerous possible emergency scenarios, and improving readiness.
- Developed test procedures, test plans, and test cases for clients and on-site equipment.

**US Army,** Camp Arifjan, Kuwait                                                        **Feb 2012 – Feb 2013**
*Human Resource Technical Specialist*

- Responsible for ensuring seamless technology integration, improving data-driven decision-making, and enhancing the overall efficiency of HR operations.
- Provided technical support to the 228th signal company, ensuring proper records management for over 220 soldiers.
- Created and maintained an automated Excel Spreadsheet system for weekly and monthly report generation. These reports outlined all the personnel information and updates relevant to the company.

- Provided invaluable support to the HR department by leveraging my technical expertise and human resources knowledge. Implemented and maintained HR information systems, ensuring data accuracy, and optimizing HR processes.

## Technical Proficiencies

- Microsoft Suite 365 – Excel, Word, Powerpoint, Access, OneNote
- Development Languages – Python, Java, Javascript, C++, C#, PHP, Bootstrap, MySQL, SQLite, MongoDB, HTML, CSS
- Other – Web Development, Web Design, UI/UX Design, SEO, Cloud Computing, Network Security, Scrum, Problem Solving, Agile, APIs, Wordpress

## Education

2023 – IBM Certification – Python for Data Science

2023 – IBM Certification – Introduction to Data Engineering

2016-2020 - Bachelor of Computer Science, Southern New Hampshire University, NH

2015 – Basic Leadership Course – U.S. Army

2012 – Satellite Communications Certification, Signal Corps, U.S. Army

## Awards & Honors

- Army Commendation Medal x 2
- Army Achievement Medal
- Army Certificate of Achievement x 2