Joseph Cassello Jr.

CS 250: Module 4 Journal

Professor Sandifer

August 4, 2024

As a product tester for the SNHU travel booking software, the user stories were essential in shaping my initial test cases. The most useful aspects were the detailed descriptions of functionalities and outcomes. For instance, the user stories about the top destination list, vacation packages by type, and budget constraints were crucial. They outlined the user's path and expectations, which helped me create actionable test cases aligned with the product's goals. Knowing that the top destinations needed to be shown in a slide show format and ensuring each package was represented correctly allowed me to craft precise scenarios to validate these features.

Communication between testers and the Product Owner is vital during test case development. The Product Owner's input is crucial for clarifying any ambiguities and ensuring that the test cases accurately reflect the intended functionality. Regular check-ins allow testers to ask questions, seek clarifications, and update test cases based on feedback. The Product Owner's role involves providing detailed user stories, answering questions about specific features, and explaining accepting criteria. For example, if there is confusion about how to apply user preferences or how results should be displayed, the Product Owner's guidance can help refine the test cases to ensure they meet project goals.

However, some parts of the user stories were missing details. For instance, there were uncertainties about the exact format and content required for the slide show of top destinations and the criteria for sorting vacation packages. To gather this missing information, I would send a

clear email to the Product Owner requesting the details, checking any available design documents or wireframes, and arranging meetings to discuss requirements.

<u>Sample Email</u>

To: Christy

Subject: Clarification Needed for Test Case Development

Hi Christy,

I hope you are doing well. I am currently working on developing test cases for our SNHU Travel booking software and need some additional details to ensure everything is accurate.

For the Top Destinations slide show, could you please provide me with more specifics on the layout of the slide show? I would like to know what information should be on each slide and if there is a particular format for presenting the destination details.

For Vacation Packages, are there any specific criteria or preferences for sorting the vacation packages? Also, could you please clarify if I need to include certain price ranges or types of vacation packages?

Your input will be immensely helpful in refining the test cases and making sure they meet the project requirements. Please let me know if there is anything else you need of me.

Thank you very much,

Joey

Works Cited

Kate Eby | July 23. (n.d.). *Comprehensive guide to user stories*. Smartsheet.
https://www.smartsheet.com/user-stories-
guide#:~:text=User%20stories%20are%20one%20of,is%20called%20the%20product%20b
acklog.

Mayfield, D. (2023, April 5). *How to improve communication between testing and development*.
Testlio. https://testlio.com/blog/how-to-improve-communication-between-testing-and-
development/