CVI

CONTAINER VIRTUAL INSPECTION

User Manual for Guest

TS-LINES

1 Step 1
Request for Processing

A Input a valid Container number to process

B Select Container size
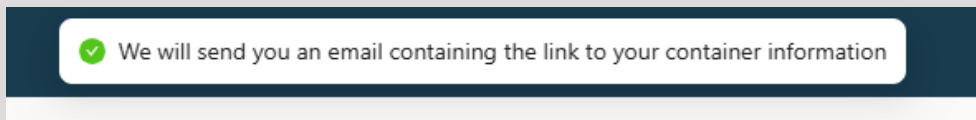

C Select the type of Container

D Enter valid email to received updates from container

E Press 'Send' button to submit your request.

If all done will show the alert message

✅ We will send you an email containing the link to your container information

2 Step 2
Click the link sent to your email.

Link for access Container: ALCONCONTAINER Inbox ×

rd4@alconph.com
to me ▾

This is only consumed once.
For TSLines
Container: ALCONCONTAINER
Expired at: Aug. 4, 2025, 3:04 p.m.
Link: https://www.smartarksys.com/cvi/claim/36a02cf0-4c8a-4c32-aea9-f1751fb93ac2

Once your registered container is approved by the operator,
you have 6 hours to finish the transaction including the payment and the return process form.
Otherwise, your transaction will be automatically rejected and have to repeat the process again.

E After clicking the link, one of two things will happen: if the provided Container number is already paid, you will proceed to upload the documents; otherwise, you will be redirected to PayMaya for payment. There is a one-time payment of ₱165 for the Container number.
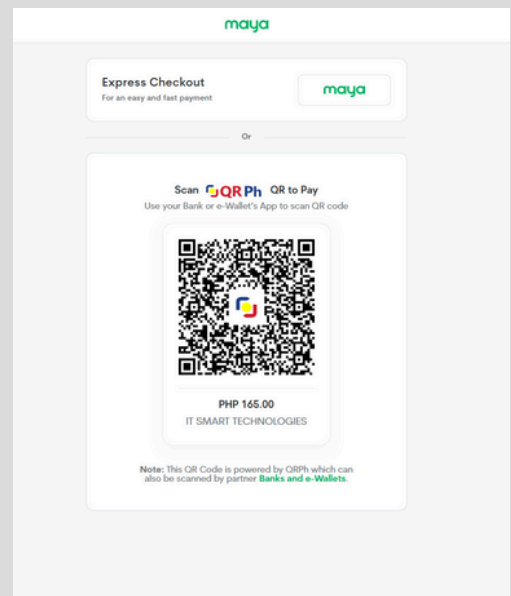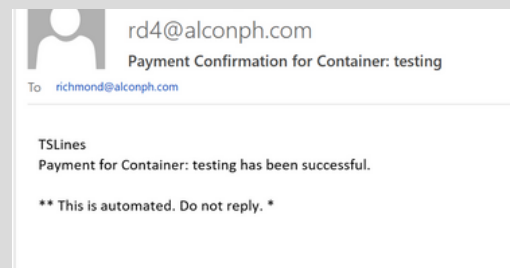
15 minutes to finish the payment

Not Paid

Paid

E.1

Refer to section E.1 for continuation.

maya

Express Checkout
For an easy and fast payment

maya

Or

Scan **QR Ph** QR to Pay
Use your Bank or e-Wallet's App to scan QR code

PHP 165.00
IT SMART TECHNOLOGIES

Note: This QR Code is powered by QRPh which can also be scanned by partner **Banks and e-Wallets.**

Email Payment Confirmation

rd4@alconph.com
Payment Confirmation for Container: testing
To richmond@alconph.com

TSLines
Payment for Container: testing has been successful.

** This is automated. Do not reply. *

6 Hours to finish the uploading of container photos

E.1

This step is important for maintaining accurate records and helps prevent disputes or delays during inspection. If possible, avoid glare or obstructions that might cover important details.

Once the photo is taken, you'll have a chance to review it before submitting. If the image is unclear, you can retake it.

Take Photo : CORD_PLUG_AND_DRAIN_PLUGS * optional

Take Photo : EXTERIOR_L_SIDE_PANEL * required

Comments :

Take Photo : EXTERIOR_FRONT_WALL * required

Comments :

Submit

E.1 Upload the documents to their respective drop boxes

F After submitting, a confirmation message will appear if successful.

Container Images Successfully Submitted.

Take a Photo of the Container

Note: Photos or images from gallery is **not allowed**. Only live photos taken on the spot will be accepted for inspection.

Before completing the return process, please capture a clear photo of the container. This image will be used for verification and record-keeping purposes. Make sure the entire container is visible in the frame, including the container number and any visible damages or markings. Good lighting and a steady hand will help ensure the photo is clear and usable.

This step is important for maintaining accurate records and helps prevent disputes or delays during inspection. If possible, avoid glare or obstructions that might cover important details.

Once the photo is taken, you'll have a chance to review it before submitting. If the image is unclear, you can retake it.

✓

Thank you for submitting all the required container images. Please wait for an email from the operator/surveyor for the next steps or response.
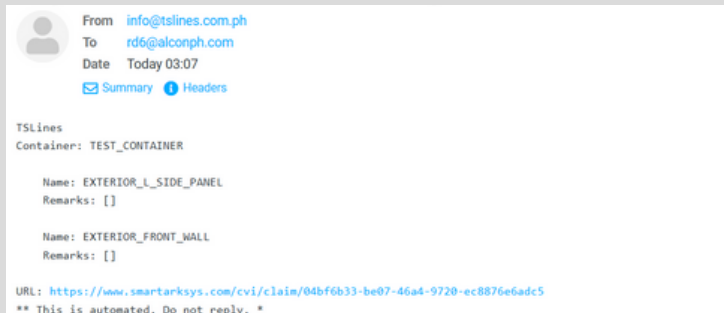
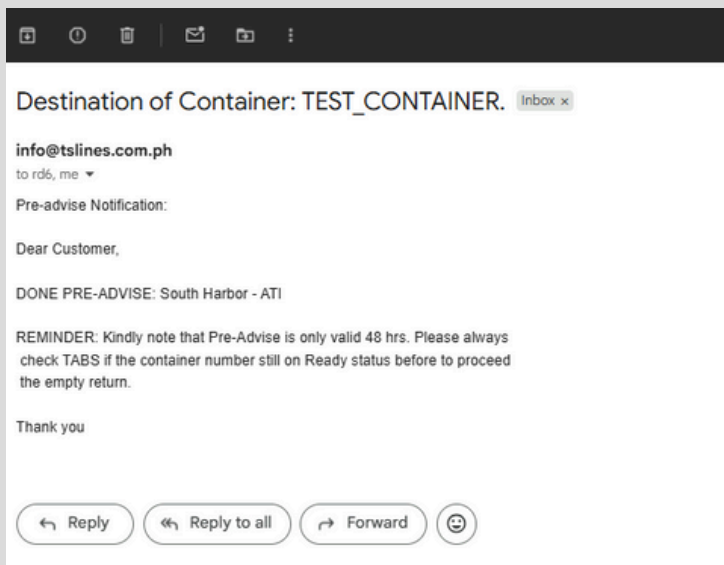Take Photo : CORD_PLUG_AND_DRAIN_PLUGS * optional

Submit

3 Step 3
Wait for an email regarding the status of your container processing.

For a rejection email, you will receive a link to upload only the rejected document.

For an approval, you will receive an email.

4 Step 4
If approved the Transactions, Finished

1 Step 1
Request for Processing

SMARTARKSYS

Enter Container Information to proceed

We need to verify the container in our system before continuing with the return process.

Container # * :

Container Type * :

Container Size * :

Email * :

▷ Send

If you already paid and can`t access the return process form, follow these steps.

A

B

C

D

E

A   Input a valid Container number to process

B   Select the type of Container

SMARTARKSYS

Enter Container Information to proceed
We need to verify the container in our system before
continuing with the return process.

Container # * :

Container Type * :

HQ

GP

RF

OT

FR

RH

C   Select Container size

SMARTARKSYS

Enter Container Information to proceed
We need to verify the container in our system before
continuing with the return process.

Container # * :
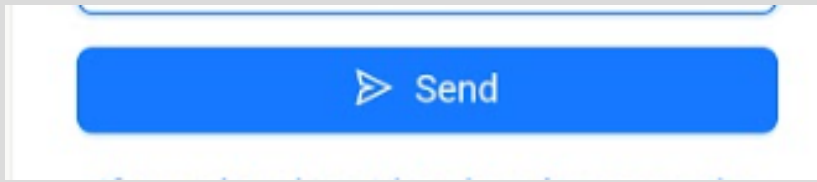
Container Type * :

Container Size * :

20

40

60

If you already paid and can't access the
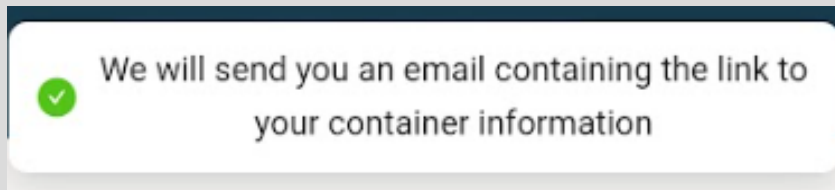return process form, follow these steps.

D Enter valid email to received updates from container

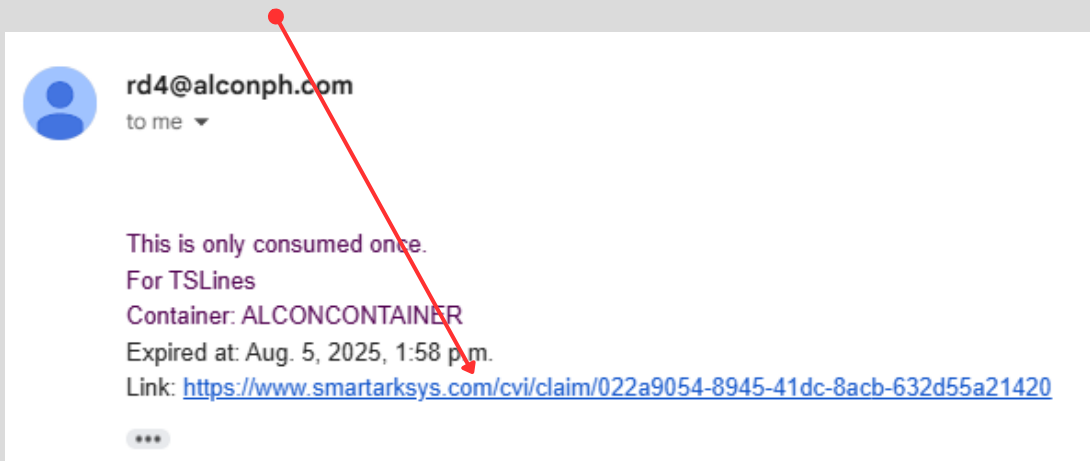**E** Press 'Send' button to submit your request.

➤ Send

If all done will show the alert message

✓ We will send you an email containing the link to your container information

2 Step 2
Click the link sent to your email.

rd4@alconph.com
to me ▾

This is only consumed once.
For TSLines
Container: ALCONCONTAINER
Expired at: Aug. 5, 2025, 1:58 p.m.
Link: https://www.smartarksys.com/cvi/claim/022a9054-8945-41dc-8acb-632d55a21420

E After clicking the link, one of two things will happen: if the provided Container number is already paid, you will proceed to upload the documents; otherwise, you will be redirected to PayMaya for payment. There is a one-time payment of ₱165 for the Container number.

15 minutes to finish the payment

Not Paid

Paid

E.1

Refer to section E.1 for continuation.

maya

Mobile number

Password

Forgot your password?

Log in

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Email Payment Confirmation

rd4@alconph.com
Payment Confirmation for Container: testing
To   richmond@alconph.com

TSLines
Payment for Container: testing has been successful.

** This is automated. Do not reply. *

6 Hours to finish the uploading of container photos

E.1

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Take Photo : EXTERIOR_L_SIDE_PANEL *required*

Comments :

Take Photo : EXTERIOR_FRONT_WALL *required*

Comments :

Submit

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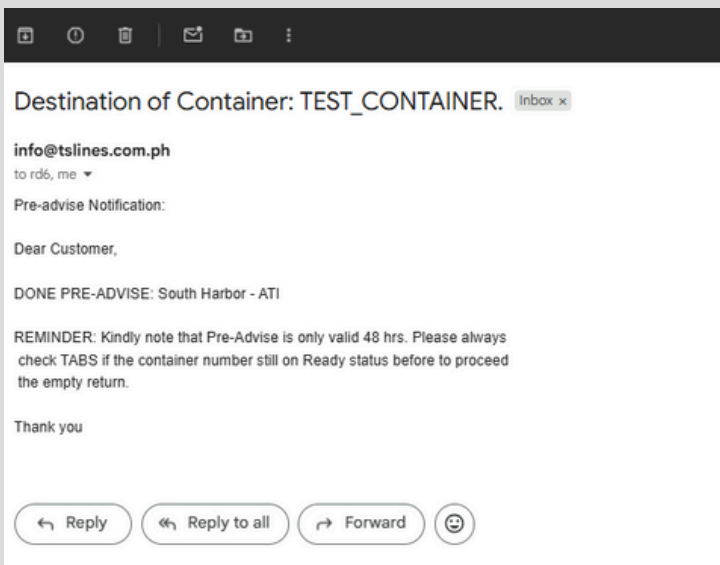Take Photo : CORD_PLUG_AND_DRAIN_PLUGS *optional*

Submit

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