Sentiment Analysis (using Transformers and PyTorch)

This notebook demonstrates how to use transformers to perform sentiment analysis. These transformers use the PyTorch library to perform the actual computation.

Imports

Here we import the required packages.

```
import os
import warnings
import pandas
import torch
from transformers import pipeline
from transformers import AutoTokenizer
from transformers import AutoModelForSequenceClassification
```

Functions

Here we define the functions that we will use in this notebook. We will use these functions to perform sentiment analysis. Which are:

- get_pipeline: This function creates a pipeline that will be used to perform sentiment analysis.
- get_dir: This function returns the directory where the data is stored.
- get_reviews: This function returns the reviews.
- get sentiments: This function returns the sentiments of the reviews.
- export: This function exports the sentiment analysis.
- analyse_directory: This function analyses the sentiment analysis of the reviews in a directory.

Function: get pipeline

This function creates a pipeline that will be used to perform sentiment analysis.

```
def get_pipeline():
    model = AutoModelForSequenceClassification.from_pretrained(
        "gchhablani/bert-base-cased-finetuned-sst2"
)
    tokenizer = AutoTokenizer.from_pretrained(
        "gchhablani/bert-base-cased-finetuned-sst2", do_lower_case=False
)
    senti_pipeline = pipeline(
        "sentiment-analysis", model=model, tokenizer=tokenizer, truncation=True
)
    return senti_pipeline
```

Function: get dir

This function returns the directory where the data is stored.

```
def get_dir(path):
    files = []
    for file in os.listdir(path):
        if file.endswith(".csv") and not file.startswith("list"):
            files.append(file)
    return files
```

Function: get reviews

This function returns the reviews.

```
def get_reviews(df):
    reviews = []
    for i in range(0, len(df)):
        reviews.append(str(df["Avaliações"][i]))
    return reviews
```

Function: get sentiments

This function returns the sentiments of the reviews.

```
def get_sentiments(reviews, senti_pipeline):
    sentiments = []
    for review in reviews:
        sentiments.append(str(senti_pipeline(review)[0].get("label")))
    return sentiments
```

Function: export

This function exports the sentiment analysis.

```
def export(sentiments, reviews, path, name):
    df = pandas.DataFrame({"sentiment": sentiments, "review": reviews})
    path = path.replace("/../scrapes/", "/")
    df.to_csv(str(path) + str(name), index=False)
```

Function: analyse_directory

This function analyses the sentiment analysis of the reviews in a directory.

```
def analyse_directory(path, senti_pipeline):
    files = get_dir(path)
    for file in files:
        df = pandas.read_csv(path + file, encoding="utf-8")
        reviews = get_reviews(df)
        sentiments = get_sentiments(reviews, senti_pipeline)
        export(sentiments, reviews, path, file)
```

Execution

Here we execute the notebook. First we create the pipeline.

```
In [ ]: senti_pipeline = get_pipeline()
```

Then we get the directory where the data is stored. Then we get the reviews and the sentiments. Finally we export the sentiment analysis.

```
current_dir = os.getcwd()
path = current_dir + "/../scrapes/"
analyse_directory(path + "booking/hotels/", senti_pipeline)
analyse_directory(path + "zomato/restaurantes/", senti_pipeline)
analyse_directory(path + "tripadvisor/hotels/", senti_pipeline)
analyse_directory(path + "tripadvisor/activities/", senti_pipeline)
analyse_directory(path + "tripadvisor/restaurants/", senti_pipeline)
```

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